

## Route Blue

Start Phase: 1

 Route 201

 Activity Center

 Transit Service

 County Boundary

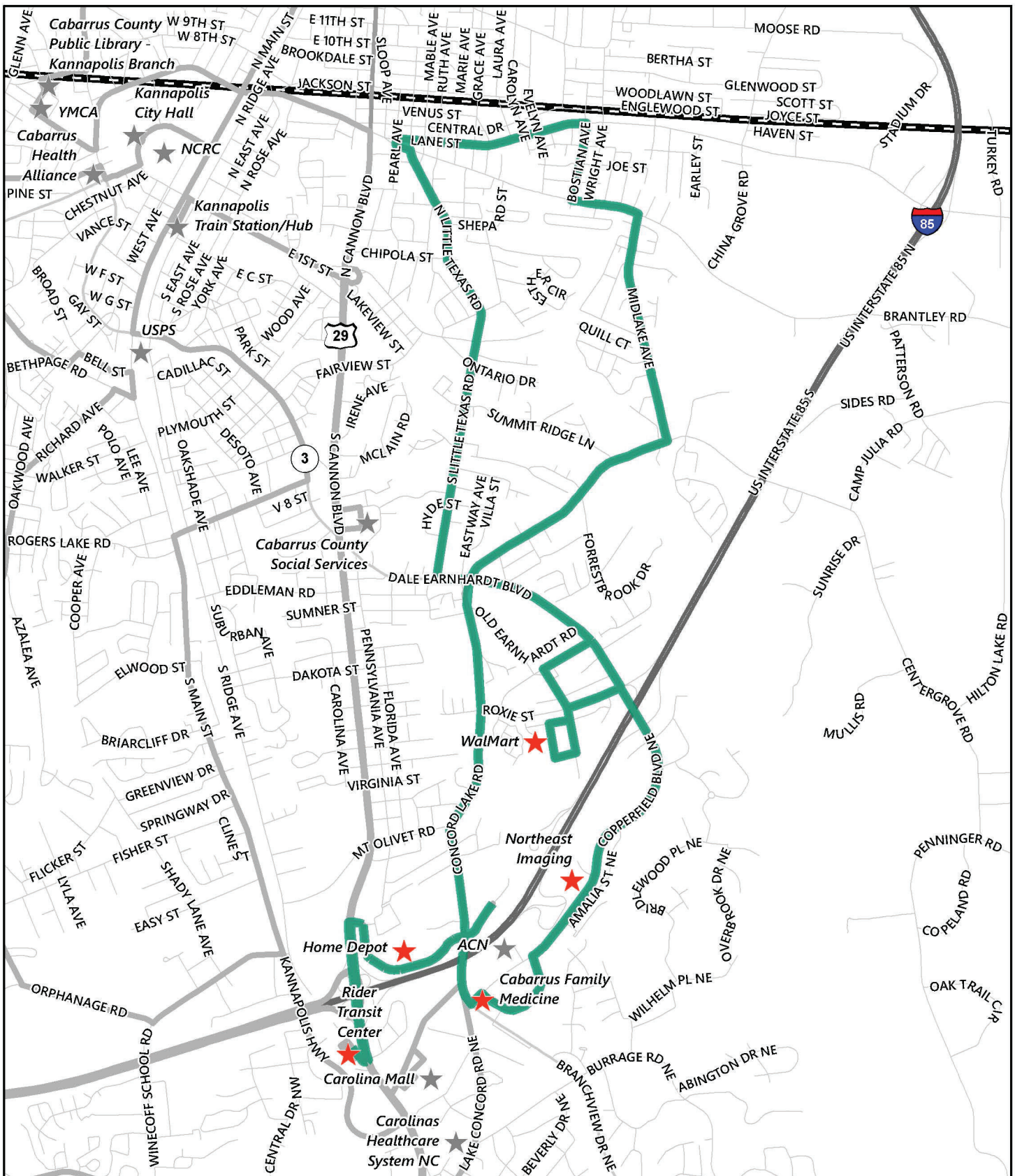
0 1 Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## Route Green

Start Phase: 1

 Route 202

 Activity Center

 Transit Service

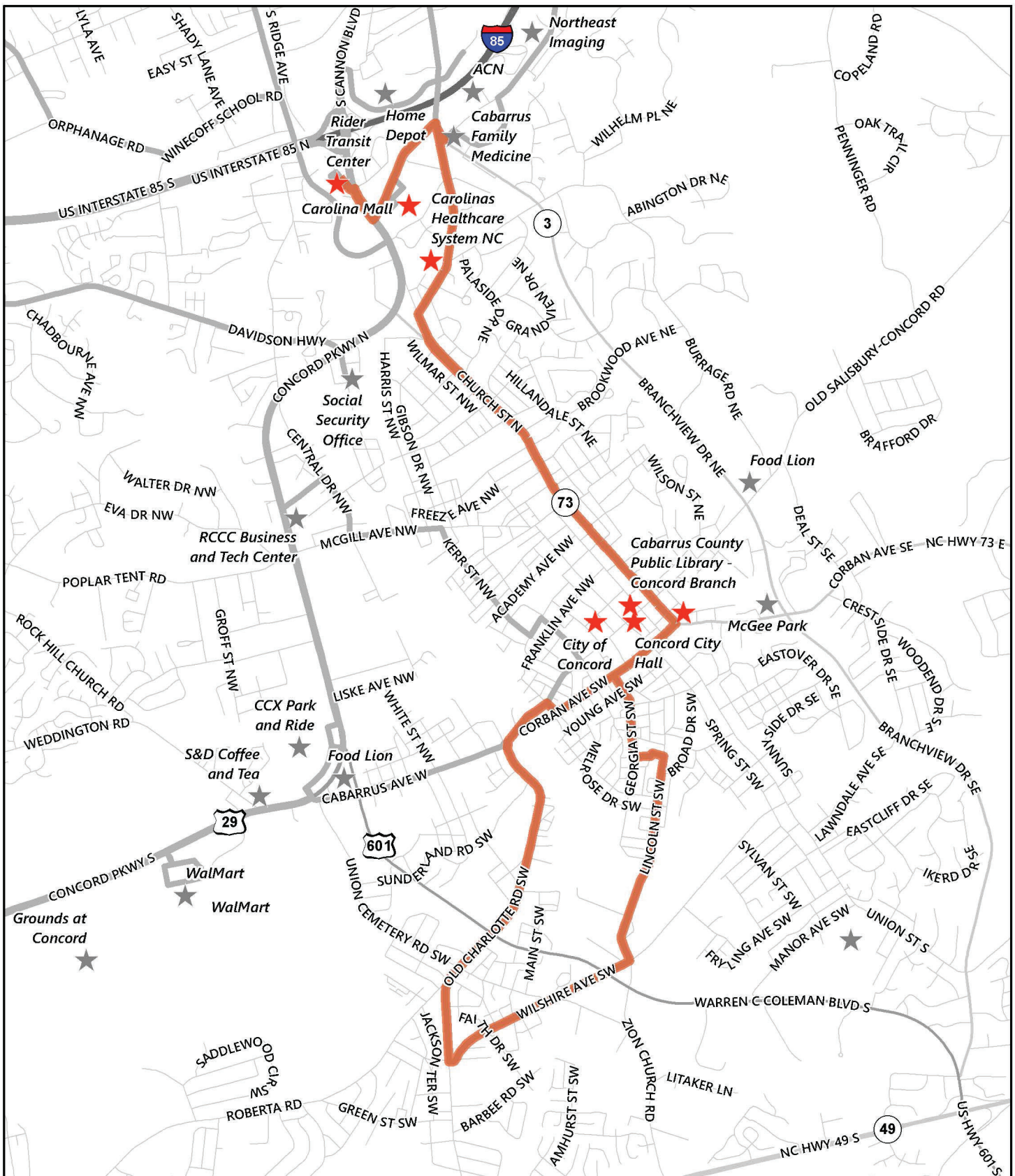
 County Boundary

0 0.65  
Miles



  
CABARRUS COUNTY  
*America Thrives Here*





## Route Orange

Start Phase: 1

 Route 203



Activity Center

 Transit Service



County Boundary

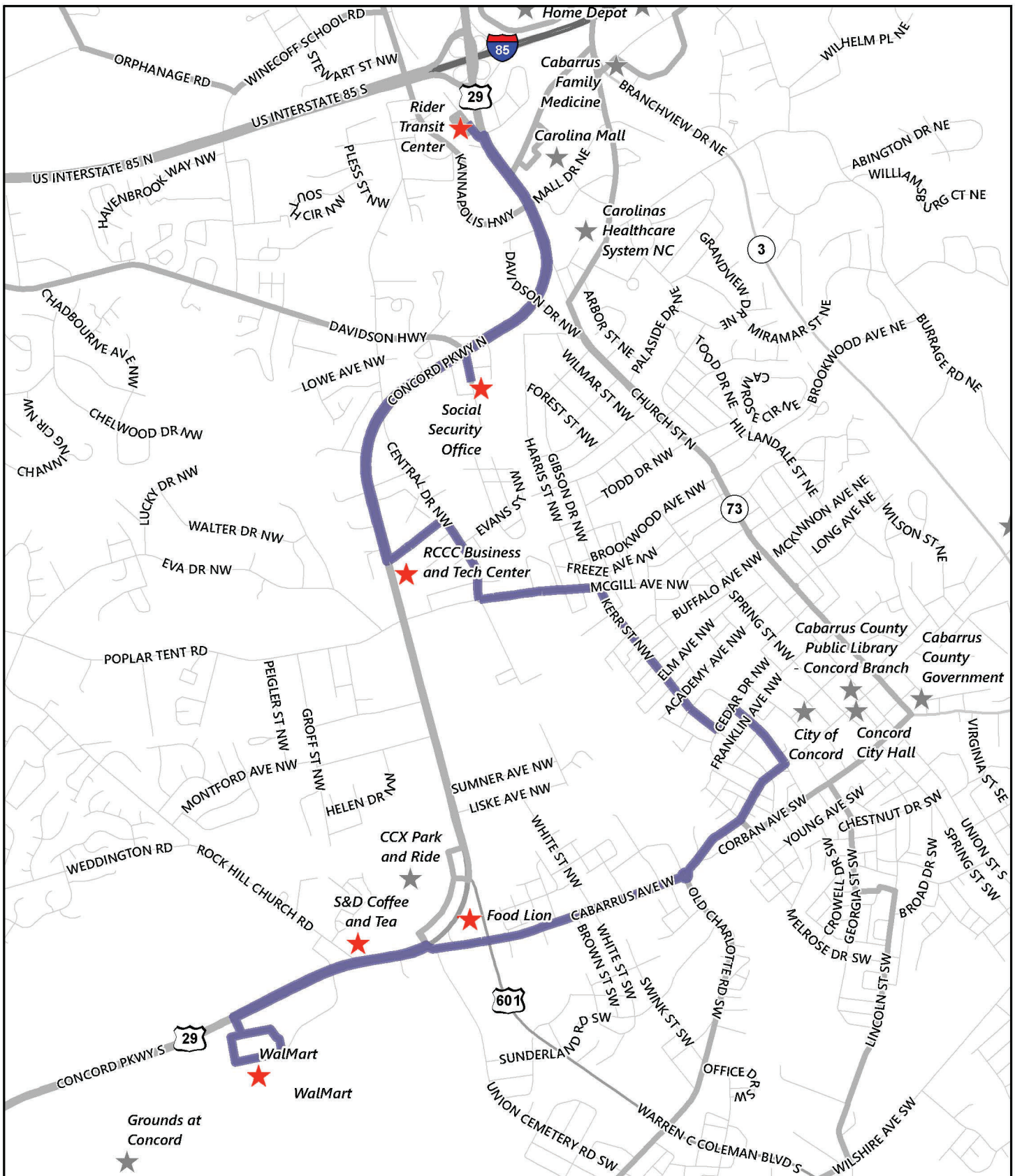
0 0.75  
Miles



CABARRUS COUNTY  
*America Thrives Here*







## Route Purple

Start Phase: 1

 Route 204

 Transit Service



Activity Center



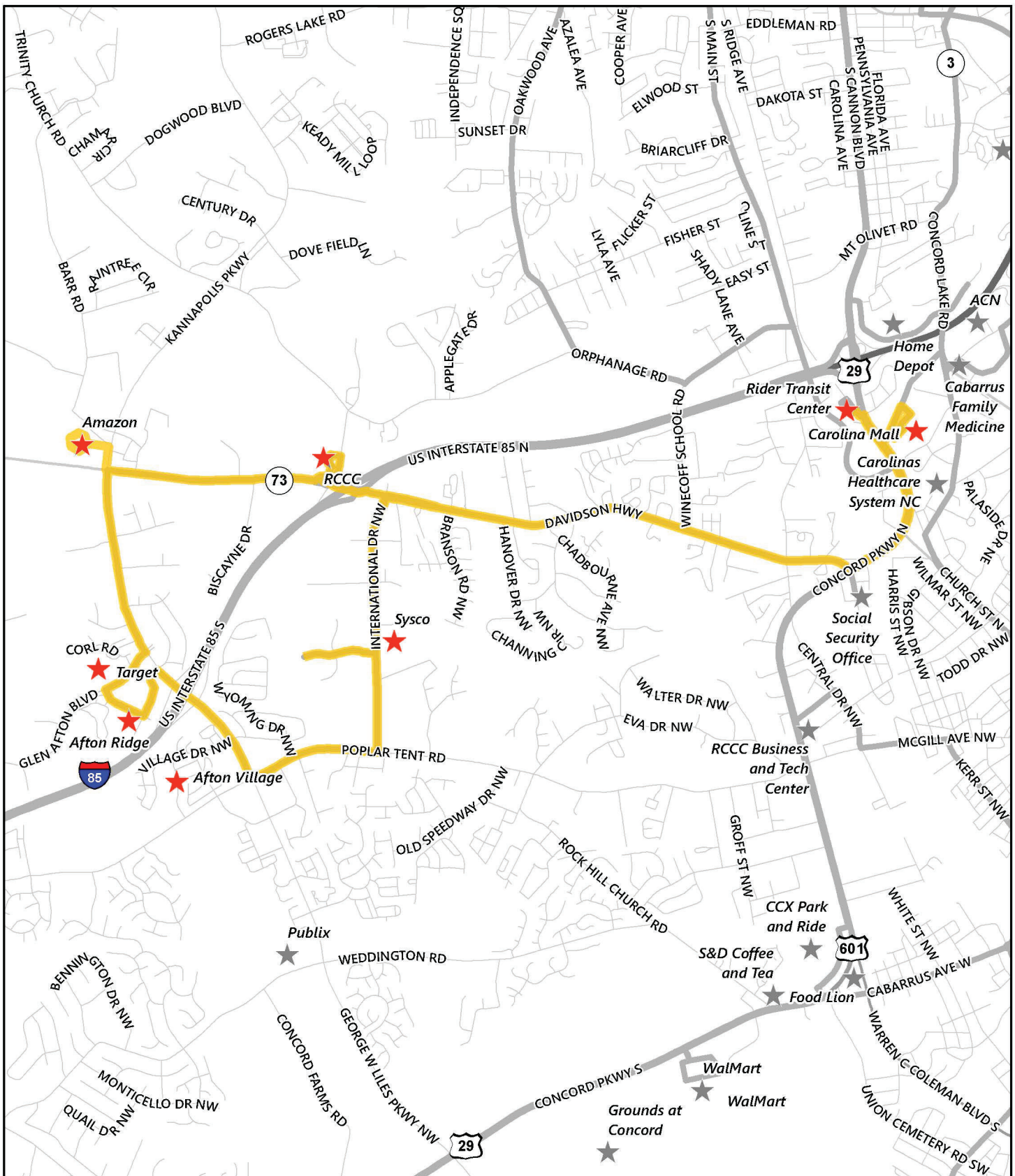
County Boundary

0 0.55  
Miles



CABARRUS COUNTY  
*America Thrives Here*





## Route Yellow

Start Phase: 1

 Route 205

 Transit Service



Activity Center



County Boundary

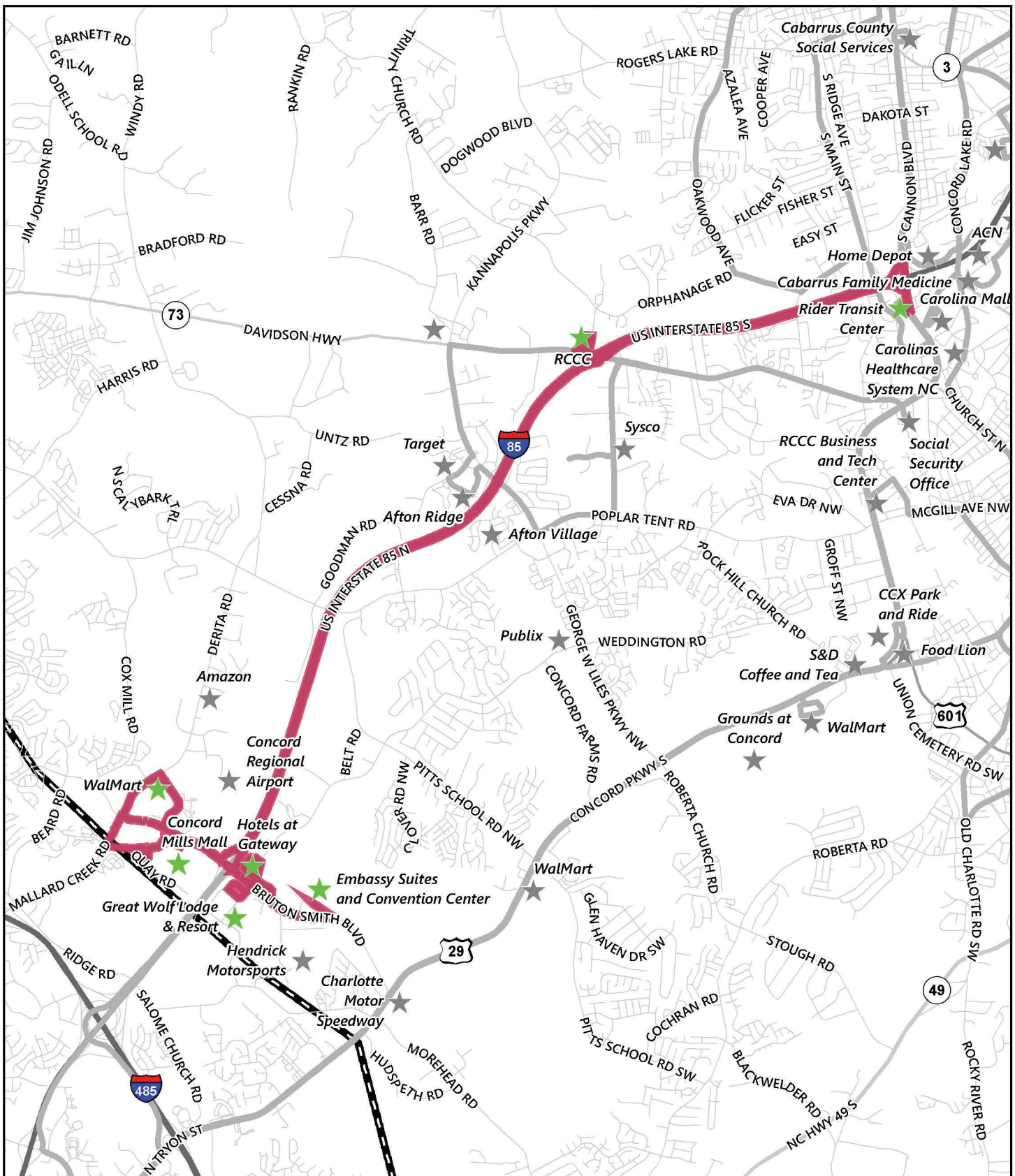
0 0.8  
Miles



CABARRUS COUNTY  
*America Thrives Here*







## Route Red

Start Phase: 1

 Route 206

 Activity Center

 Transit Service

 County Boundary

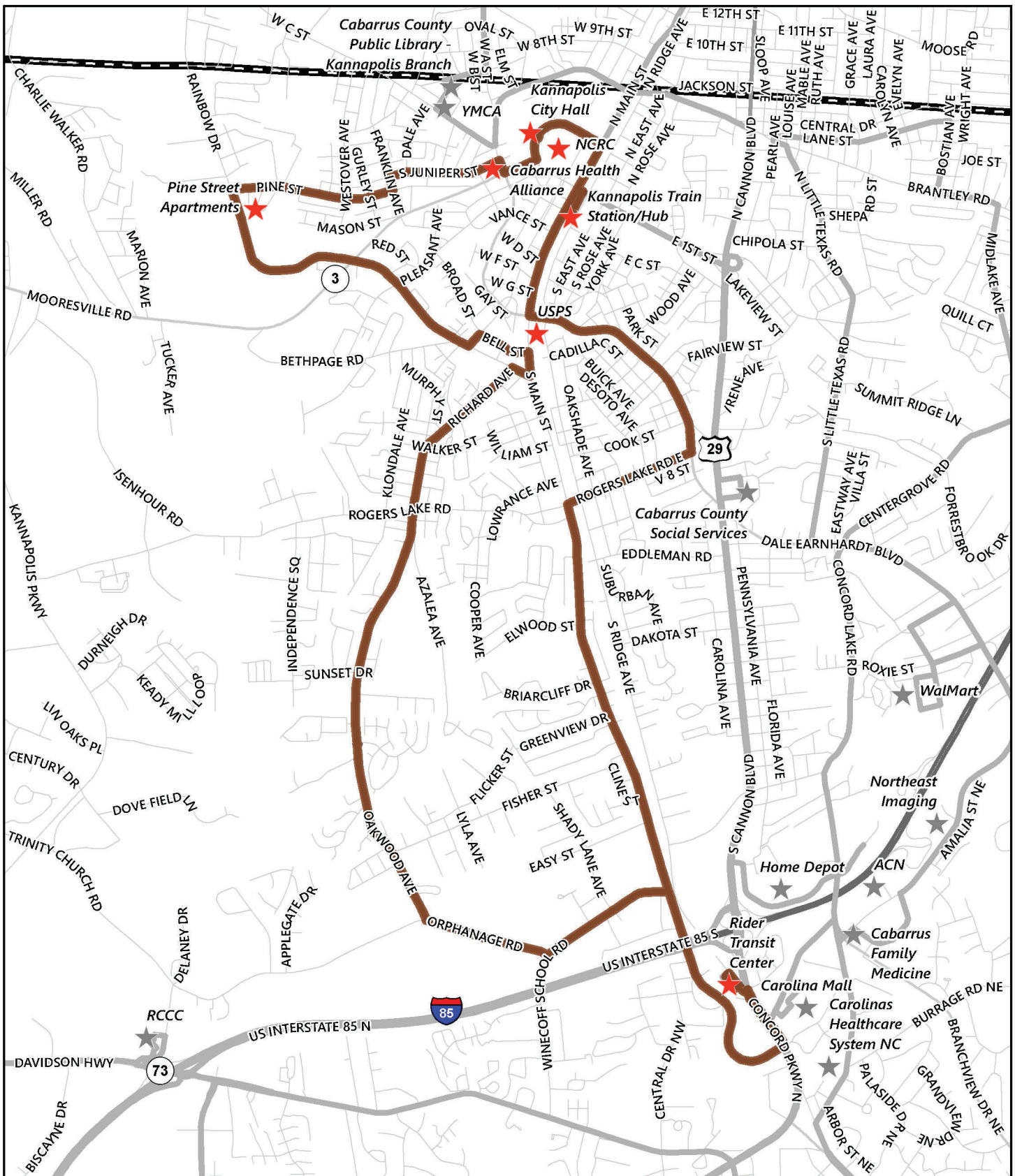
0 1  
Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## Route Brown

Start Phase: 1

 Route 207

 Transit Service

 Activity Center

 County Boundary

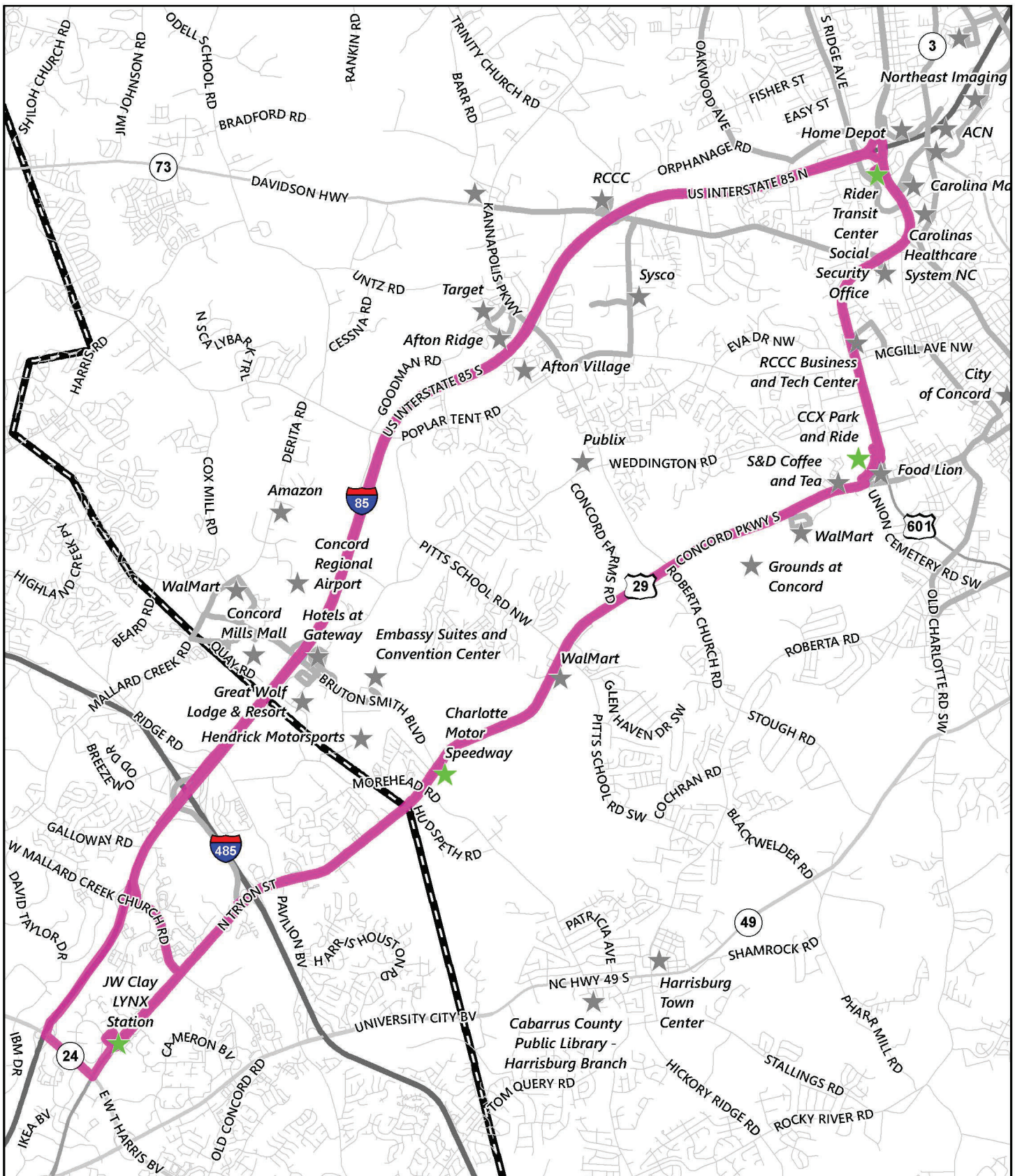
0 0.7  
Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## CCX

Start Phase: 1

 CCX

 Transit Service

 Activity Center

 County Boundary

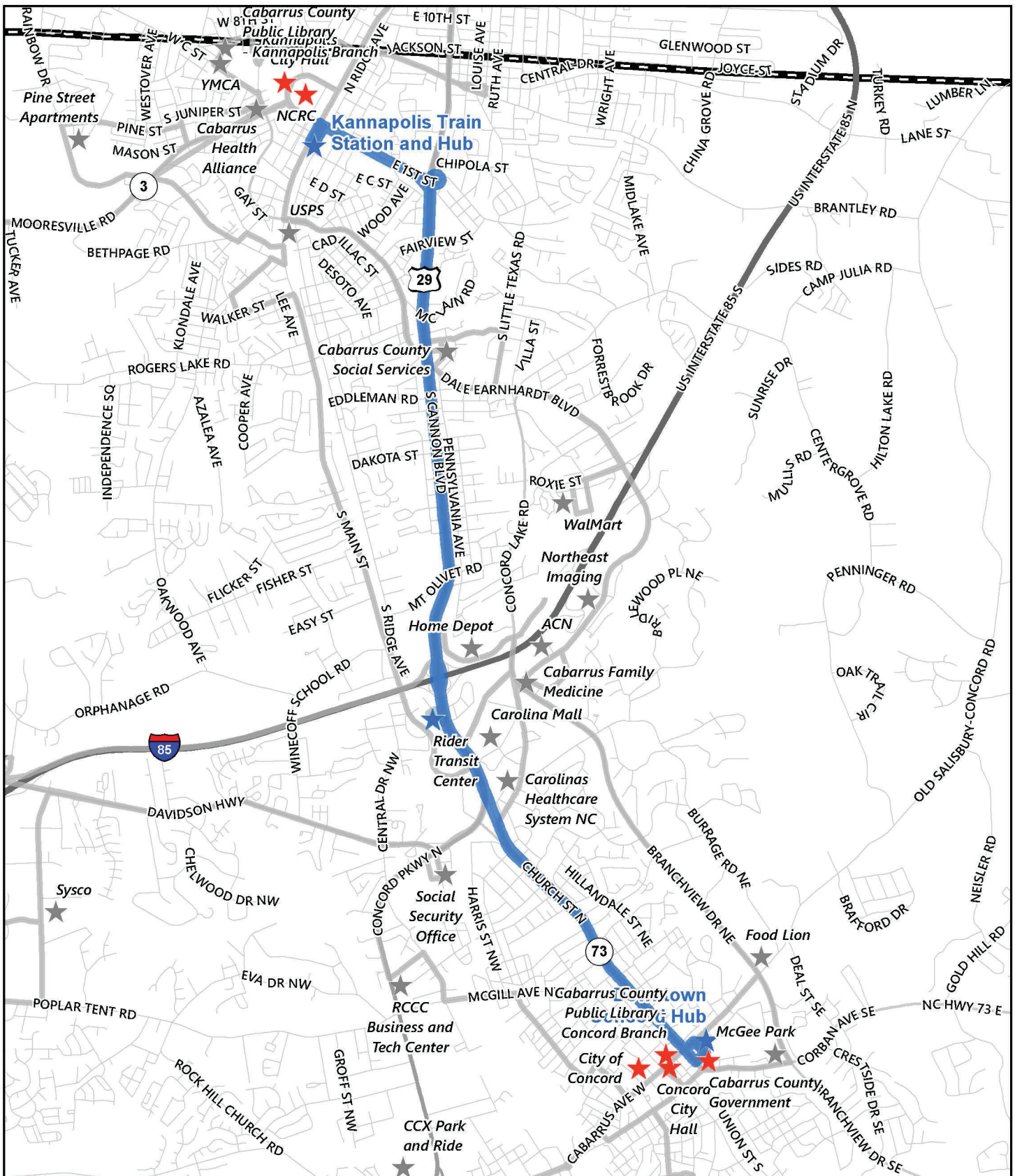
0 1.5  
Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## Downtown Kannapolis-Concord Connector Route 100

Start Phase: 3

Route 100

Activity Center

Transit System

Hub

County Boundary

0 0.95 Miles

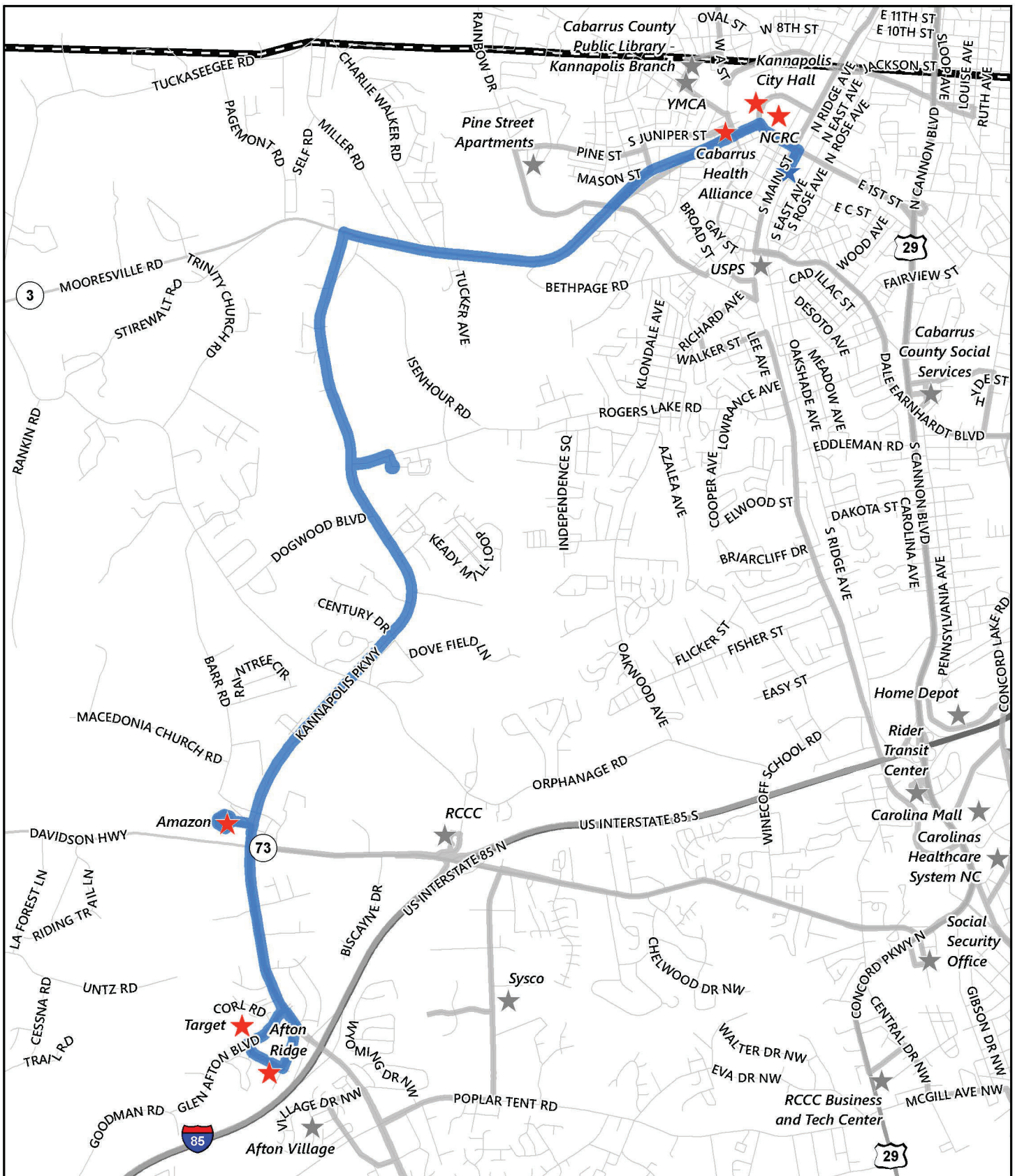


CABARRUS COUNTY  
America Thrives Here









## Kannapolis Route 102

Start Phase: 3

 Route 102

 Transit System

 Activity Center

 Hub

 County Boundary

0 0.85 Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## Kannapolis Route 103 (Bi-Directional)

Start Phase: 3

 Route 103

 Activity Center

 Transit System

 Hub

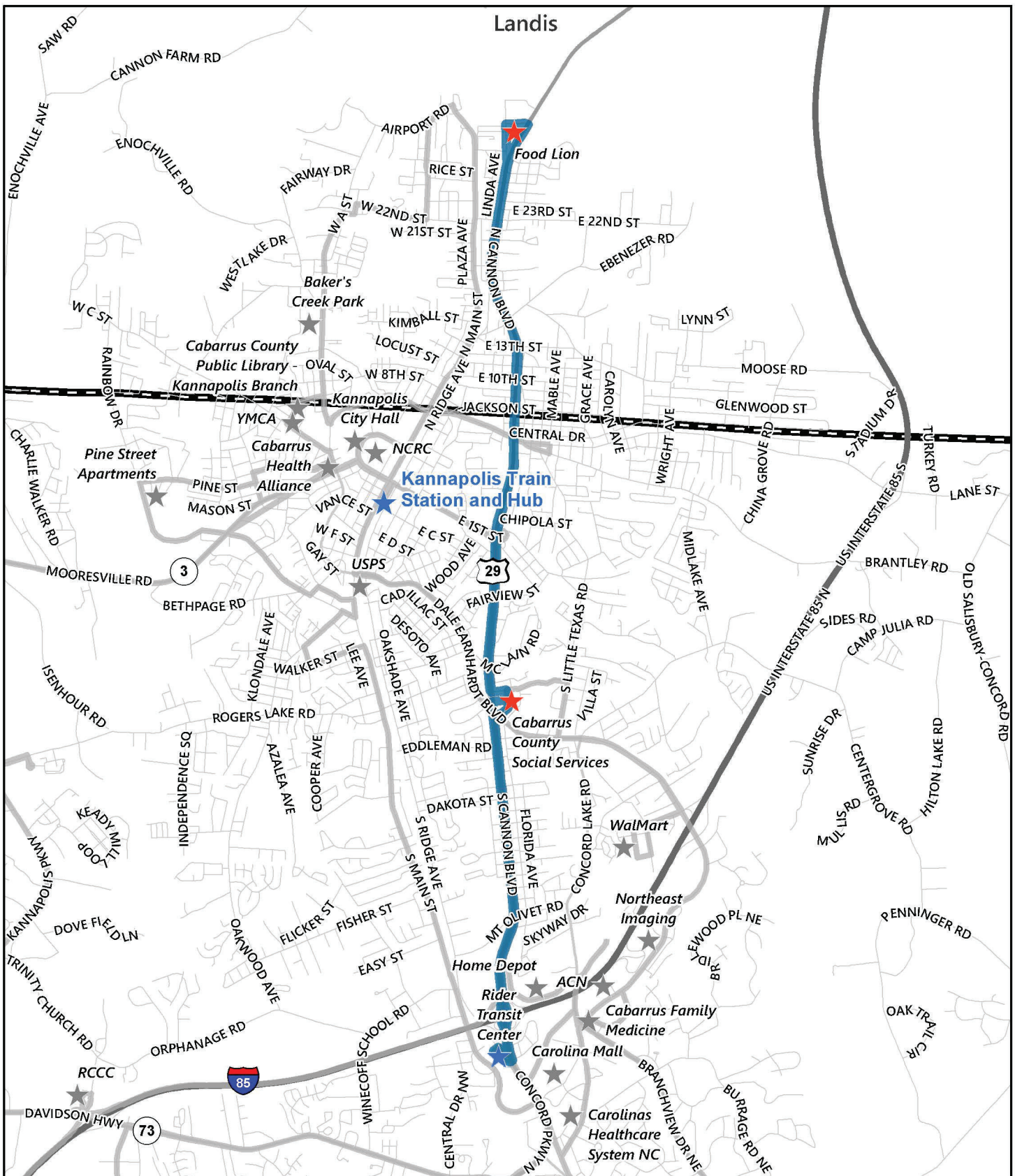
 County Boundary

0 0.5 Miles



  
CABARRUS COUNTY  
*America Thrives Here*





## New Blue Route

Start Phase: 3

 Route 201

 Transit System

 Activity Center

 Hub

 County Boundary

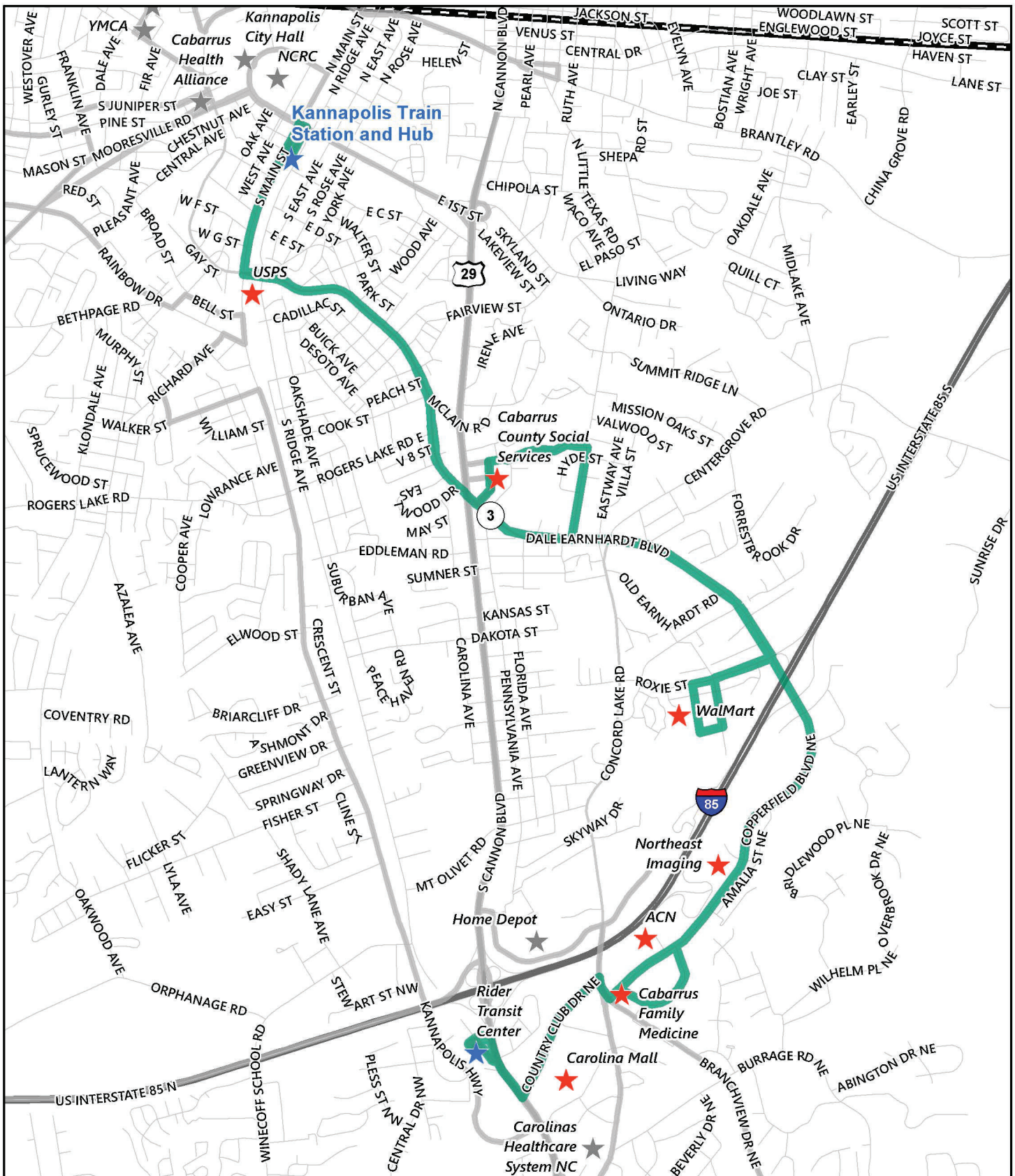
0 1 Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## New Green Route

Start Phase: 3

Route 202

Activity Center

Transit System

Hub

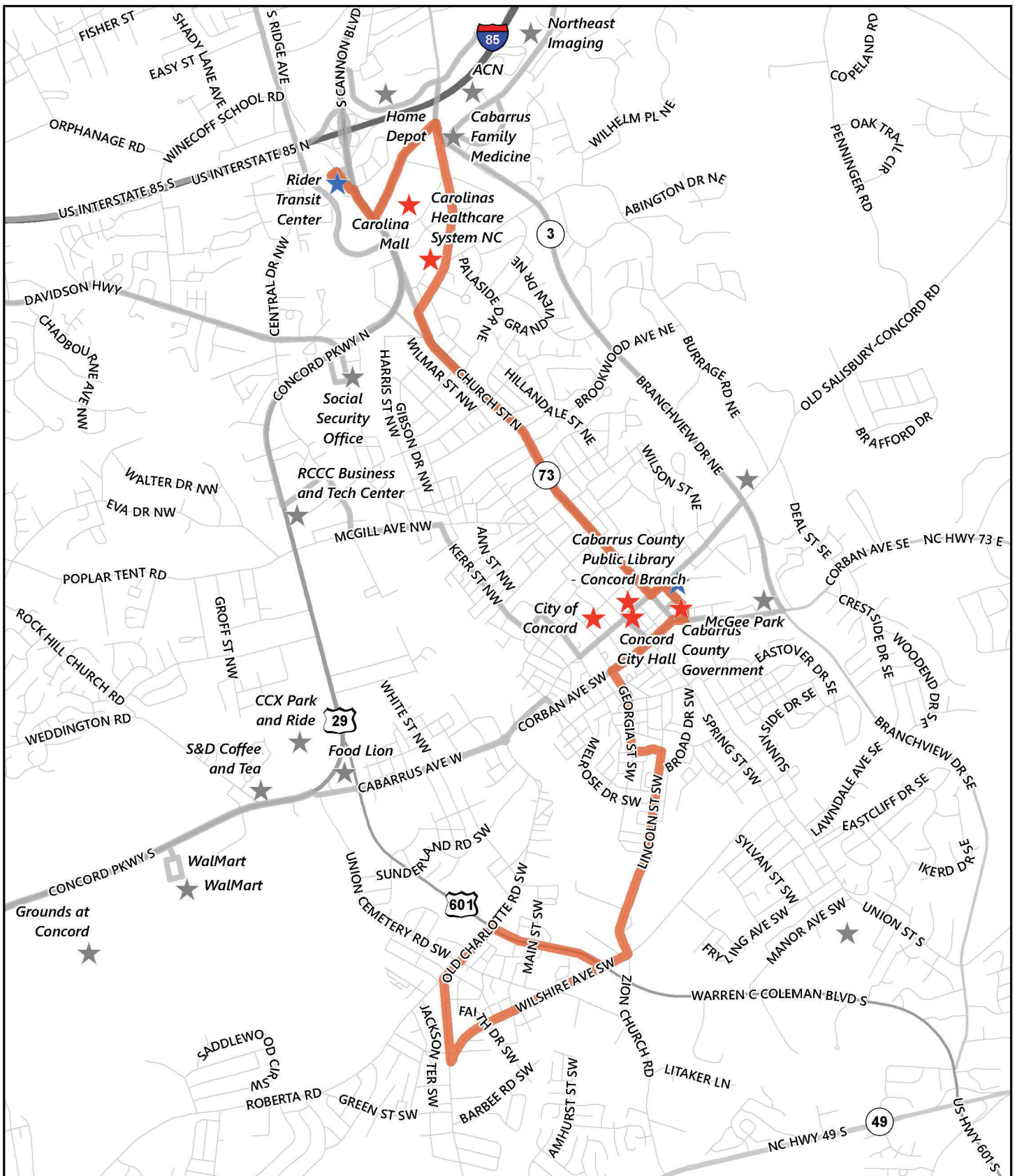
County Boundary

0 0.6 Miles




CABARRUS COUNTY  
America Thrives Here





## New Orange Route

Start Phase: 3

- Route 203
- Transit System
- ★ Activity Center
- ★ Hub
-  County Boundary

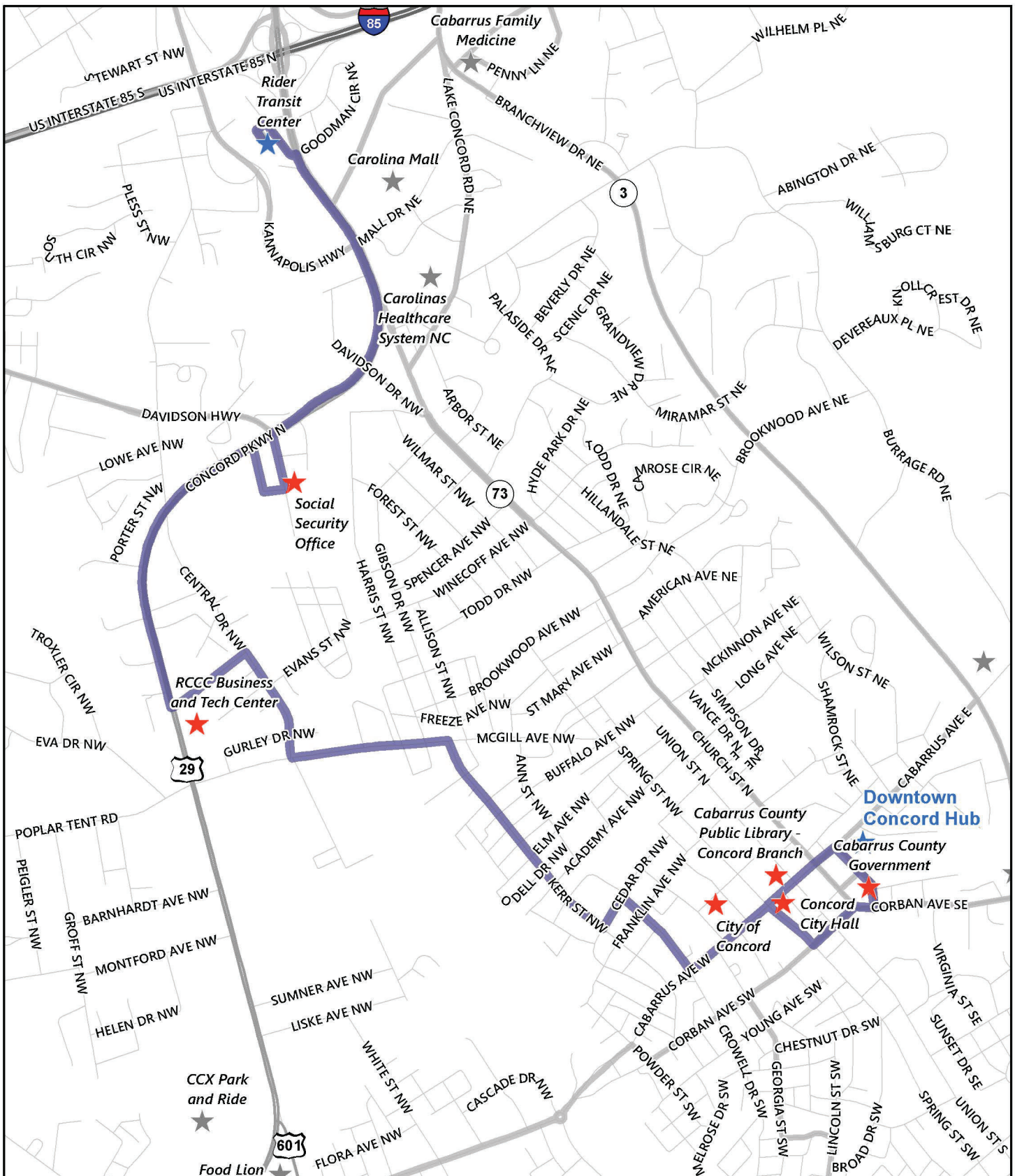
0 0.75 Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## New Purple Route

Start Phase: 3

 Route 204

 Transit System

 Activity Center

 Hub

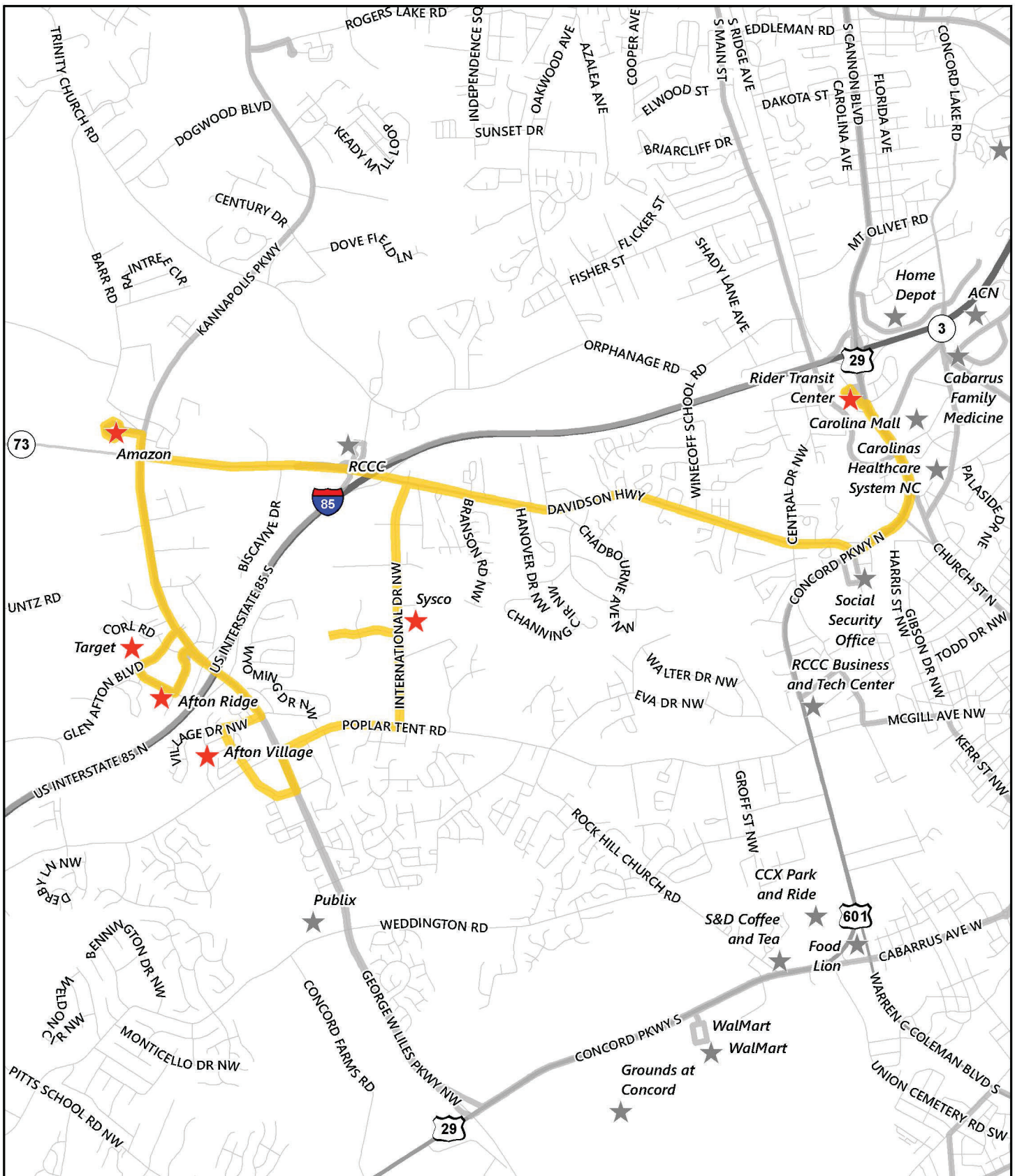
 County Boundary

0 0.4  
Miles



  
CABARRUS COUNTY  
*America Thrives Here*





## New Yellow Route (Bi-Directional)

Start Phase: 3

 Route 205

 Activity Center

 Transit System

 County Boundary

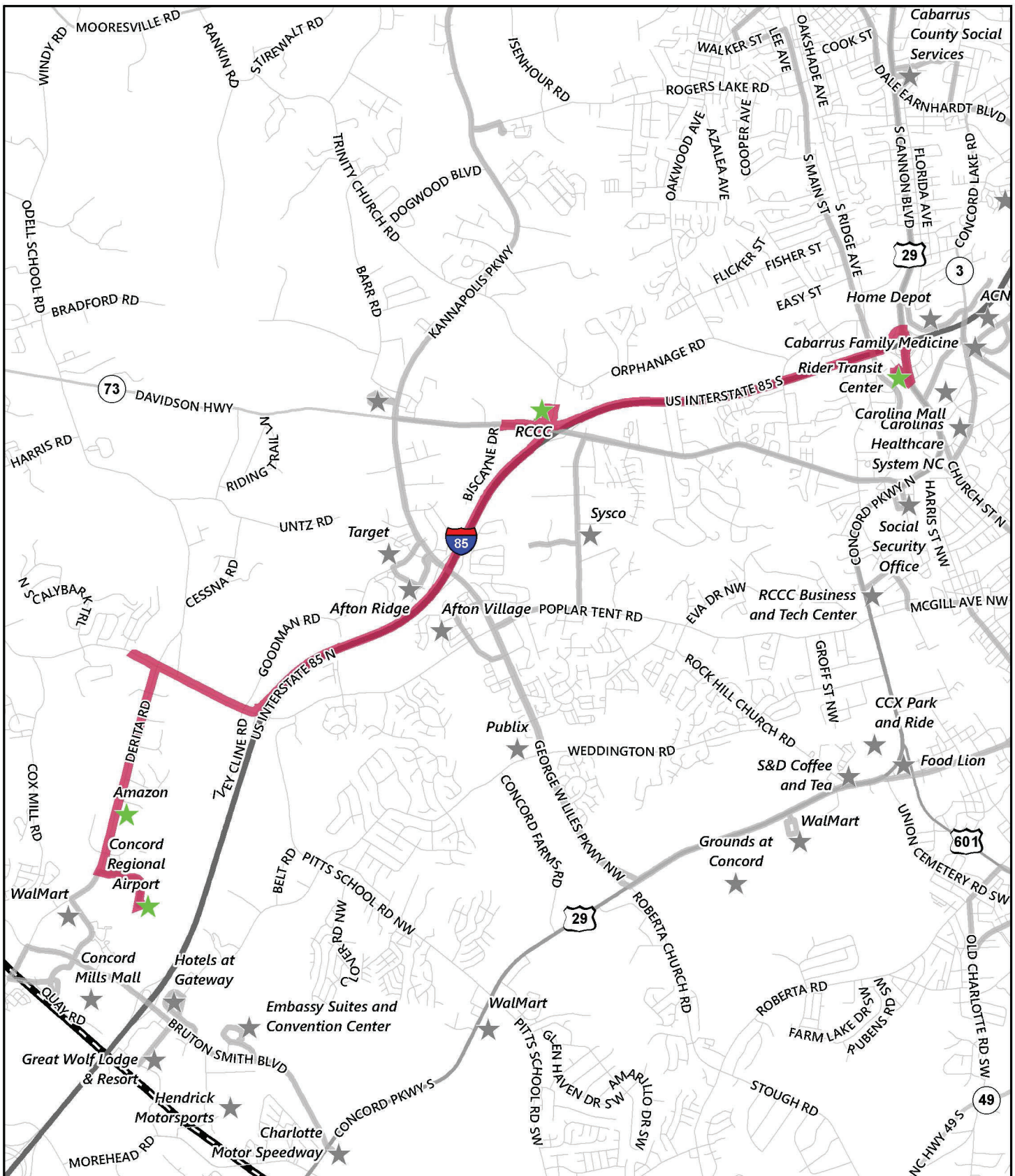
0 0.8  
Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## New Red Route

Start Phase: 3

 Route 206

 Activity Center

 Transit System

 County Boundary

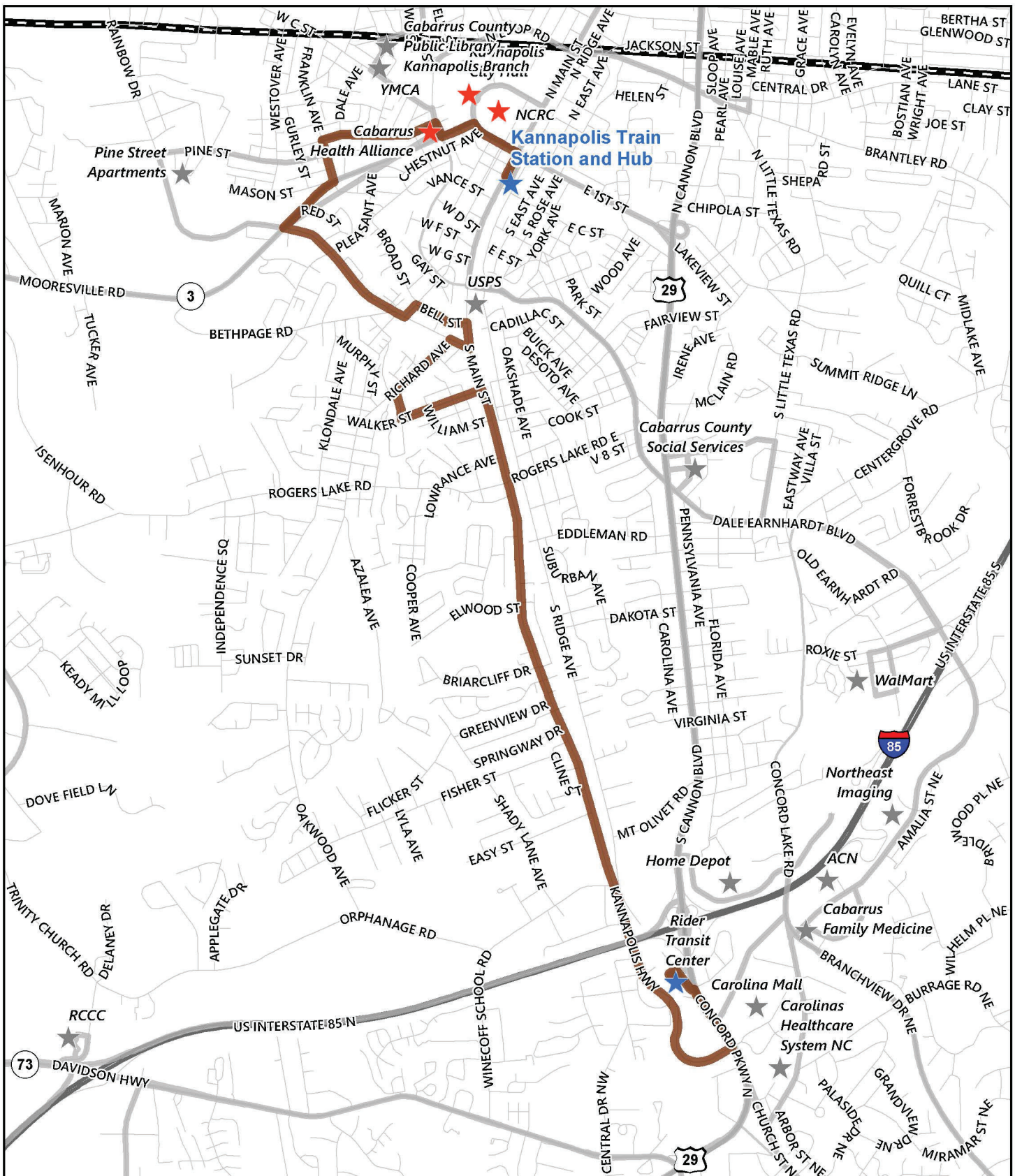
0 1  
Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## New Brown Route

Start Phase: 3

 Route 207

 Transit System

 Activity Center

 Hub

 County Boundary

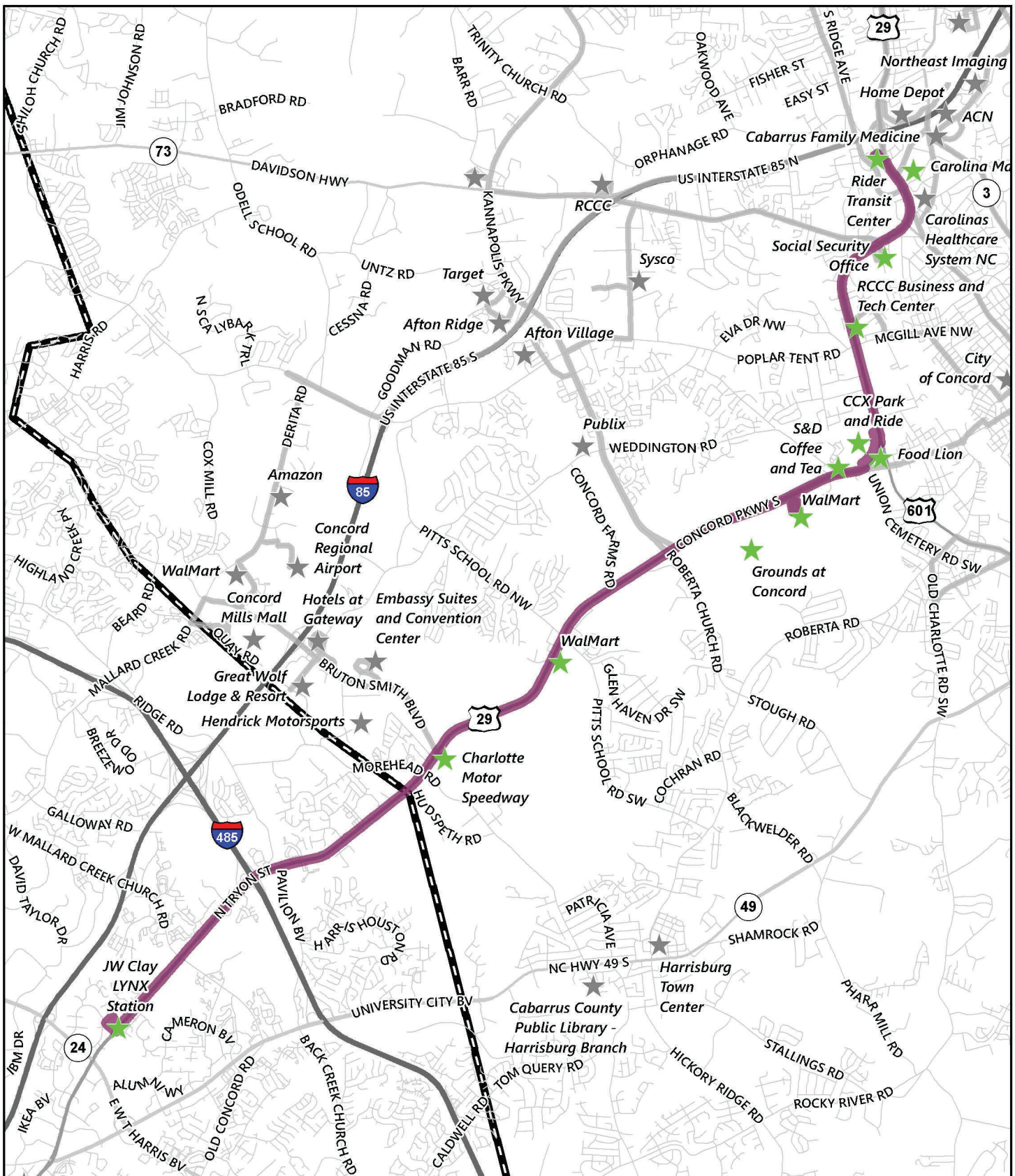
0 0.65  
Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## Concord Route 208

Start Phase: 3

Route 208

Transit System

Activity Center

County Boundary

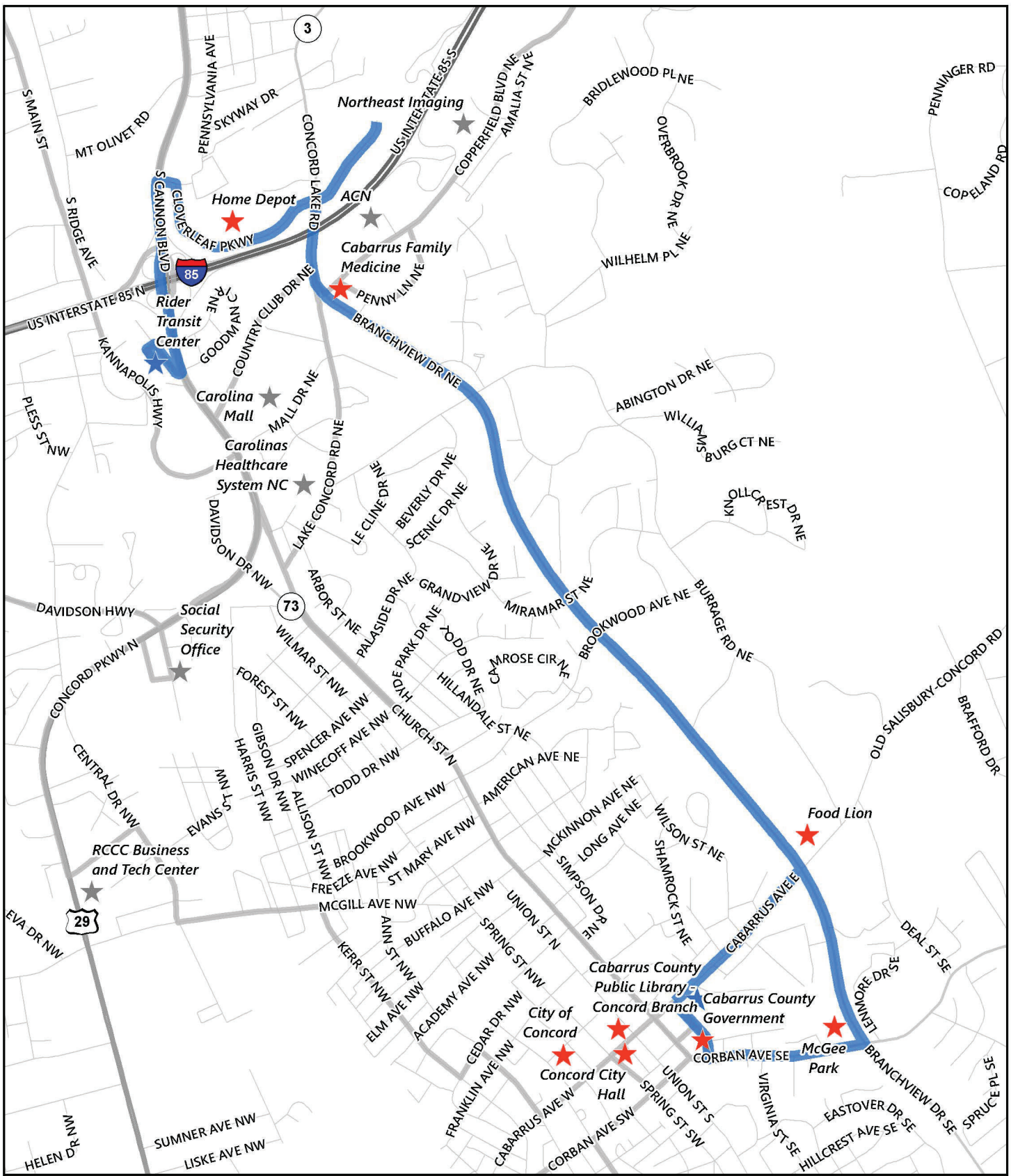
0 1.5 Miles



CABARRUS COUNTY  
America Thrives Here








## Concord Route 301

Start Phase: 3

-  Route 301
-  Transit System

 Activity Center

 Hub

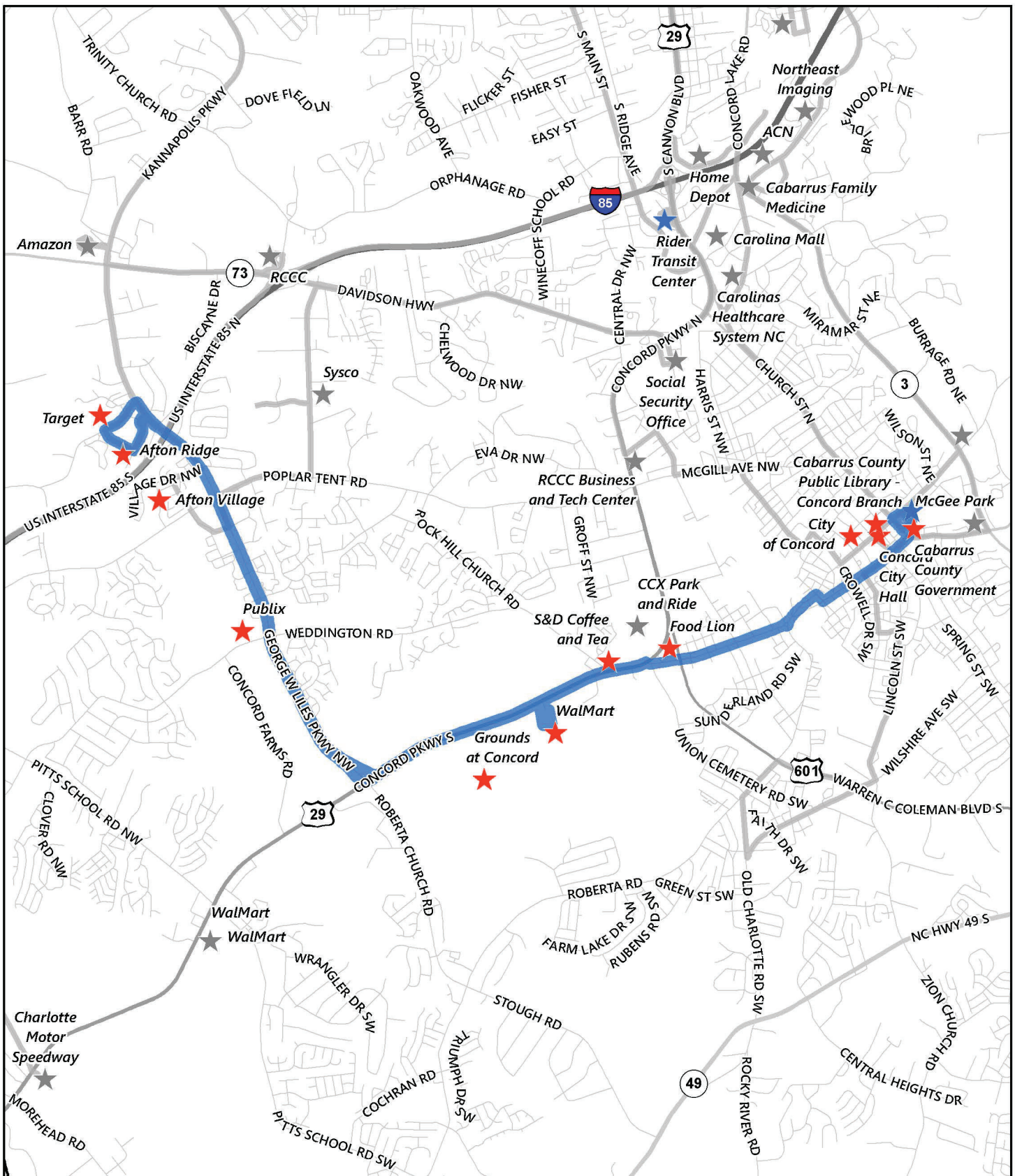
 County Boundary



  
CABARRUS COUNTY  
*America Thrives Here*







## Concord Route 302

Start Phase: 3

 Route 302

 Transit System

 Activity Center

 Hub

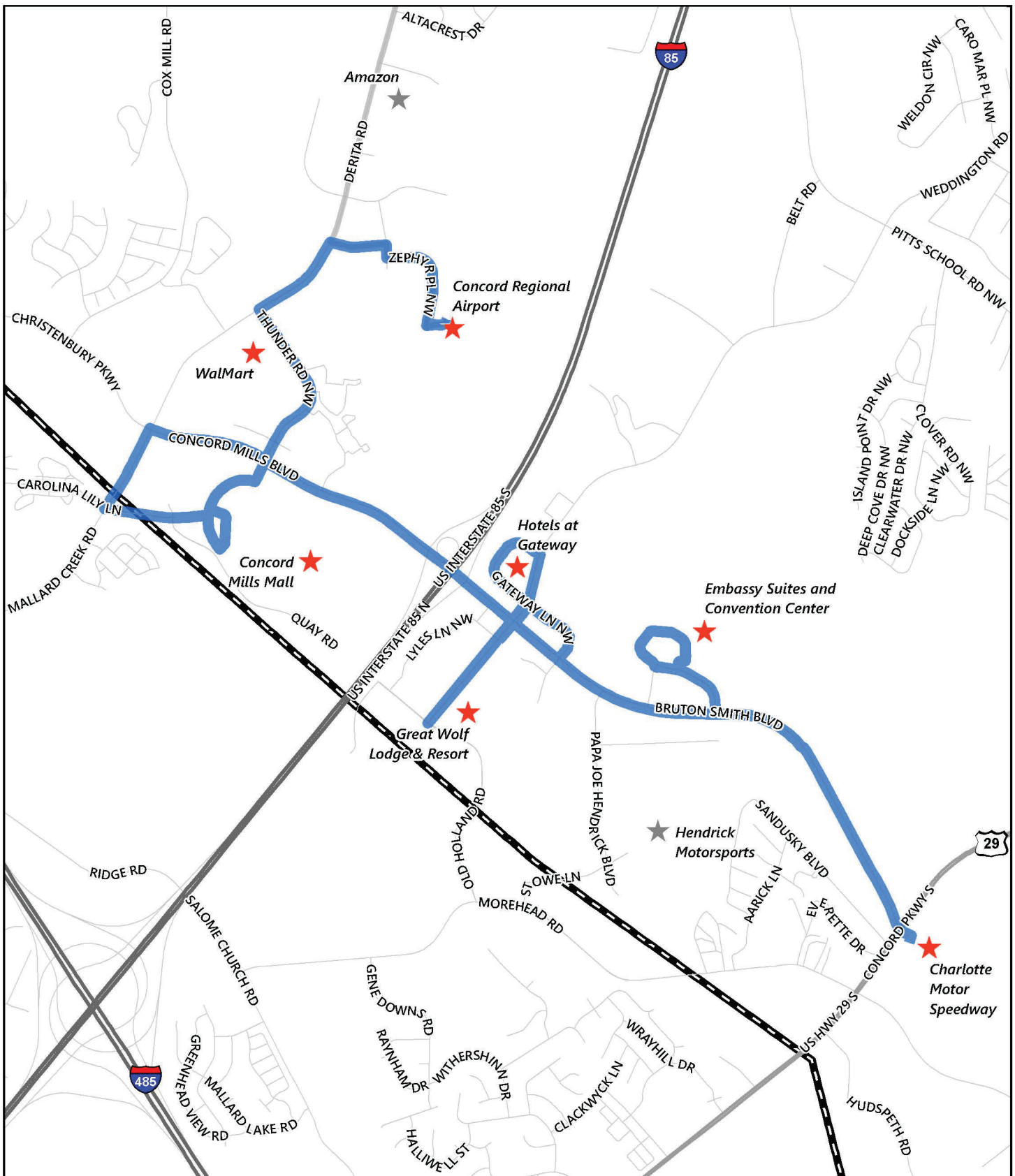
 County Boundary

0 1  
Miles





  
CABARRUS COUNTY  
*America Thrives Here*







## Concord Mills Circulator

Start Phase: 3

-  Concord Mills Circulator
-  Transit System

-  Activity Center
-  County Boundary

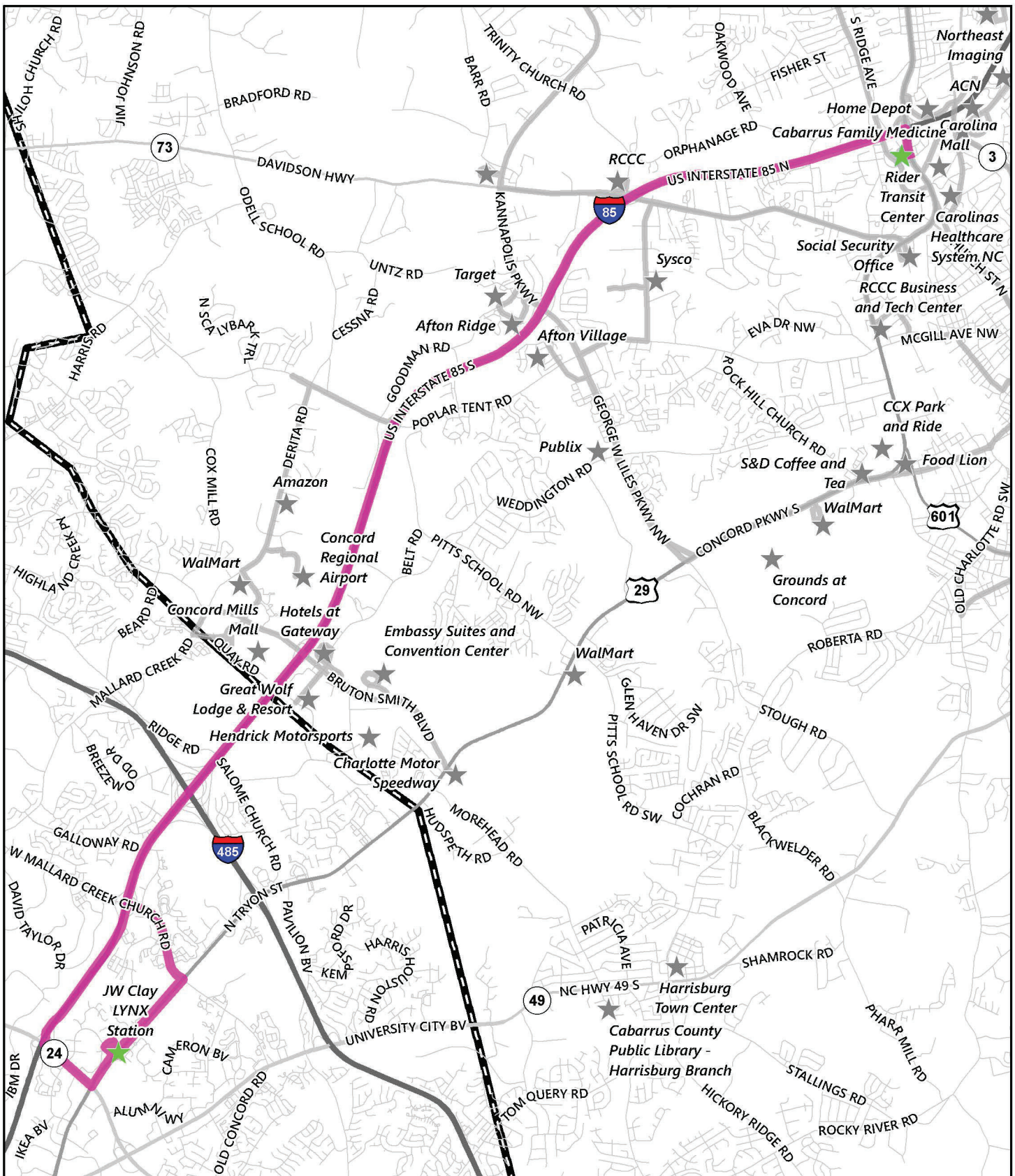
0 0.45 Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## CCX (True Express)

Start Phase: 3

- CCX
- Transit System
- ★ Activity Center
- County Boundary

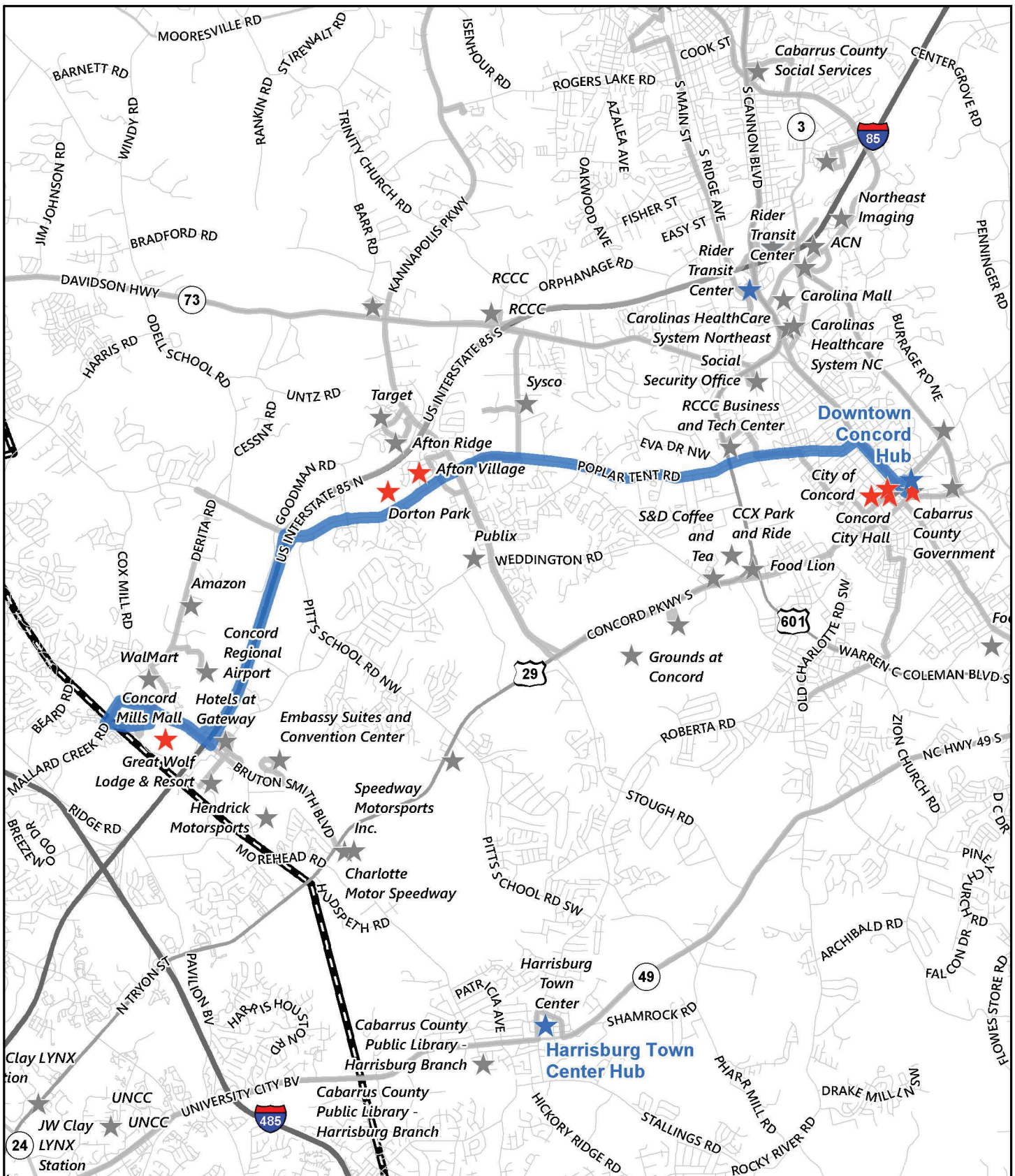
0 1  
Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## Concord Route 303

Start Phase: 5

 Route 303

 Transit System

 Activity Center

 Hub

 County Boundary

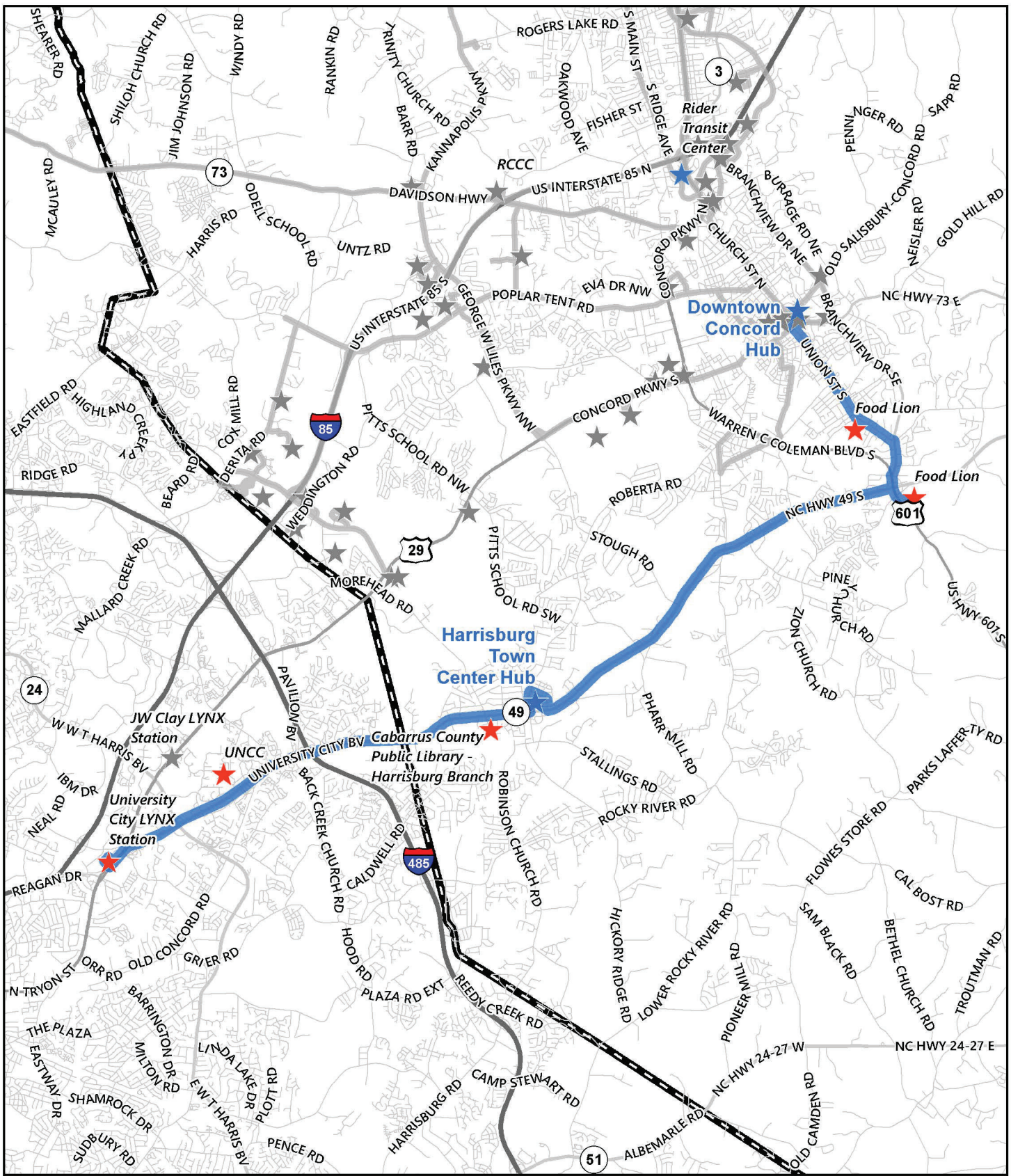
0 1.5  
Miles



  
CABARRUS COUNTY  
*America Thrives Here*







# Concord/Harrisburg Route 304

Start Phase: 5

-  Route 304
-  Activity Center
-  Transit System
-  Hub
-  County Boundary

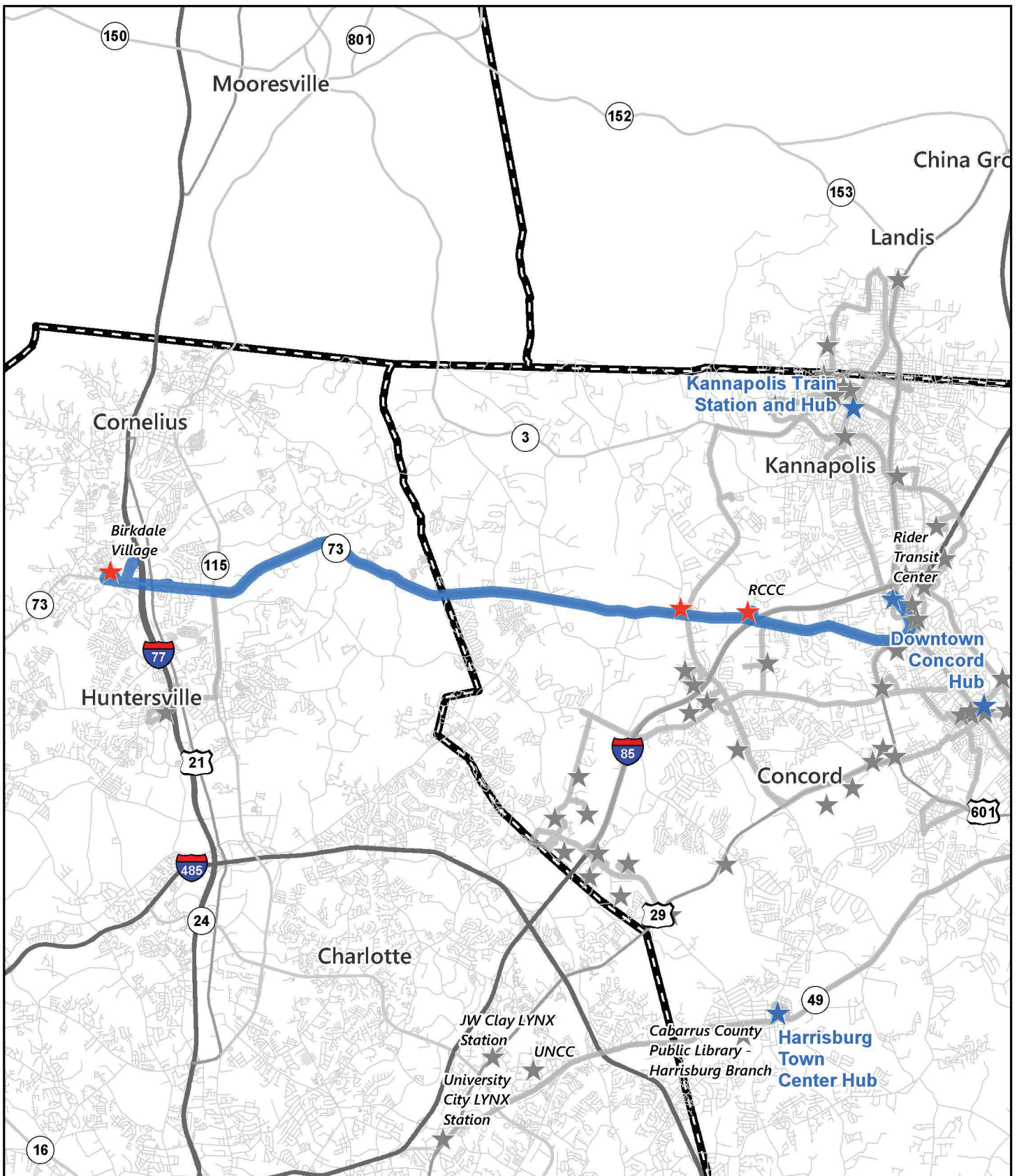
0 2 Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## CHX (Concord/Huntersville Express)

Start Phase: 5

- CHX
- Transit System
- ★ Activity Center
- ★ Hub
- County Boundary

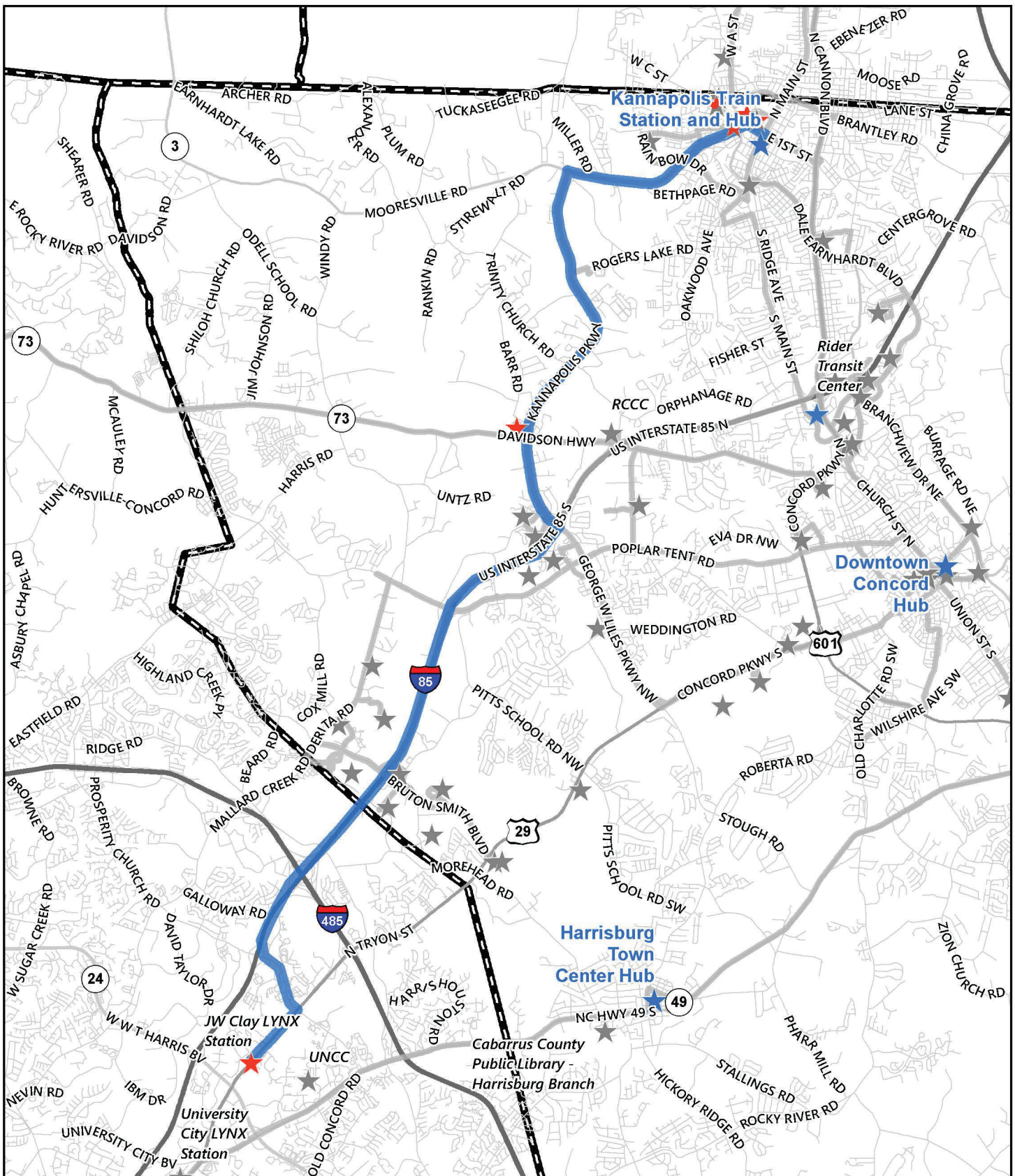
0 2.5  
Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## KCX (Kannapolis/Charlotte Express)

Start Phase: 5

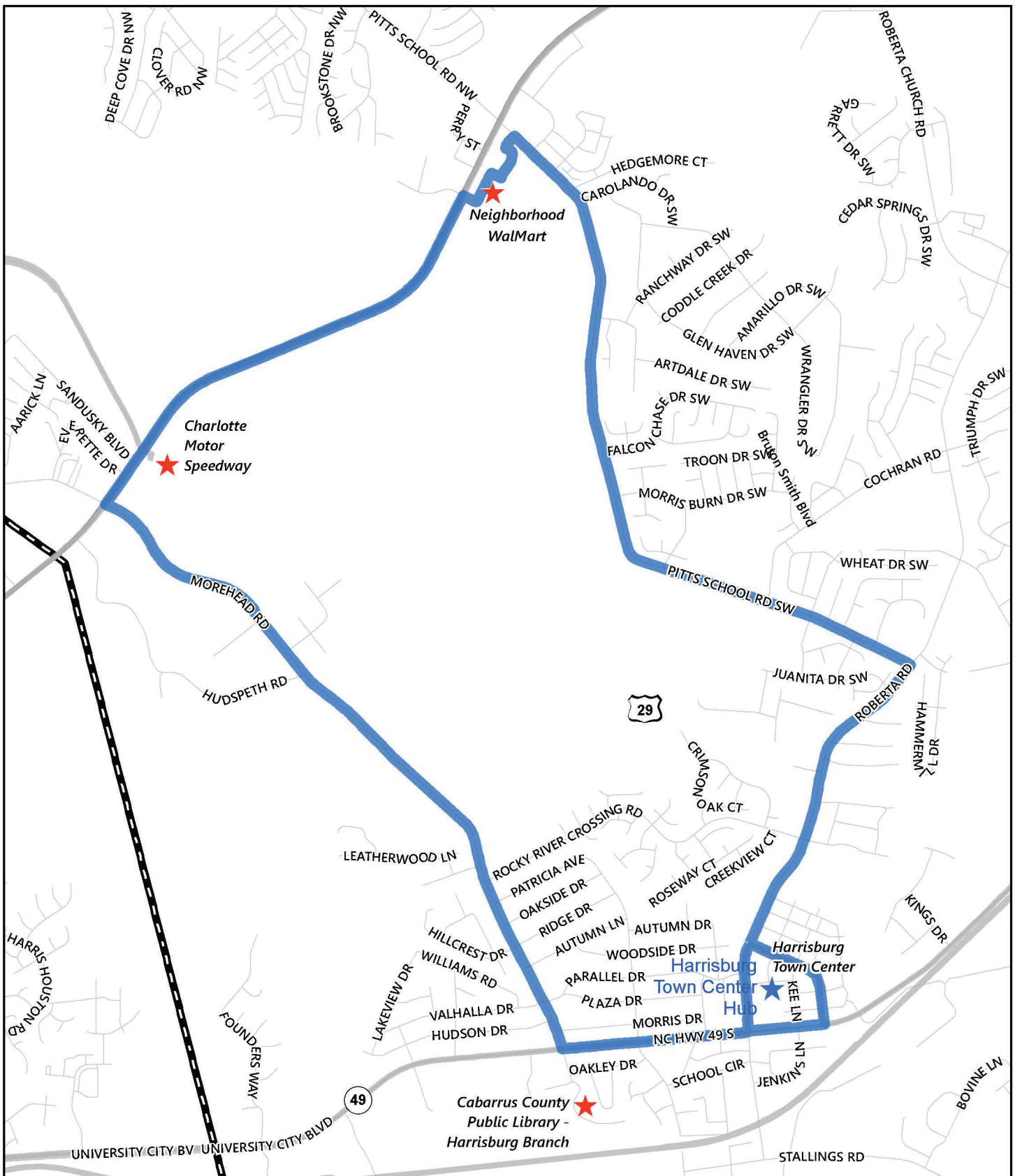
- KCX
- Transit System
- ★ Activity Center
- ★ Hub
- County Boundary

0 2 Miles



  
CABARRUS COUNTY  
*America Thrives Here*





## Harrisburg Circulator Route 401

Start Phase: 6

Route 401

Transit System

Activity Center

Hub

County Boundary

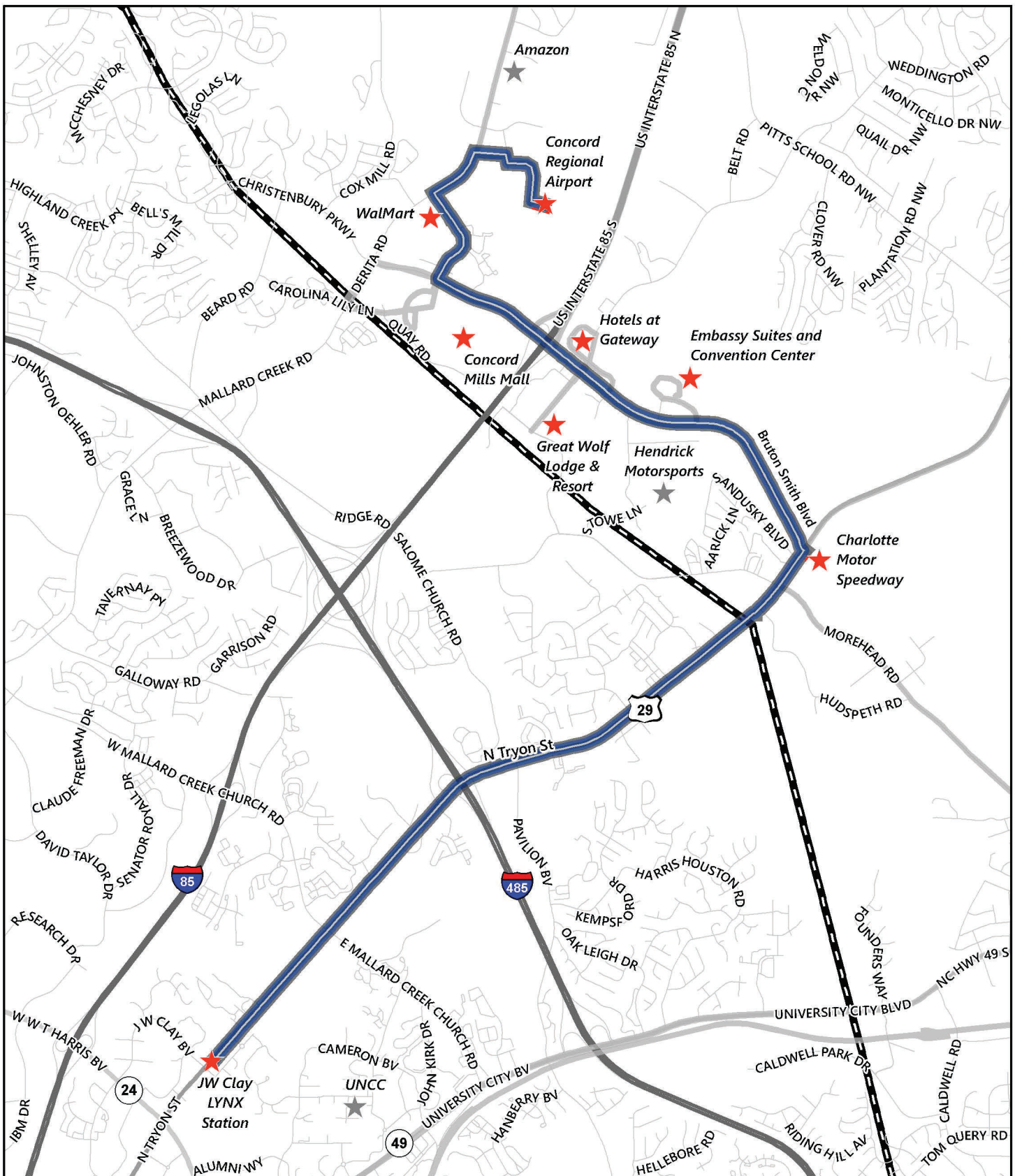
0 0.5 Miles



CABARRUS COUNTY  
America Thrives Here







## Light Rail Option 1B

Start Phase: 6

 Light Rail

 Activity Center

 Transit System

 County Boundary

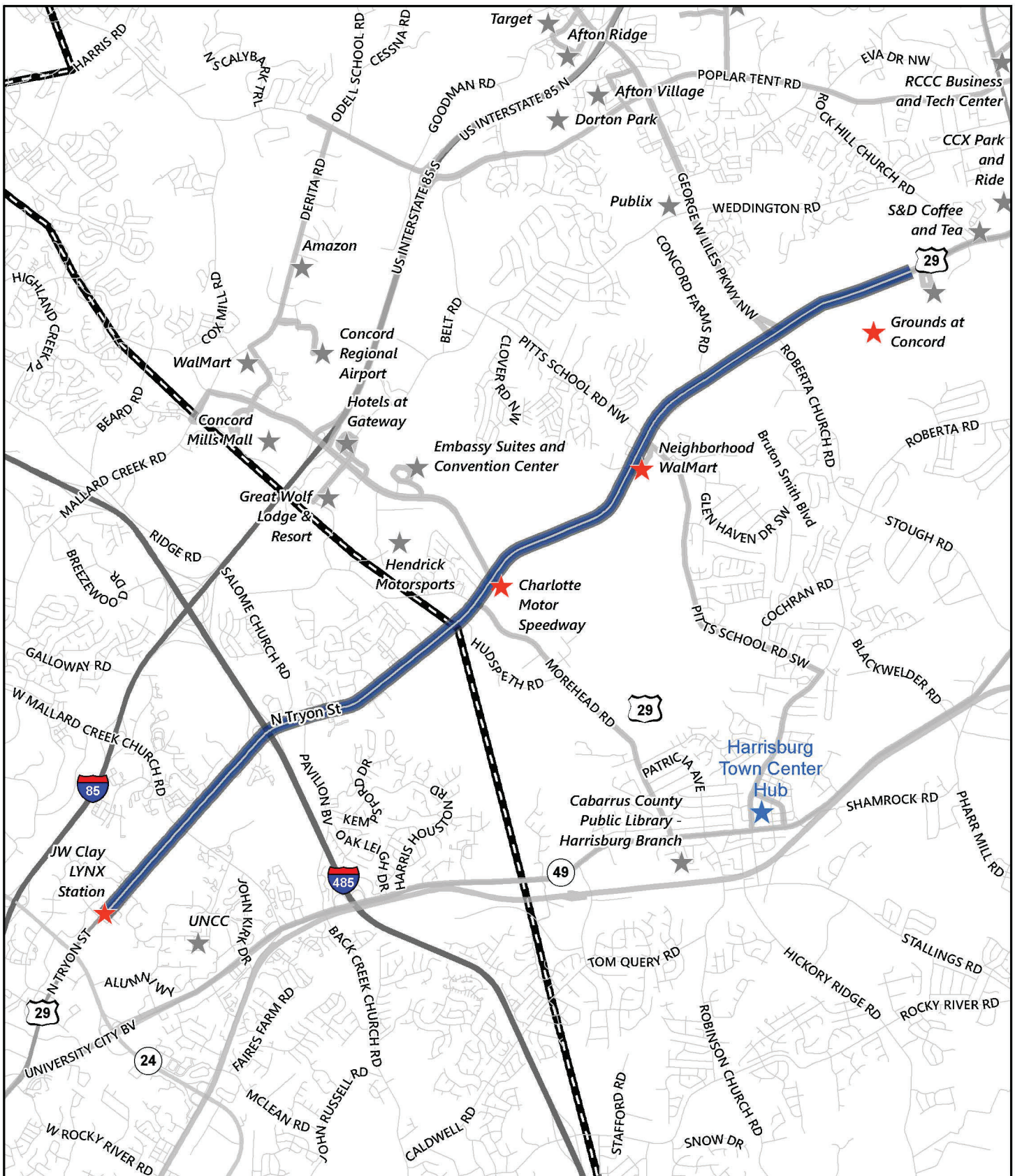
0 0.8 Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## Light Rail Option 1A

Start Phase: 6

 Light Rail

 Transit System

 Activity Center

 Hub

 County Boundary

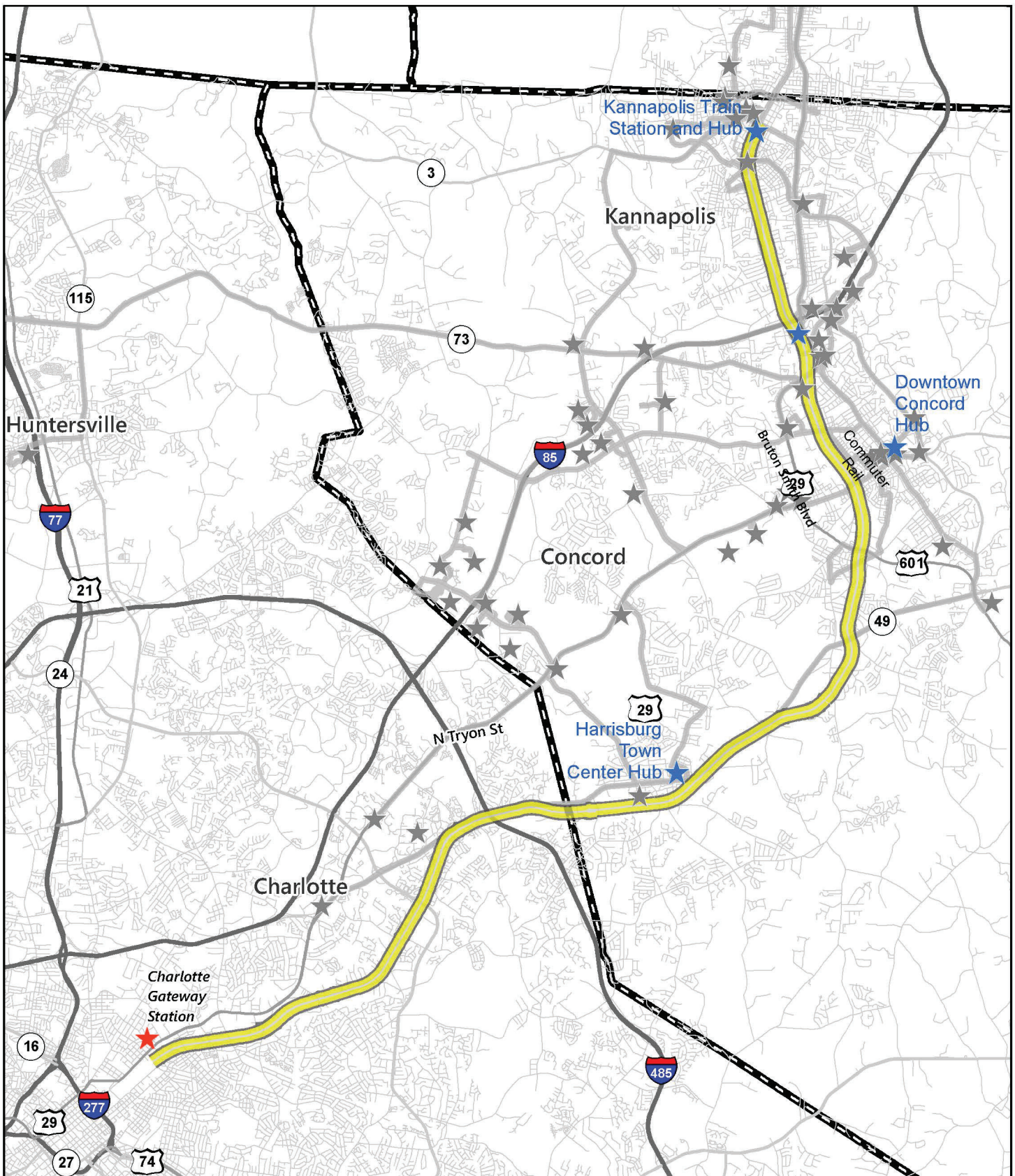
0 1 Miles



  
CABARRUS COUNTY  
*America Thrives Here*







## Commuter Rail

Start Phase: 6

 Commuter Rail

 Transit System

 Activity Center

 Hub

 County Boundary

0 2.5  
Miles



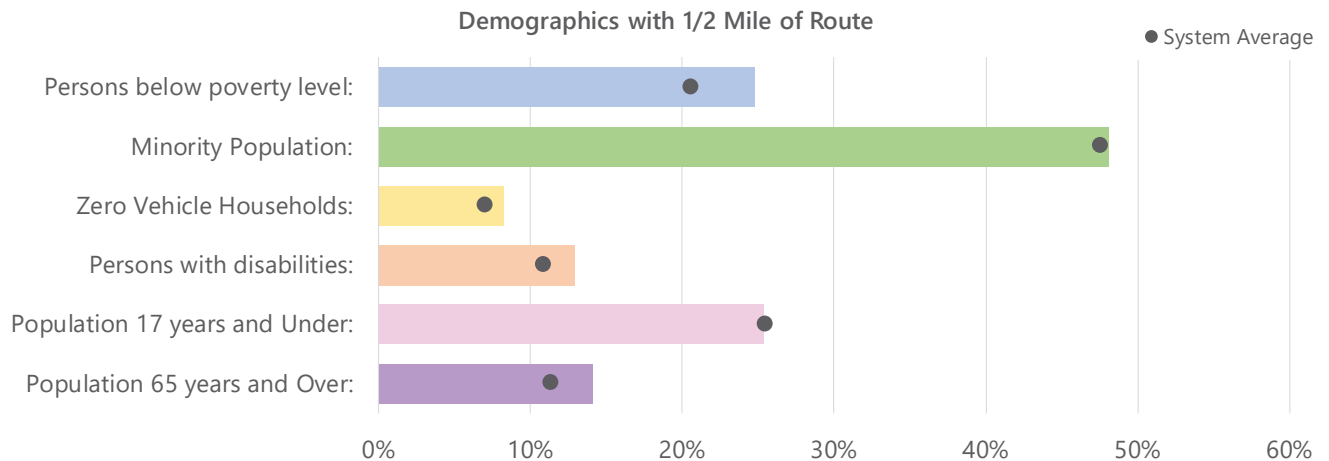
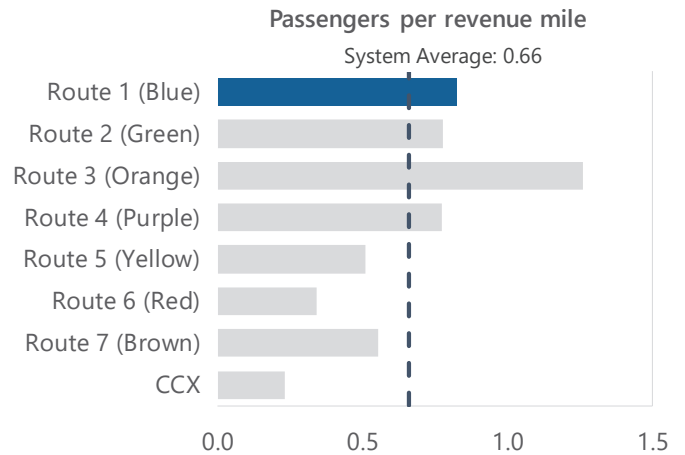
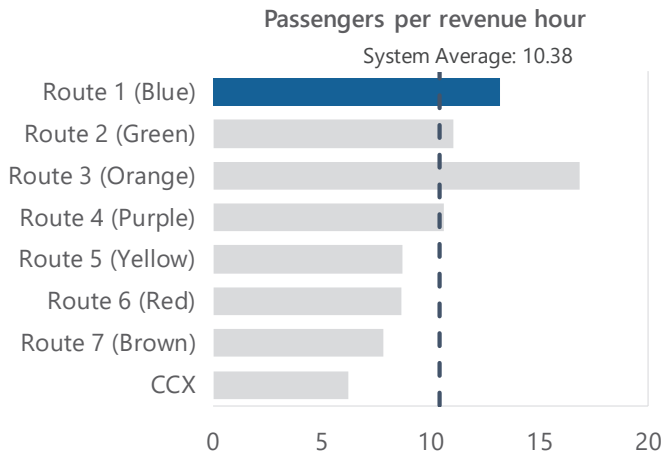
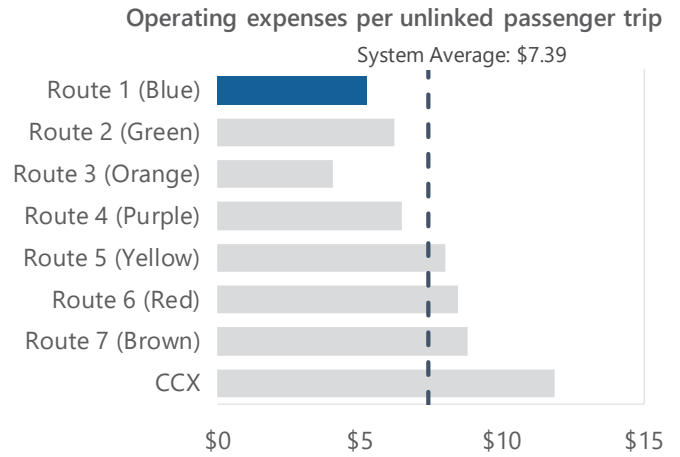
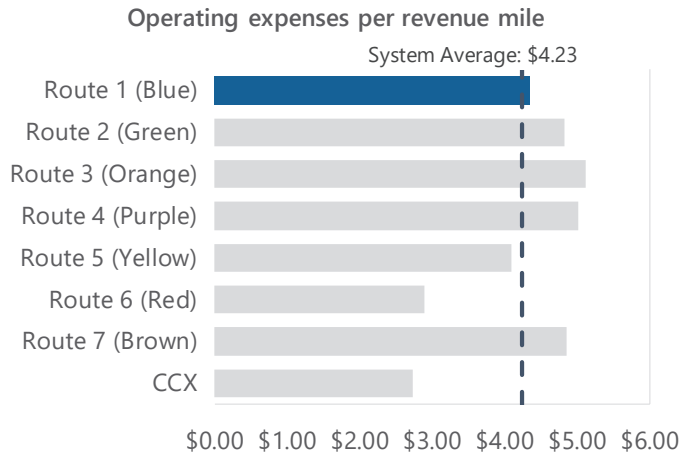
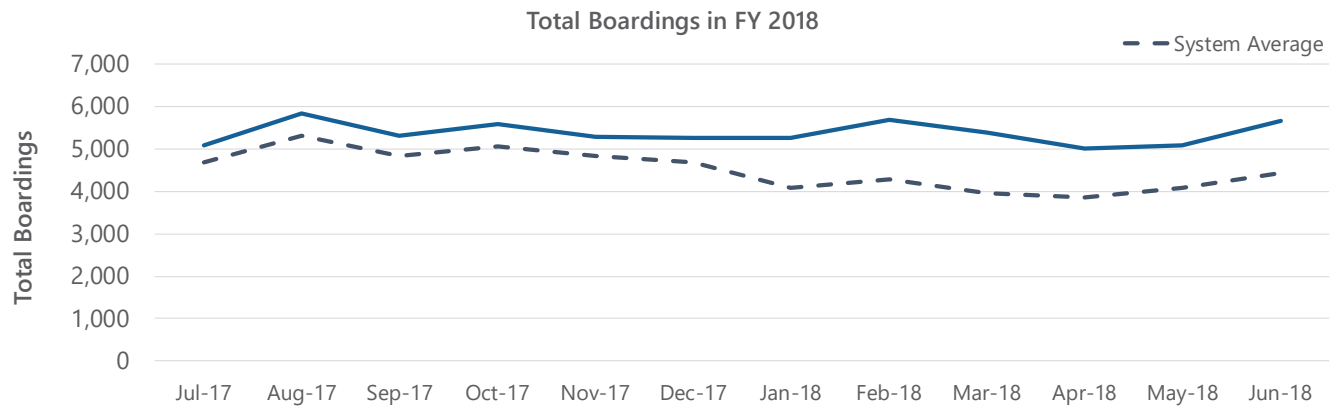
CABARRUS COUNTY  
*America Thrives Here*

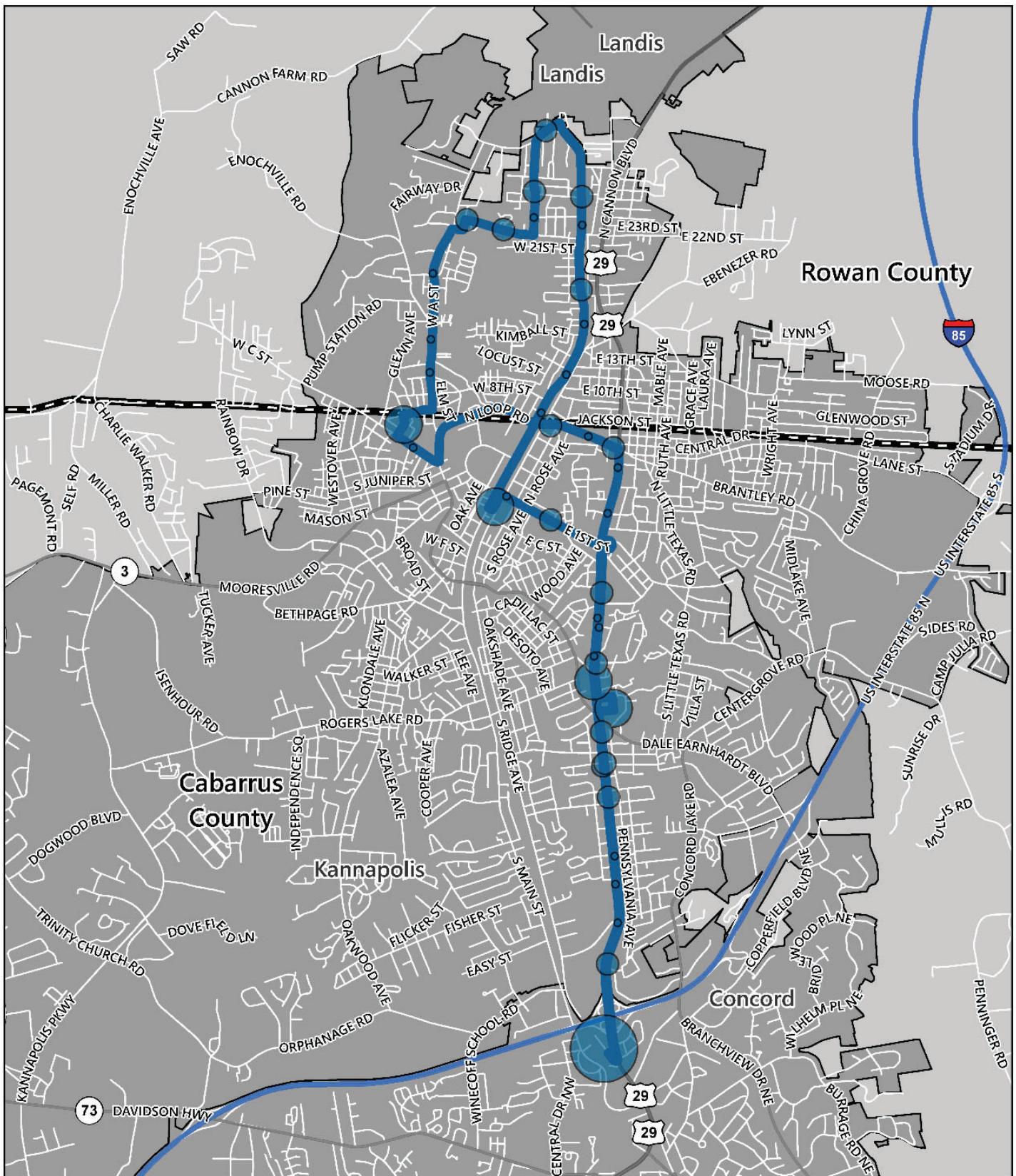


Appendix B-Current Routes Fact Book

	Route 1 (Blue)	System Average	System Rank
Operational			
Length (round-trip):	17.19	18.88	#4 out of 8
Frequency:	60 minutes	60 minutes	--
Hours of operation:	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	--
Days of operation:	Monday-Sunday	Monday-Sunday	--
Annual unlinked passenger trips:	67,002	52,666	#2 out of 8
Annual vehicle revenue miles:	81,274	89,270.5	#4 out of 8
Annual vehicle revenue hours:	5,073	5,073	--
Annual operating cost:	\$352,205.51	\$355,233.84	#4 out of 8
Performance			
Operating expenses per revenue mile:	\$4.33	\$4.23	#5 out of 8
Operating expenses per revenue hour:	\$69.43	\$70.02	#4 out of 8
Operating expenses per unlinked passenger trip:	\$5.26	\$7.39	#7 out of 8
Passengers per revenue hour:	13.21	10.38	#2 out of 8
Passengers per revenue mile:	0.82	0.66	#2 out of 8
Demographics			
Population Density (people per square mile):	1,980	1,630	#3 out of 8
Persons below poverty level:	25%	21%	#3 out of 8
Minority population:	48%	48%	#5 out of 8
Zero vehicle households:	8%	7%	#4 out of 8
Persons with disabilities:	13%	11%	#4 out of 8
Population 17 years and Under:	25%	25%	#7 out of 8
Population 65 years and Over:	14%	11%	#2 out of 8
Strengths, Challenges, and Opportunities			

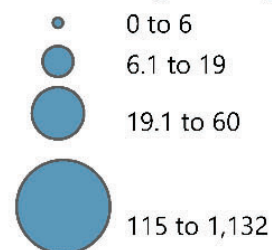






### Route 1 (Blue) Stop Activity

Total boardings and alightings



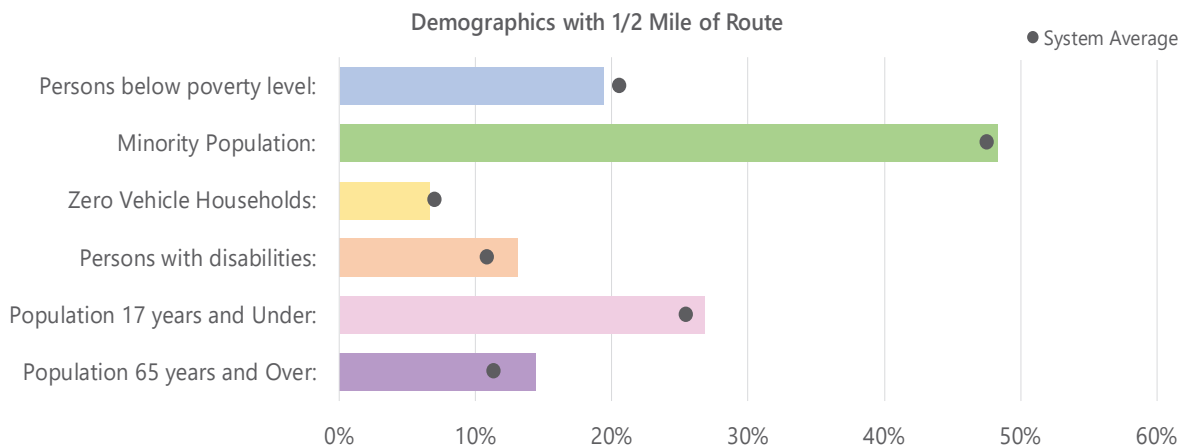
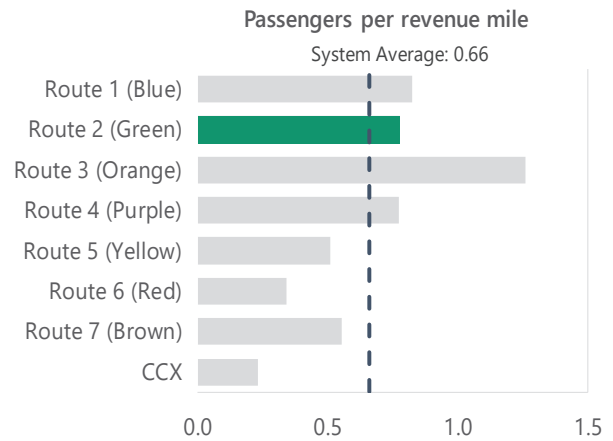
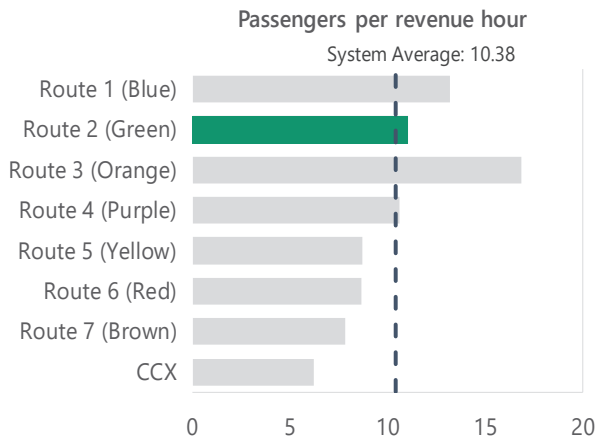
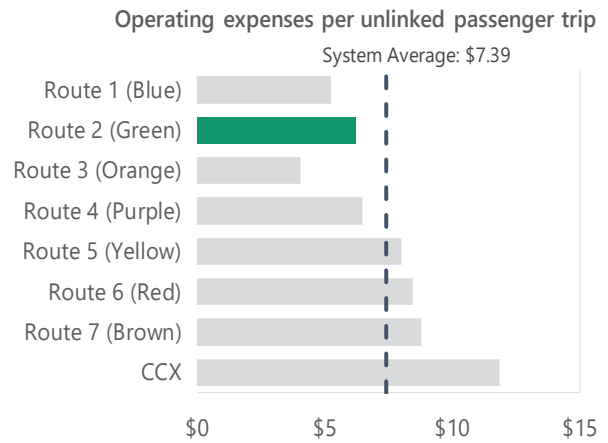
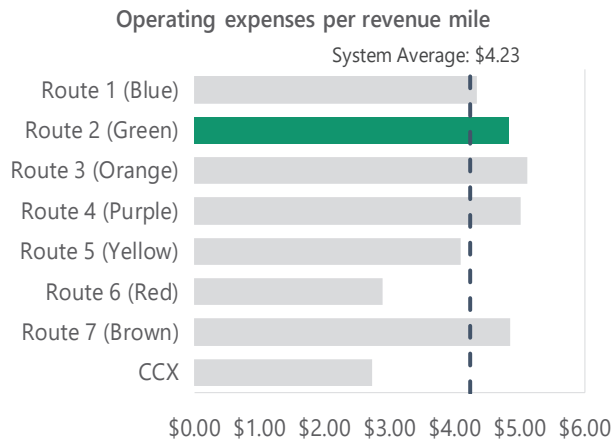
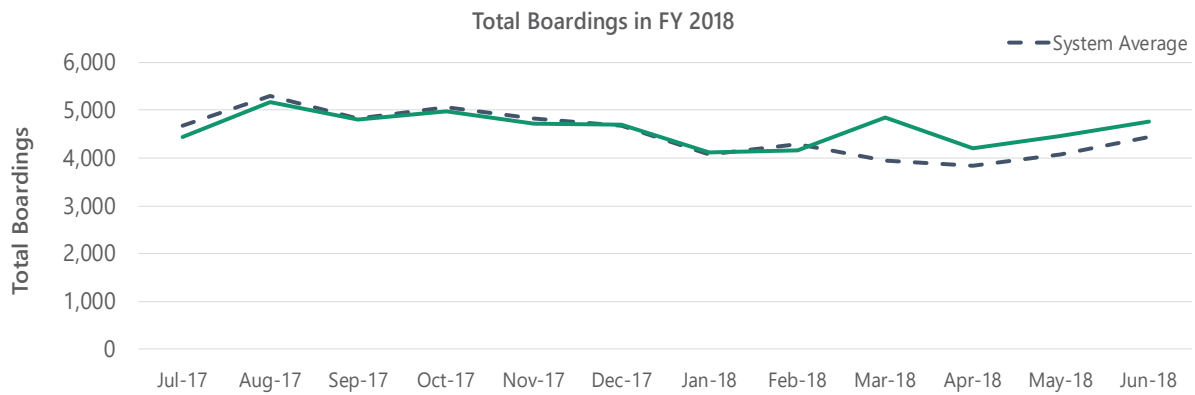
- Route 1 (Blue)
- Municipality
- County



0 2,000  
Feet



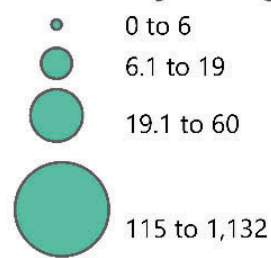
	Route 2 (Green)	System Average	System Rank
<b>Operational</b>			
Length (round-trip):	15.28	18.88	#5 out of 8
Frequency:	60 minutes	60 minutes	--
Hours of Operation:	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	--
Days of Operation:	Monday-Sunday	Monday-Sunday	--
Annual unlinked passenger trips:	56,023	52,666	#3 out of 8
Annual vehicle revenue miles:	7,2244	89,270.5	#5 out of 8
Annual vehicle revenue hours:	5,073	5,073	--
Annual operating cost:	\$348,785.48	\$355,233.84	#5 out of 8
<b>Performance</b>			
Operating expenses per revenue mile:	\$4.83	\$4.23	#4 out of 8
Operating expenses per revenue hour:	\$68.75	\$70.02	--
Operating expenses per unlinked passenger trip:	\$6.23	\$7.39	#6 out of 8
Passengers per revenue hour:	11.04	10.38	#3 out of 8
Passengers per revenue mile:	0.78	0.66	#3 out of 8
<b>Demographics</b>			
Population density (people per square mile):	1,730	1,630	#5 out of 8
Persons below poverty level:	19%	21%	#6 out of 8
Minority population:	48%	48%	#4 out of 8
Zero vehicle households:	7%	7%	#5 out of 8
Persons with disabilities:	13%	11%	#3 out of 8
Population 17 years and under:	27%	25%	#4 out of 8
Population 65 years and over:	14%	11%	#1 out of 8
<b>Strengths, Challenges, and Opportunities</b>			





### Route 2 (Green) Stop Activity

*Total boardings and alightings*



Route 2 (Green)

 Municipality

County

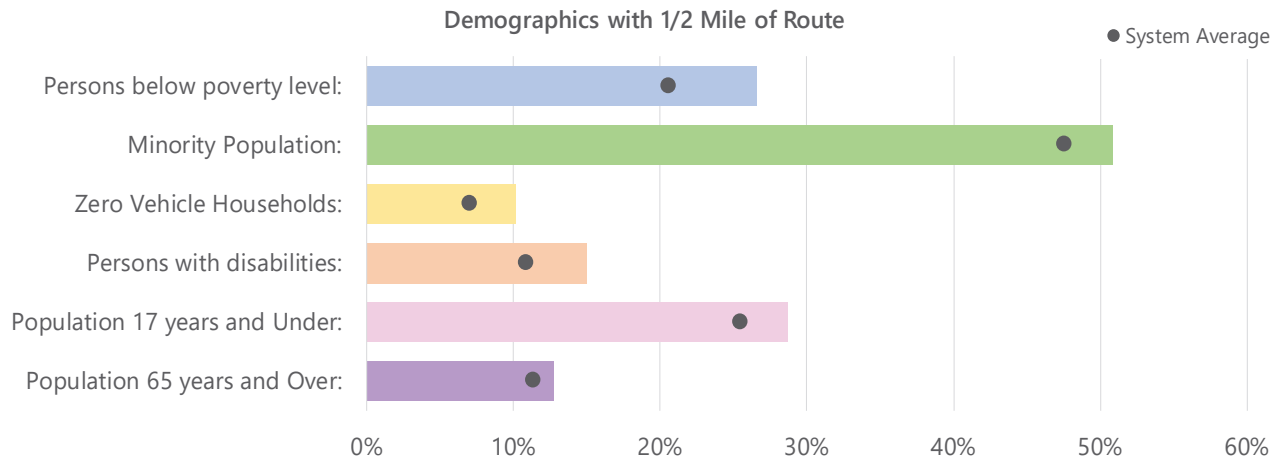
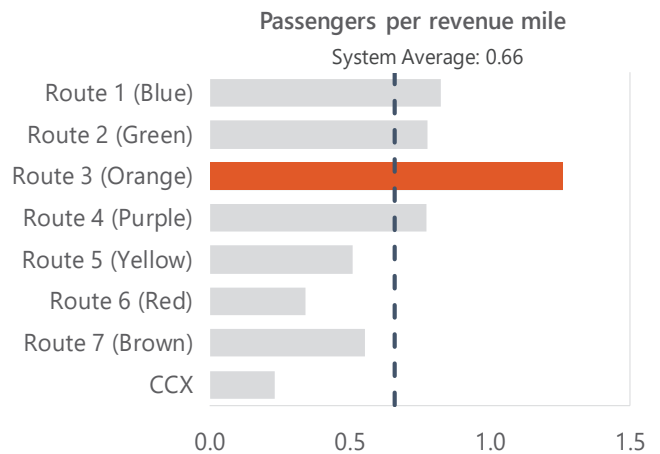
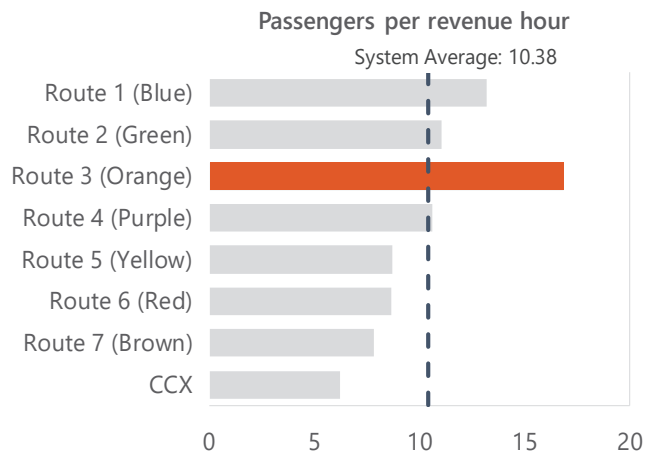
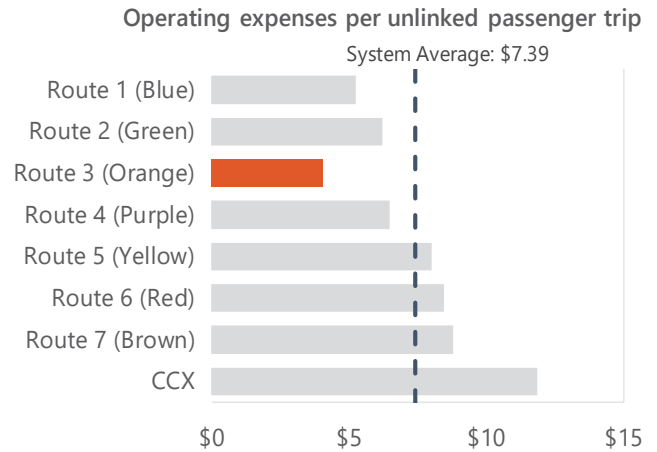
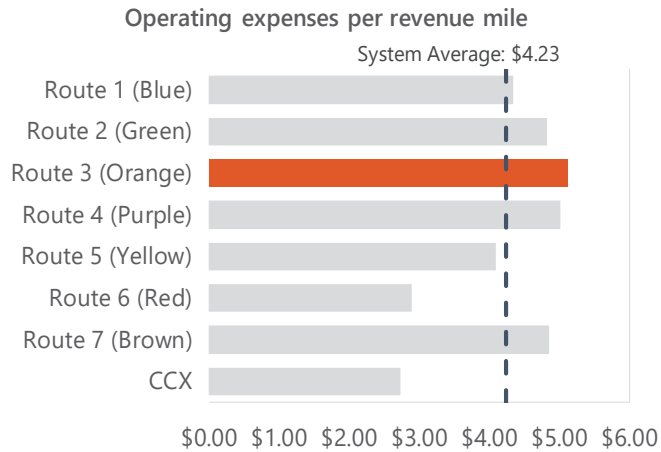
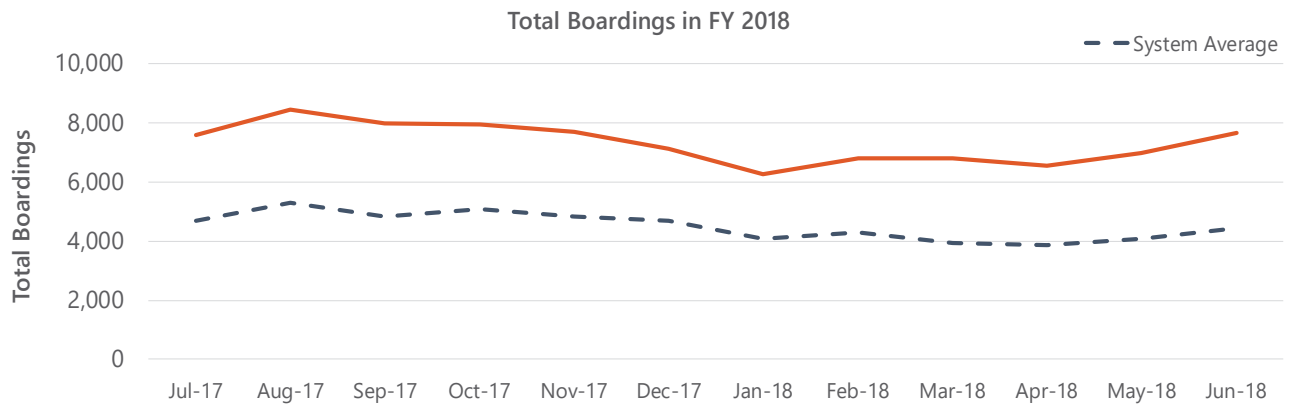


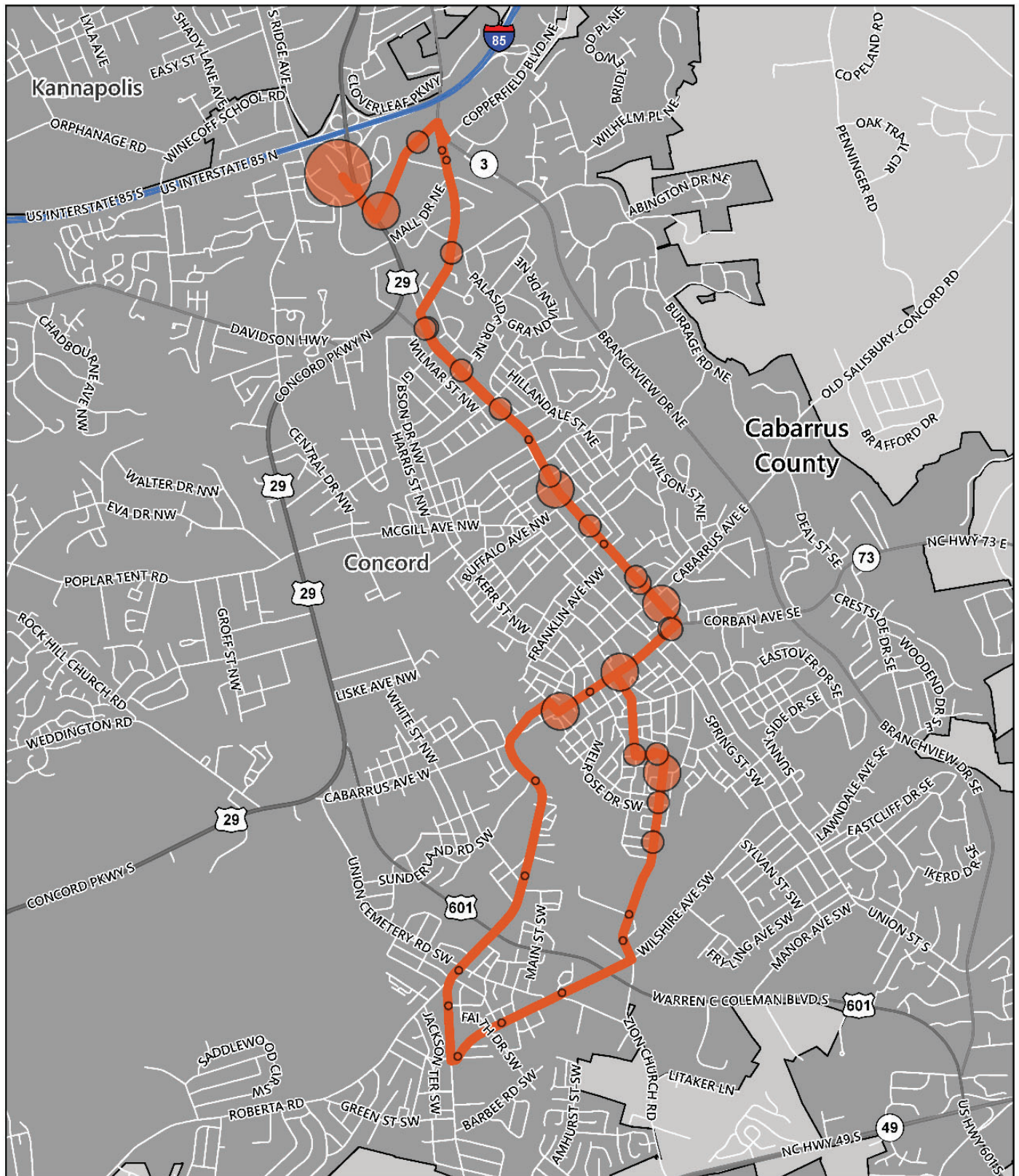
0      2,000

☐ Feet

	Route 3 (Orange)	System Average	System Rank
<b>Operational</b>			
Length (round-trip):	14.34	18.88	#8 out of 8
Frequency:	60 minutes	60 minutes	--
Hours of Operation:	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	--
Days of Operation:	Monday-Sunday	Monday-Sunday	--
Annual unlinked passenger trips:	85,366	52,666	#1 out of 8
Annual vehicle revenue miles:	67,800	89,270.5	#8 out of 8
Annual vehicle revenue hours:	5,073	5,073	--
Annual operating cost:	\$347,102.33	\$355,233.84	#8 out of 8
<b>Performance</b>			
Operating expenses per revenue mile:	\$5.12	\$4.23	#1 out of 8
Operating expenses per revenue hour:	\$68.42	\$70.02	#8 out of 8
Operating expenses per unlinked passenger trip:	\$4.07	\$7.39	#8 out of 8
Passengers per revenue hour:	16.83	10.38	#1 out of 8
Passengers per revenue mile:	1.26	0.66	#1 out of 8
<b>Demographics</b>			
Population Density (people per square mile):	2,090	1,630	#1 out of 8
Persons below poverty level:	27%	21%	#1 out of 8
Minority population:	51%	48%	#3 out of 8
Zero vehicle households:	10%	7%	#2 out of 8
Persons with disabilities:	15%	11%	#1 out of 8
Population 17 years and under:	29%	25%	#2 out of 8
Population 65 years and over:	13%	11%	#3 out of 8
<b>Strengths, Challenges, and Opportunities</b>			

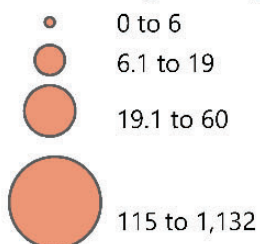






### Route 3 (Orange) Stop Activity

Total boardings and alightings



Route 3 (Orange)

Municipality

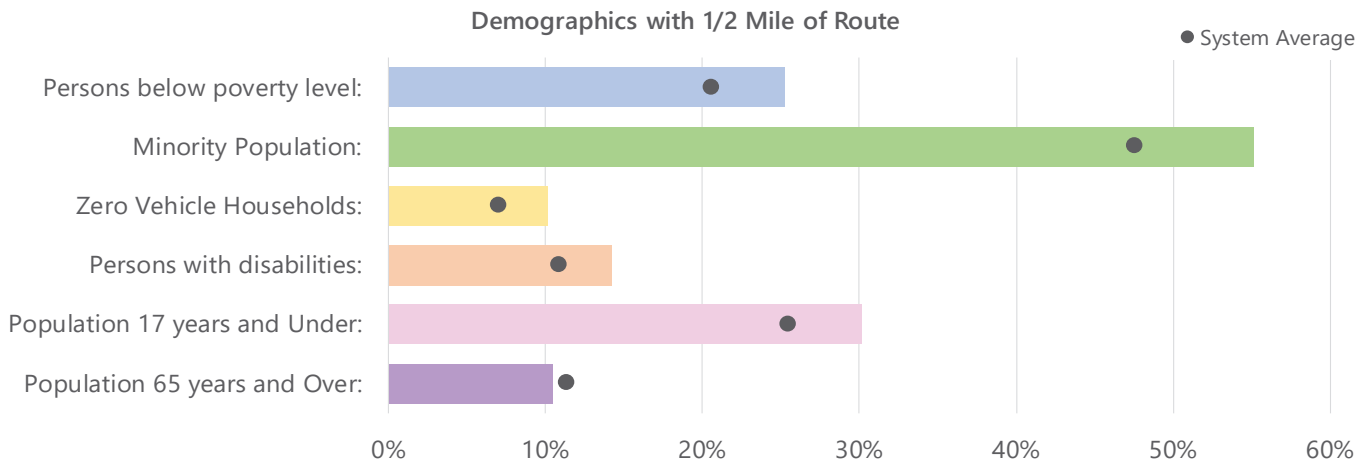
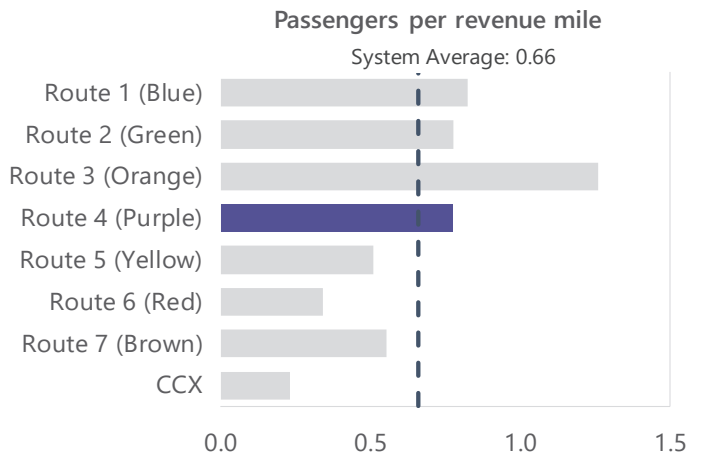
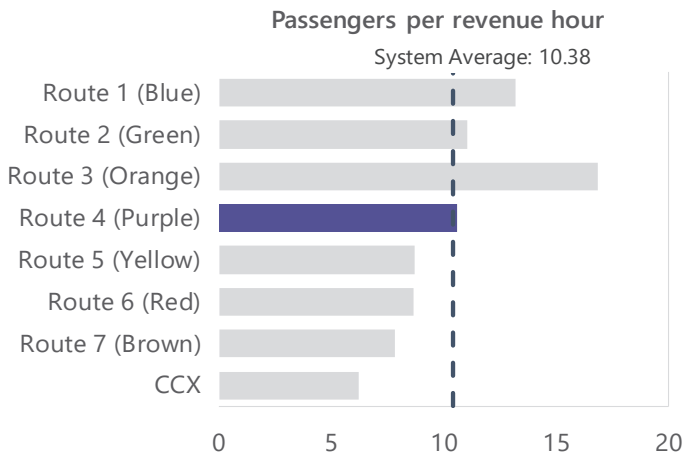
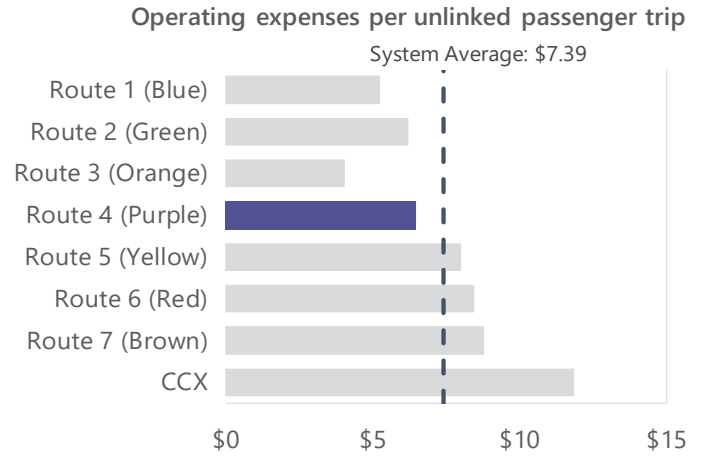
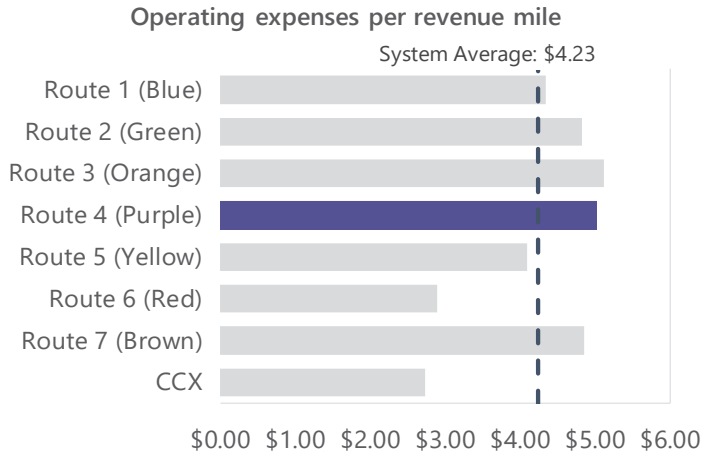
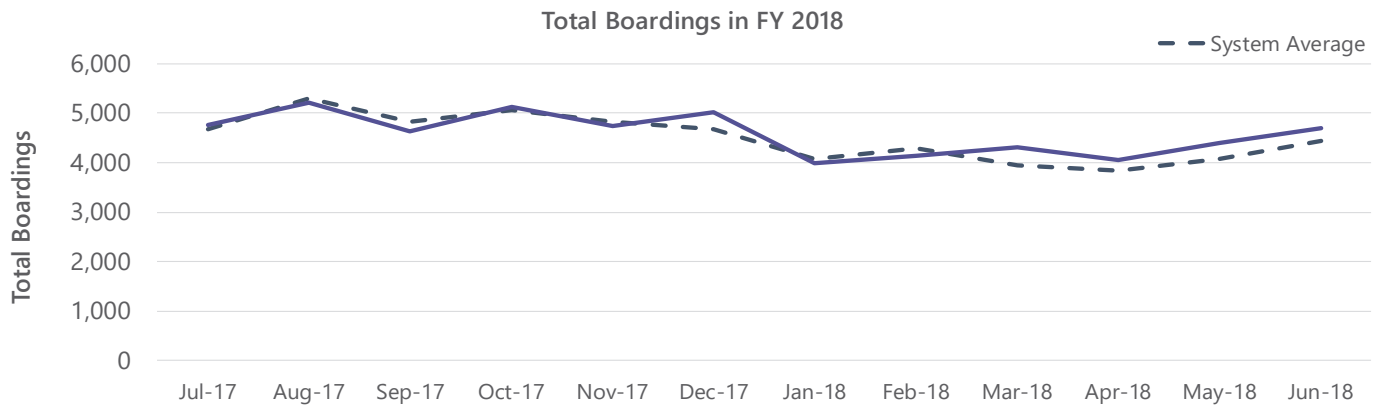
County



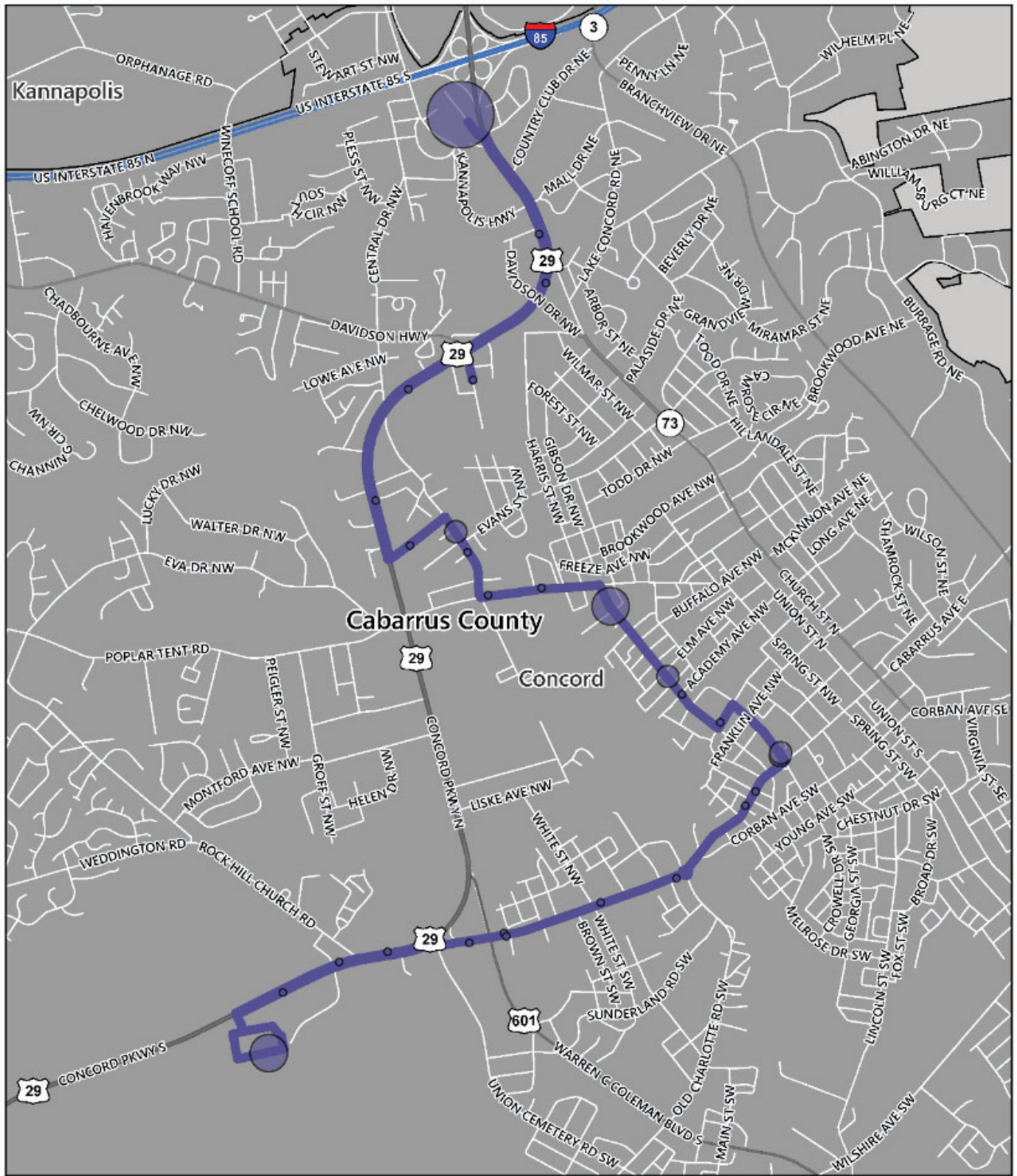
0 2,000  
Feet



	Route 4 (Purple)	System Average	System Rank
<b>Operational</b>			
Length (round-trip):	14.69	18.88	#7 out of 8
Frequency:	60 minutes	60 minutes	--
Hours of Operation:	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	--
Days of Operation:	Monday-Sunday	Monday-Sunday	--
Annual unlinked passenger trips:	53,758	52,666	#4 out of 8
Annual vehicle revenue miles:	69,454	89,270.5	#7 out of 8
Annual vehicle revenue hours:	5,073	5,073	--
Annual operating cost:	\$347,729.03	\$355,233.84	#7 out of 8
<b>Performance</b>			
Operating expenses per revenue mile:	\$5.01	\$4.23	#2 out of 8
Operating expenses per revenue hour:	\$68.55	\$70.02	#7 out of 8
Operating expenses per unlinked passenger trip:	\$6.47	\$7.39	#5 out of 8
Passengers per revenue hour:	10.60	10.38	#4 out of 8
Passengers per revenue mile:	0.77	0.66	#4 out of 8
<b>Demographics</b>			
Population density (people per square mile):	1,870	1,630	#4 out of 8
Persons below poverty level:	25%	21%	#2 out of 8
Minority population:	55%	48%	#1 out of 8
Zero vehicle households:	10%	7%	#1 out of 8
Persons with disabilities:	14%	11%	#2 out of 8
Population 17 years and under:	30%	25%	#1 out of 8
Population 65 years and over:	10%	11%	#7 out of 8
<b>Strengths, Challenges, and Opportunities</b>			

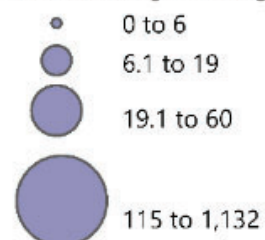






### Route 4 (Purple) Stop Activity

Total boardings and alightings



Route 4 (Purple)

Municipality

County



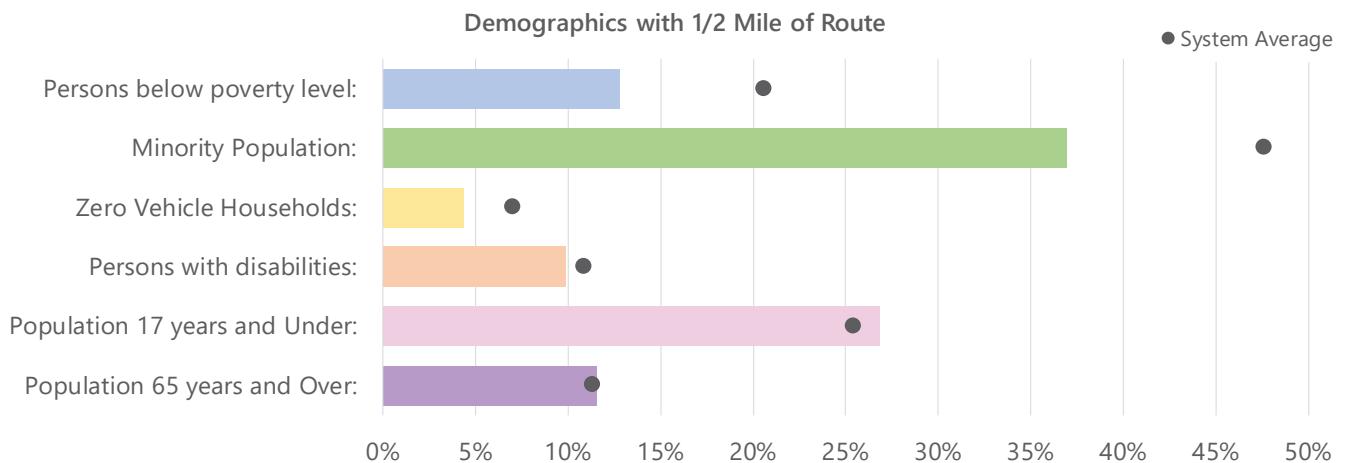
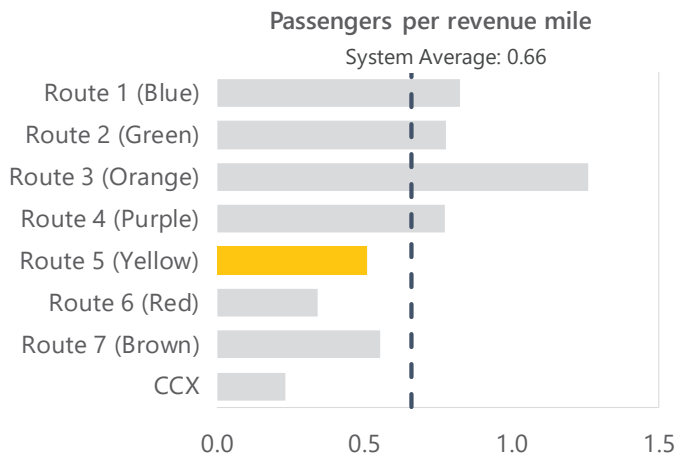
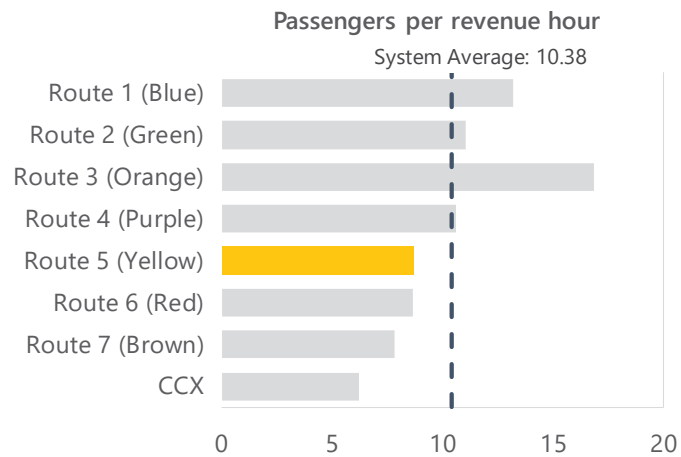
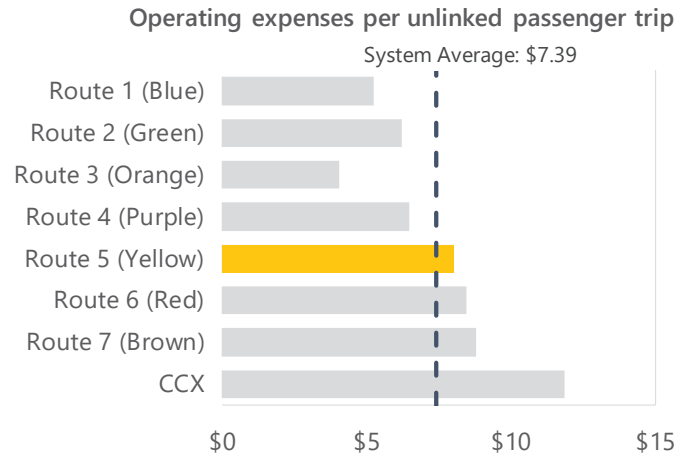
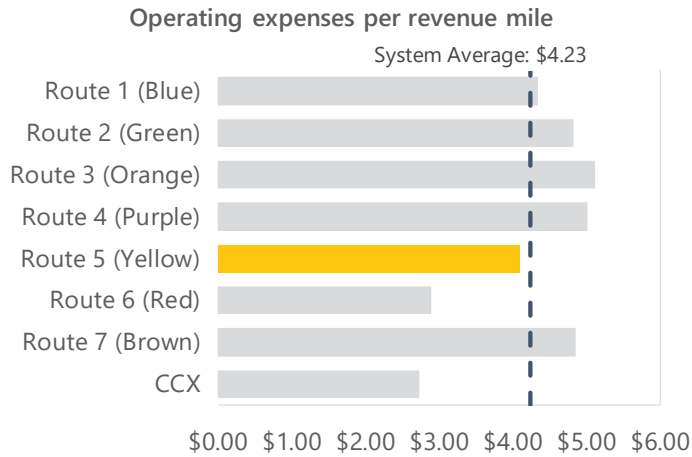
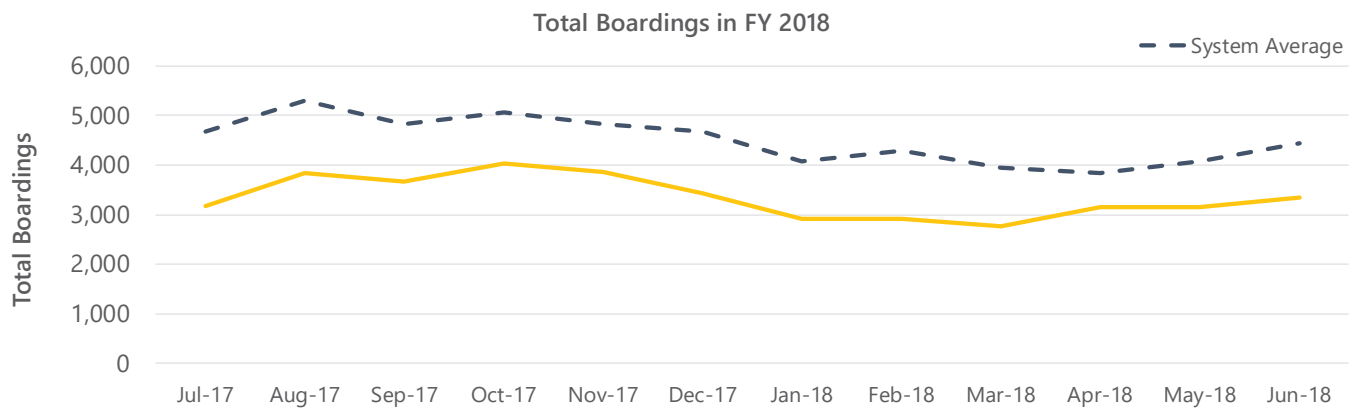
CONNECTING COMMUNITY

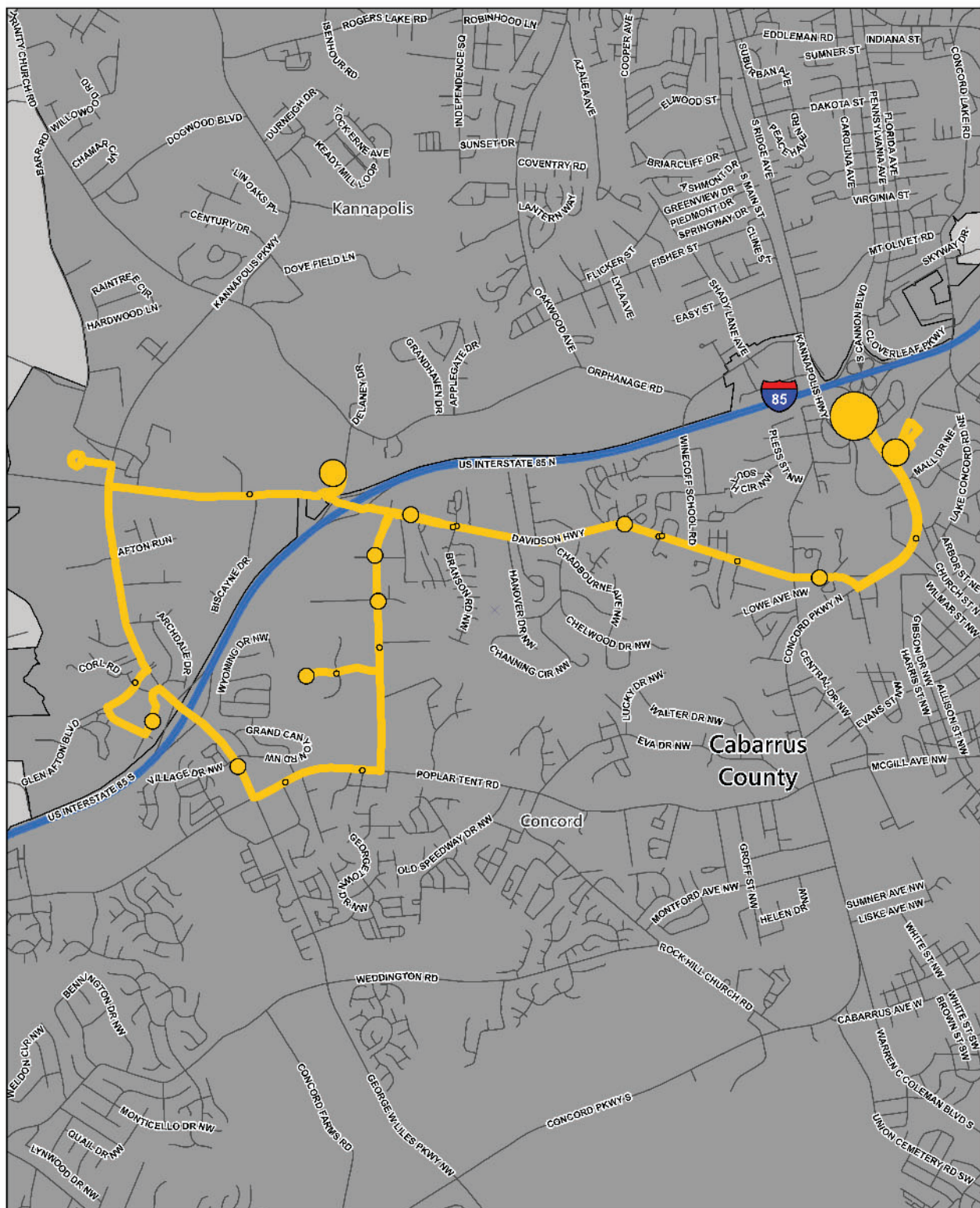


0 2,000  
Feet

	Route 5 (Yellow)	System Average	System Rank
<b>Operational</b>			
Length (round-trip):	18.33	18.88	#3 out of 8
Frequency:	60 minutes	60 minutes	--
Hours of operation:	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	--
Days of Operation:	Monday-Sunday	Monday-Sunday	--
Annual unlinked passenger trips:	44,200	52,666	#5 out of 8
Annual vehicle revenue miles:	86,664	89,270.5	#3 out of 8
Annual vehicle revenue hours:	5,073	5073	--
Annual operating cost:	\$354,246.78	\$355,233.84	#3 out of 8
<b>Performance</b>			
Operating expenses per revenue mile:	\$4.09	\$4.23	#6 out of 8
Operating expenses per revenue hour:	\$69.83	\$70.02	#3 out of 8
Operating expenses per unlinked passenger trip:	\$8.01	\$7.39	#4 out of 8
Passengers per revenue hour:	8.71	10.38	#6 out of 8
Passengers per revenue mile:	0.51	0.66	#6 out of 8
<b>Demographics</b>			
Population density (people per square mile):	1,340	1,630	#7 out of 8
Persons below poverty level:	13%	21%	#7 out of 8
Minority population:	37%	48%	#7 out of 8
Zero vehicle households:	4%	7%	#7 out of 8
Persons with disabilities:	10%	11%	#6 out of 8
Population 17 years and under:	27%	25%	#3 out of 8
Population 65 years and over:	12%	11%	#6 out of 8
<b>Strengths, Challenges, and Opportunities</b>			







## Route 5 Rider Stop Activity

Total Boardings and Alightings

- 0 to 6
- 6.1 to 19
- 19.1 to 60
- 115 to 1,132

## Rider Route

— Route 5 (Yellow)

■ Municipality

▭ County



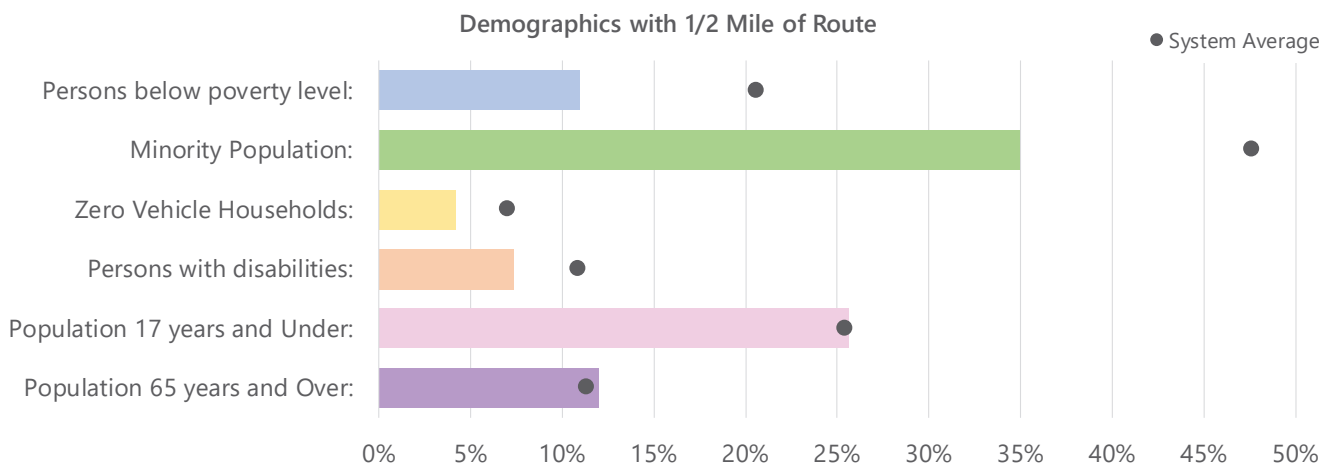
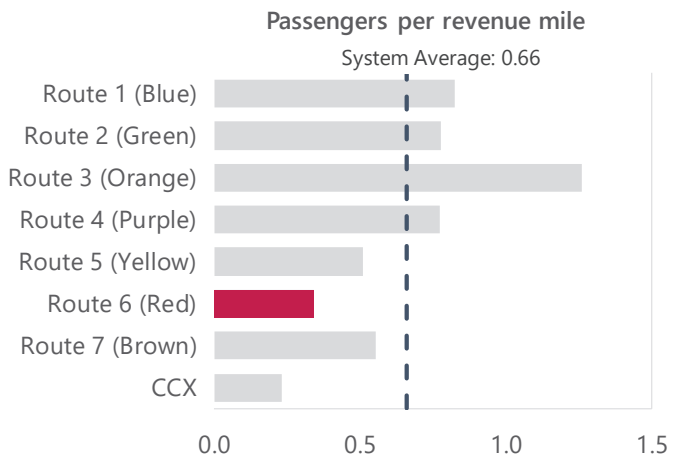
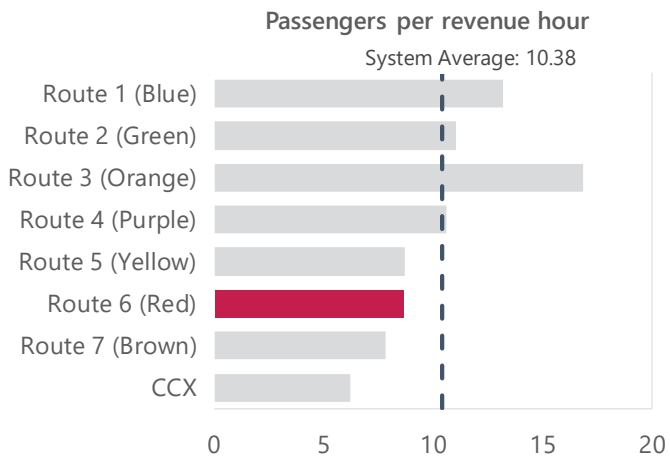
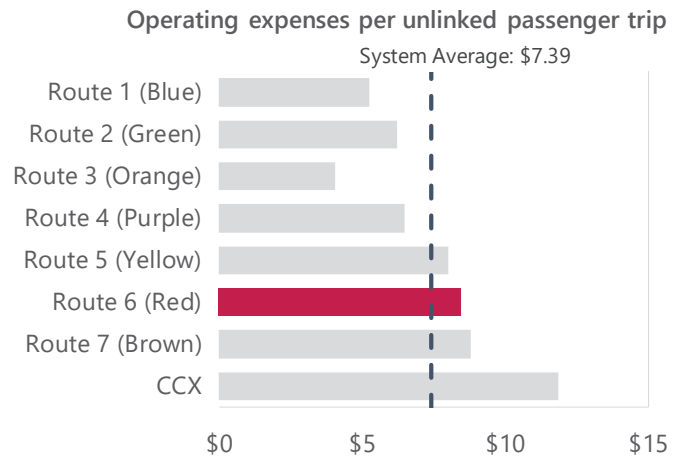
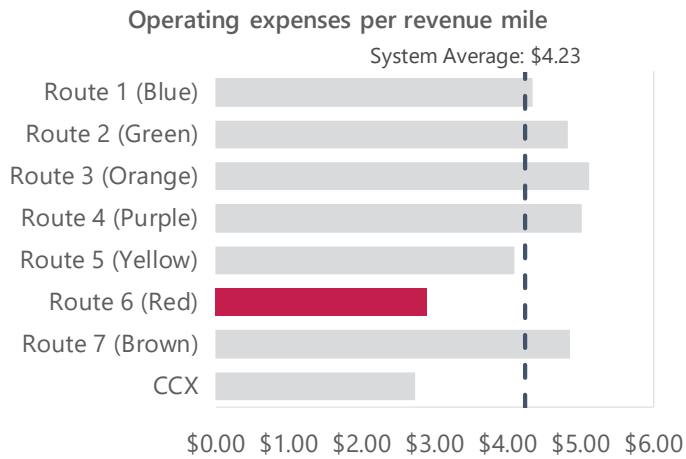
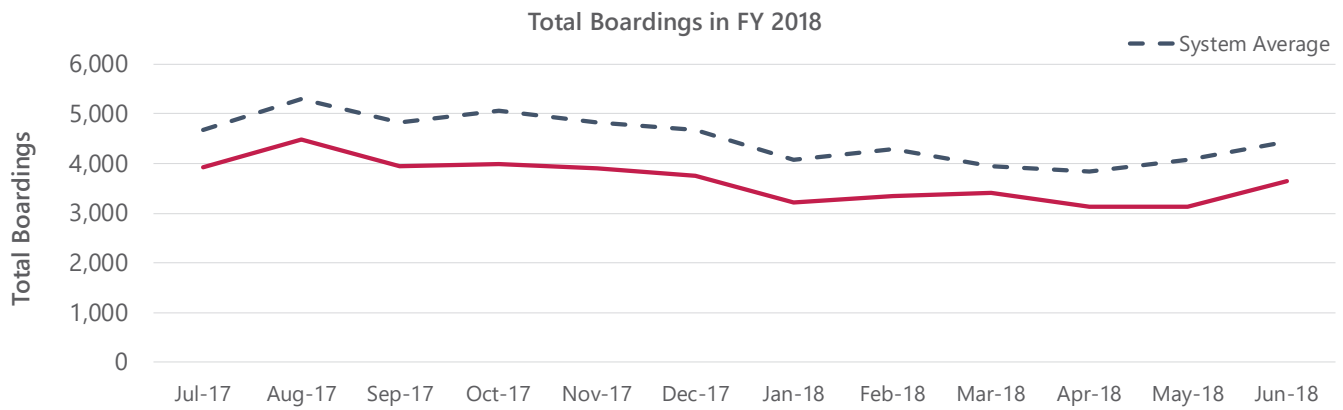
CONNECTING COMMUNITY



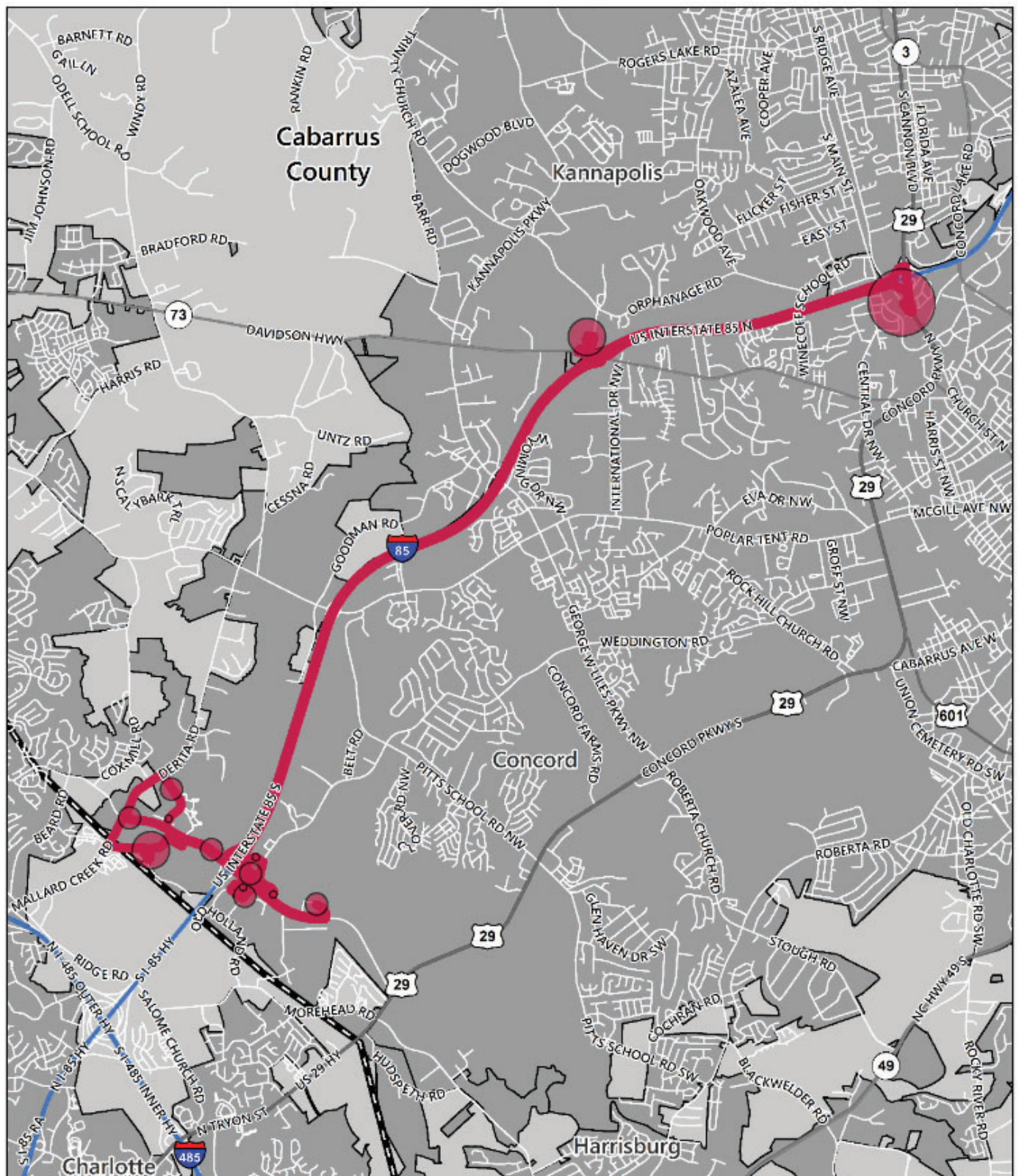
0 0.5 1 Miles



	Route 6 (Red)	System Average	System Rank
<b>Operational</b>			
Length (round-trip):	27.09	18.88	#2 out of 8
Frequency:	60 minutes	60 minutes	--
Hours of operation:	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	--
Days of Operation:	Monday-Sunday	Monday-Sunday	--
Annual unlinked passenger trips:	43,793	52,666	#6 out of 8
Annual vehicle revenue miles:	12,8082	89,270.5	#2 out of 8
Annual vehicle revenue hours:	5,073	5,073	--
Annual operating cost:	\$369,932.34	\$355,233.84	#2 out of 8
<b>Performance</b>			
Operating expenses per revenue mile:	\$2.89	\$4.23	#7 out of 8
Operating expenses per revenue hour:	\$72.92	\$70.02	#2 out of 8
Operating expenses per unlinked passenger trip:	\$8.45	\$7.39	#3 out of 8
Passengers per revenue hour:	8.63	10.38	#6 out of 8
Passengers per revenue mile:	0.34	0.66	#7 out of 8
<b>Demographics</b>			
Population sensity (people per square mile):	990	1,630	#8 out of 8
Persons below poverty level:	11%	21%	#8 out of 8
Minority population:	35%	48%	#8 out of 8
Zero vehicle households:	4%	7%	#8 out of 8
Persons with disabilities:	7%	11%	#8 out of 8
Population 17 years and under:	26%	25%	#6 out of 8
Population 65 years and over:	12%	11%	#5 out of 8
<b>Strengths, Challenges, and Opportunities</b>			

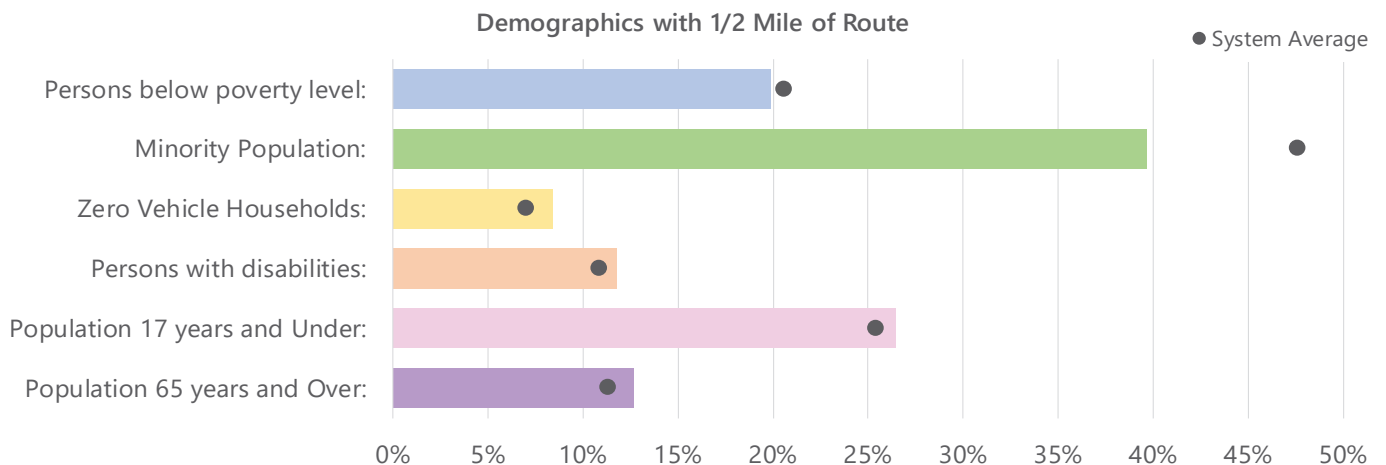
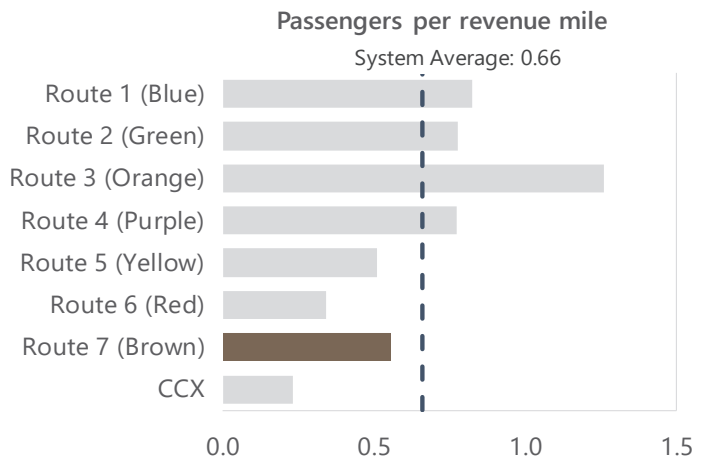
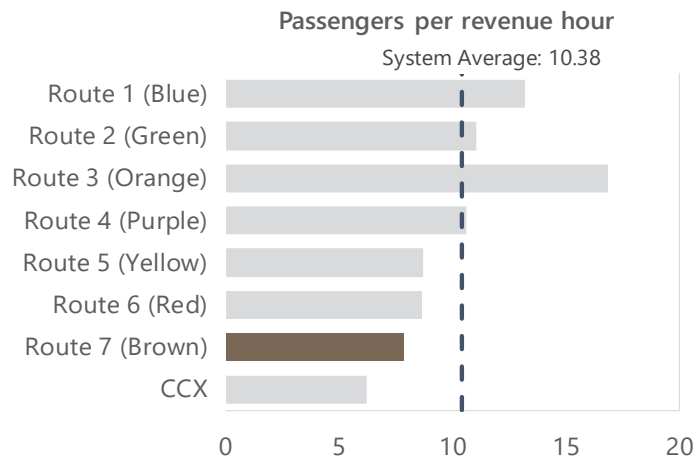
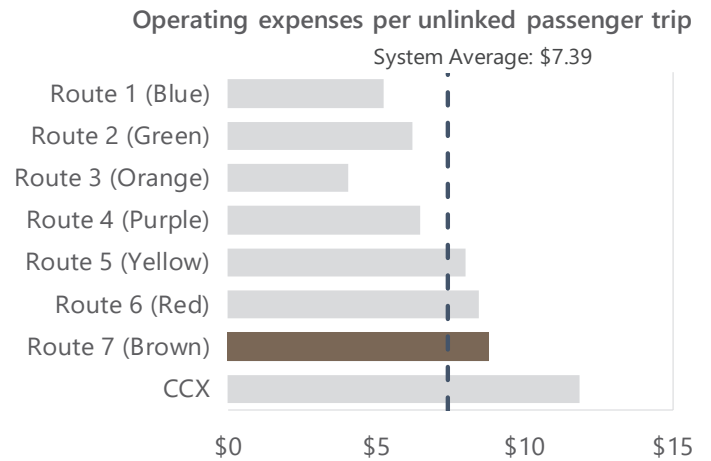
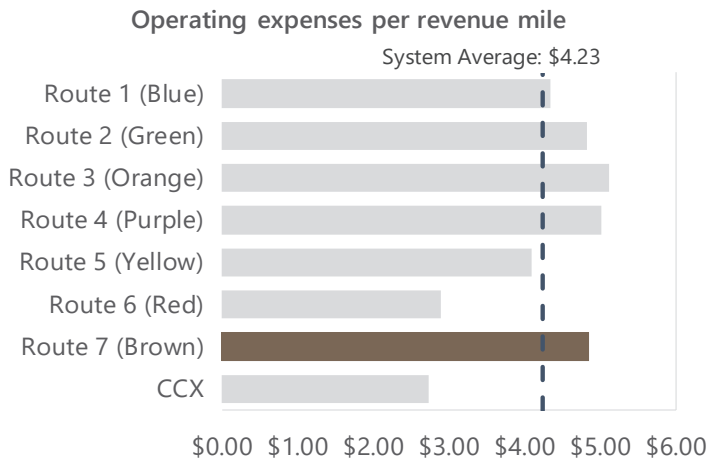
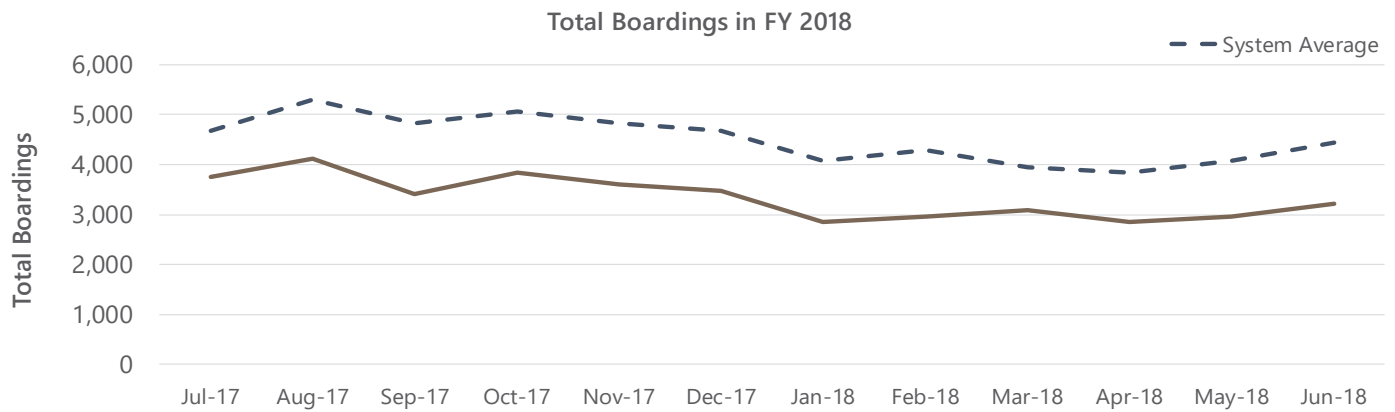


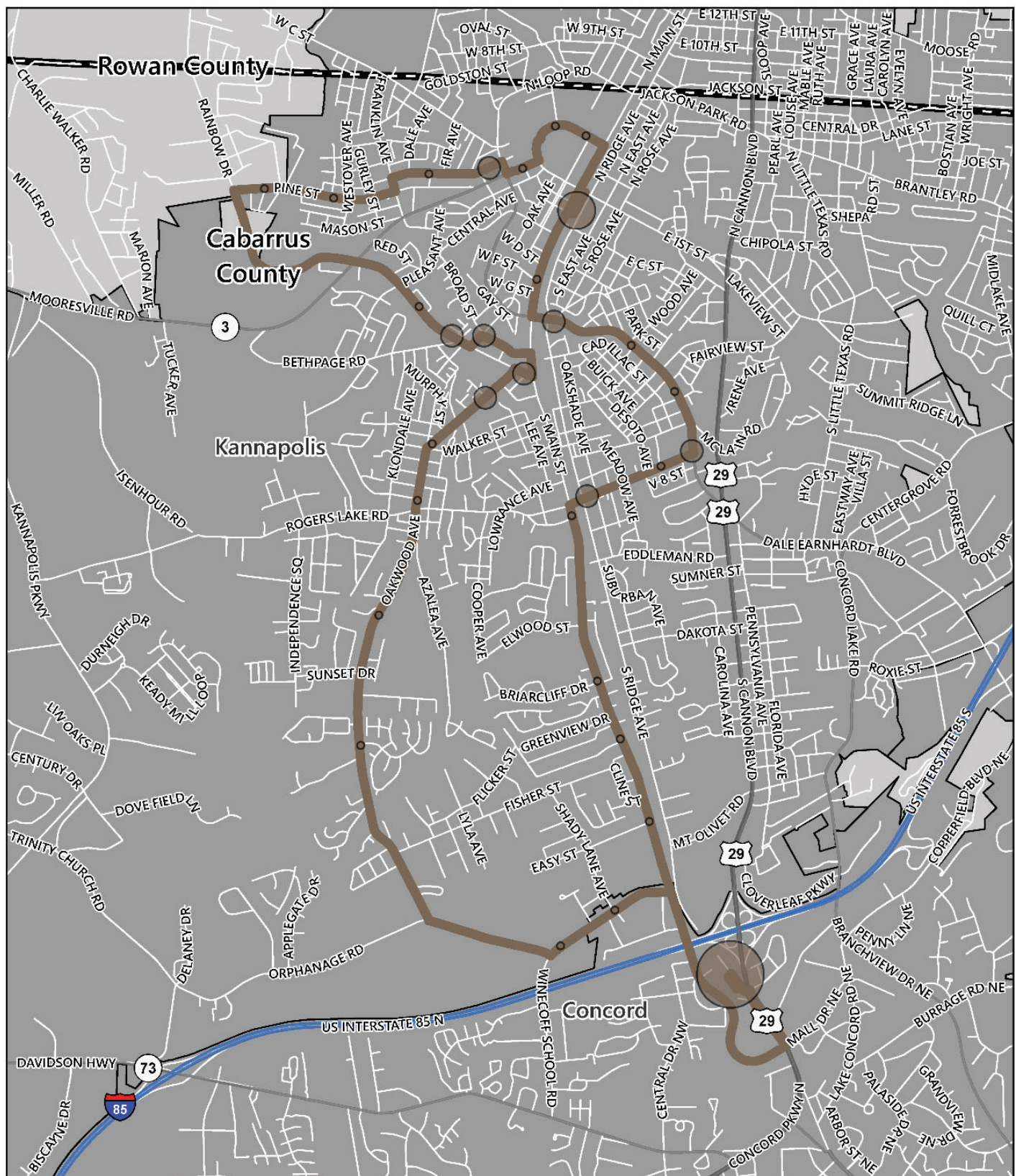




	Route 7 (Brown)	System Average	System Rank
<b>Operational</b>			
Length (round-trip):	15.22	18.88	#6 out of 8
Frequency:	60 minutes	60 minutes	--
Hours of Operation:	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	--
Days of operation:	Monday-Sunday	Monday-Sunday	--
Annual unlinked passenger trips:	39,701	52,666	#7 out of 8
Annual vehicle revenue miles:	71,960	89,270.5	#6 out of 8
Annual vehicle revenue hours:	5,073	5,073	--
Annual operating cost:	\$348,678.05	\$355,233.84	#6 out of 8
<b>Performance</b>			
Operating expenses per revenue mile:	\$4.85	\$4.23	#3 out of 8
Operating expenses per revenue hour:	\$68.73	\$70.02	#6 out of 8
Operating expenses per unlinked passenger trip:	\$8.78	\$7.39	#2 out of 8
Passengers per revenue hour:	7.83	10.38	#7 out of 8
Passengers per revenue mile:	0.55	0.66	#5 out of 8
<b>Demographics</b>			
Population density (people per square mile):	2,080	1,630	#2 out of 8
Persons below poverty level:	20%	21%	#4 out of 8
Minority population:	40%	48%	#6 out of 8
Zero vehicle households:	8%	7%	#3 out of 8
Persons with disabilities:	12%	11%	#5 out of 8
Population 17 years and under:	26%	25%	#5 out of 8
Population 65 years and over:	13%	11%	#4 out of 8
<b>Strengths, Challenges, and Opportunities</b>			

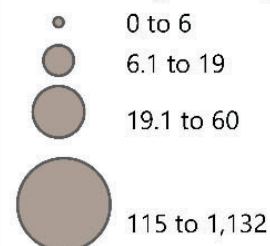






### Route 7 (Brown) Stop Activity

Total boardings and alightings



— Route 7 (Brown)

▬ Municipality

▬ County

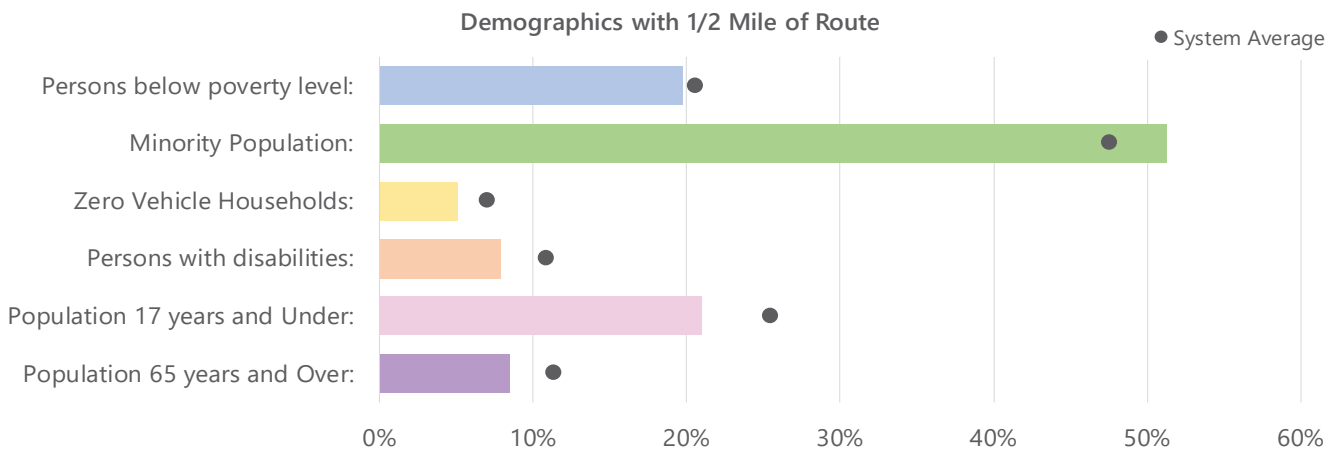
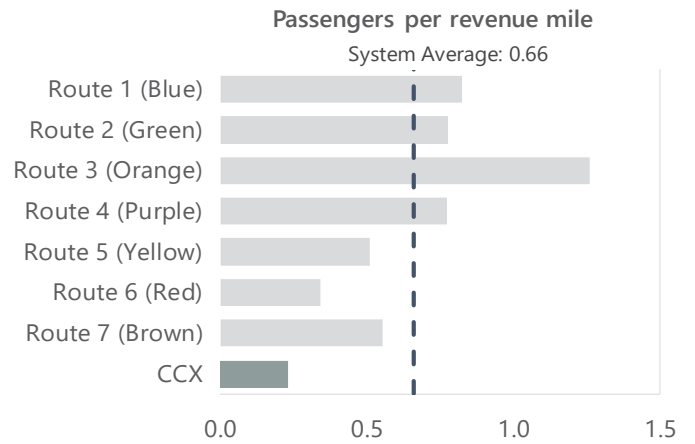
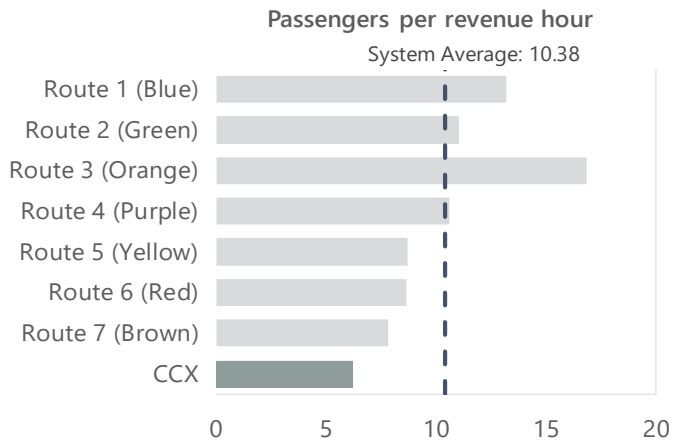
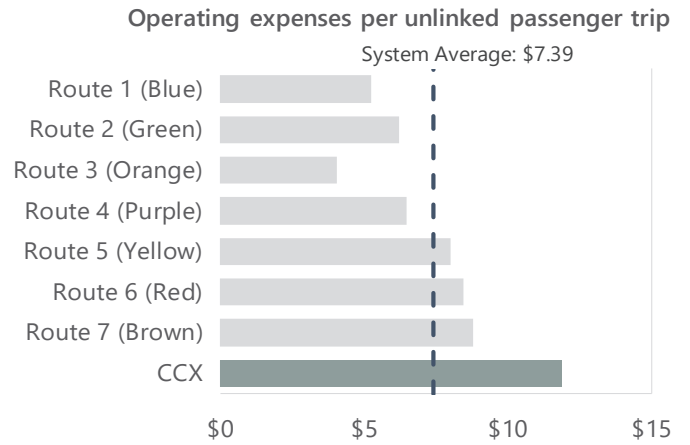
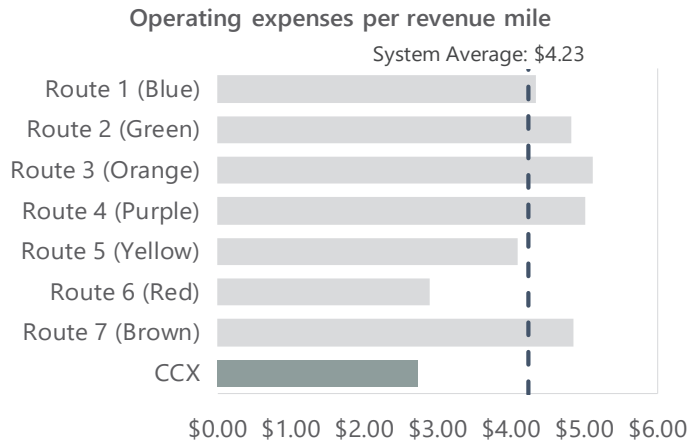
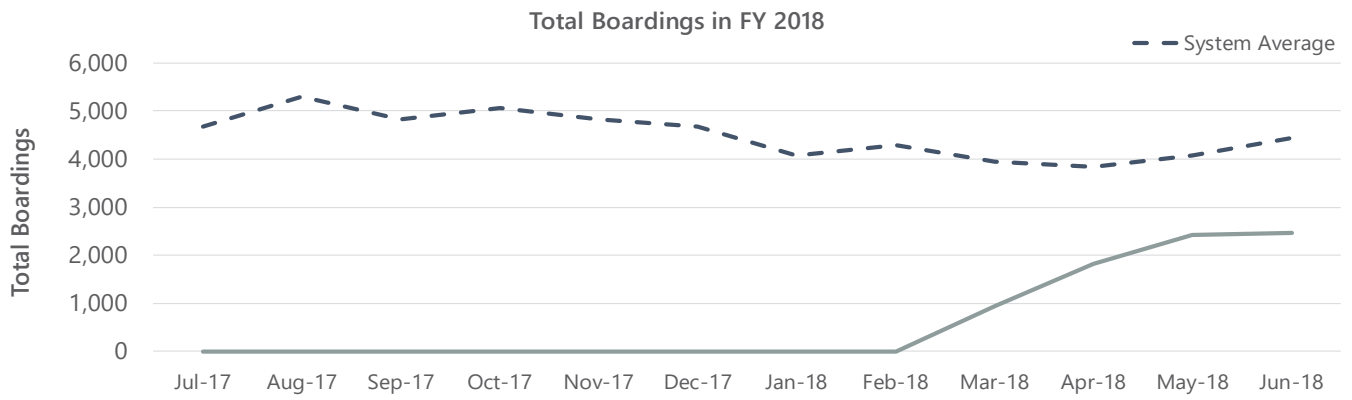


0 2,000  
Feet

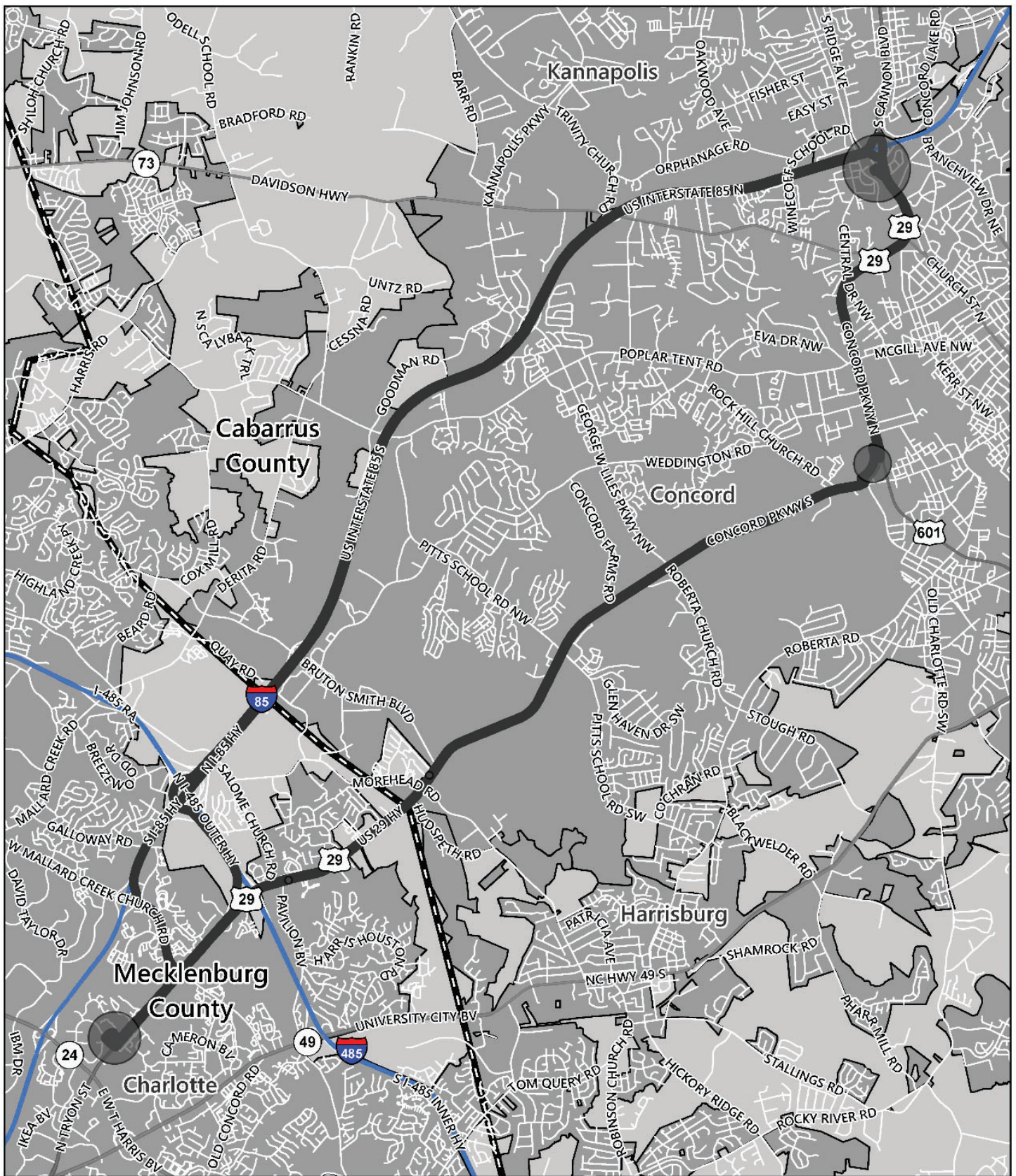


	CCX	System Average	System Rank
<b>Operational</b>			
Length (round-trip):	28.91	18.88	#1 out of 8
Frequency:	60 minutes	60 minutes	--
Hours of operation:	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	M-F: 5:30 a.m. - 8:30 p.m. Sat, Sun: 8:30 a.m. - 8:30 p.m.	--
Days of operation:	Monday-Sunday	Monday-Sunday	--
Annual unlinked passenger trips:	31,487	52,666	#8 out of 8
Annual vehicle revenue miles:	136,686	89,270.5	#1 out of 8
Annual vehicle revenue hours:	5,073	5,073	--
Annual operating cost:	\$373,191.21	\$355,233.84	#1 out of 8
<b>Performance</b>			
Operating expenses per revenue mile:	\$2.73	\$4.23	#8 out of 8
Operating expenses per revenue hour:	\$73.56	\$70.02	#1 out of 8
Operating expenses per unlinked passenger trip:	\$11.85	\$7.39	#1 out of 8
Passengers per revenue hour:	6.21	10.38	#8 out of 8
Passengers per revenue mile:	0.23	0.66	#8 out of 8
<b>Demographics</b>			
Population density (people per square mile):	1,510	1,630	#6 out of 8
Persons below poverty level:	20%	21%	#5 out of 8
Minority population:	51%	48%	#2 out of 8
Zero vehicle households:	5%	7%	#6 out of 8
Persons with disabilities:	8%	11%	#7 out of 8
Population 17 years and under:	21%	25%	#8 out of 8
Population 65 years and over:	8%	11%	#8 out of 8
<b>Strengths, Challenges, and Opportunities</b>			

Source: Rider, 2019

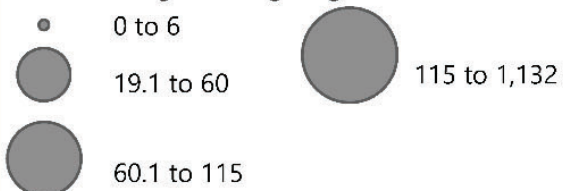






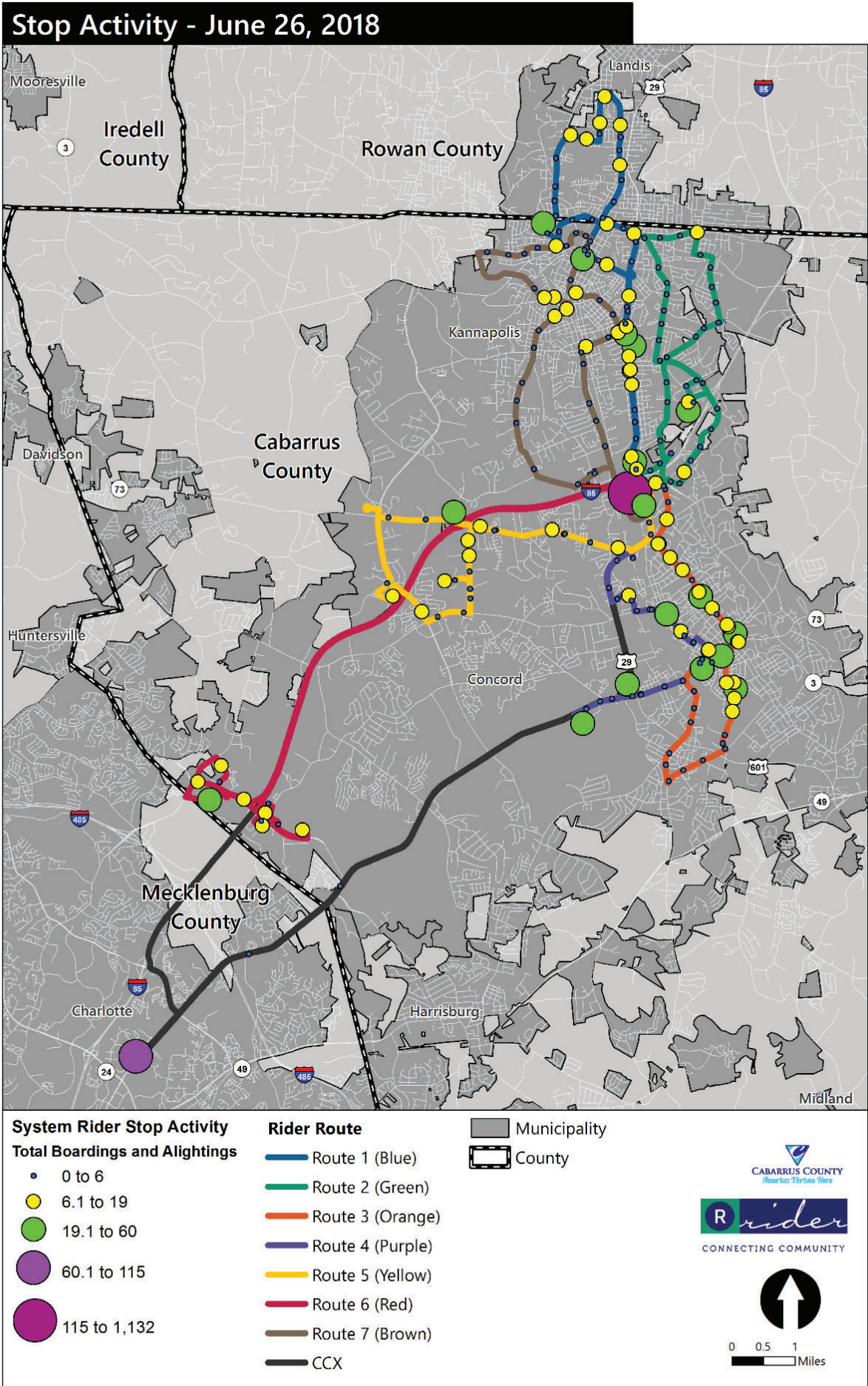
### CCX Stop Activity

Total boardings and alightings



0 2,000  
Feet







Rank	Route	Stop	Route 1	Route 2	Route 3	Route 4	Route 5	Route 6	Route 7	Route CCX	Total
1	System	Rider Transit Center	120	74	116	54	64	77	35	49	589
2	System	Rider Center/Off	119	53	44	44	54	47	37	45	443
3	CCX	JW Clay Station	0	0	0	0	0	0	0	115	115
4	Route 4	Concord Commons/Wal-Mart	0	0	0	60	0	0	0	0	60
5	Route 1 Route 7	Kannapolis Train Station	26	0	0	0	0	0	16	0	42
6	Route 1	DSS	37	0	0	0	0	0	0	0	37
7	Route 5 Route 6	RCCC	0	0	0	0	24	13	0	0	37
8	Route 2	Northlite Walmart	0	34	0	0	0	0	0	0	34
9	Route 6	Concord Mills Entrance 5	0	0	0	0	0	31	0	0	31
10	Route 3	Church Street/Locke Mill Plaza	0	0	30	0	0	0	0	0	30
11	Route 2	Cloverleaf Blvd/Cloverleaf Plaza	0	28	0	0	0	0	0	0	28
12	Route 4	Kerr Street/Meisnheimer Drive	0	0	0	27	0	0	0	0	27
13	Route 1	Mountain Street/Kannapolis YMCA	25	0	0	0	0	0	0	0	25
14	CCX	The Village / Big Lots	0	0	0	0	0	0	0	25	25
15	Route 3	Corban Avenue/Georgia Street	0	0	24	0	0	0	0	0	24
16	Route 3	Lincoln Street/Logan Medical Center	0	0	24	0	0	0	0	0	24
17	Route 1	North Cannon Blvd/Wendy's/Taco Bell	22	0	0	0	0	0	0	0	22
18	Route 3	Church Street/Mean Street	0	0	20	0	0	0	0	0	20
19	Route 6	Applebee's/Speedway	0	0	0	0	0	19	0	0	19
20	Route 3	Country Club Dr/Carolina Mall - Starbucks	0	0	19	0	0	0	0	0	19
21	Route 7	Leonard Avenue/Bell Street	0	0	0	0	0	0	18	0	18
22	Route 3	Lincoln Street/Malvern Drive	0	0	18	0	0	0	0	0	18
23	Route 5	Afton Ridge/George Bay	0	0	0	0	15	0	0	0	15
24	Route 3	Church Street/Meadow Avenue	0	0	15	0	0	0	0	0	15
25	Route 5	Fortune Drive	0	0	0	0	15	0	0	0	15





CCTS Survey Questions:

**Cabarrus County Transportation Services (CCTS) is partnering with Concord Kannapolis Area Transit (Rider) to develop a long-range transportation plan for the region. In order to develop transit services that meet the needs of the community and region now and in the future, we need your help!**

1. For which trip purposes do you use CCTS?  
Work/School/College/Training/Medical/Social/Fun/Entertainment/Shopping/Errands/Other
2. Do you use other public transportation services?  
Yes/No      If yes, which one? \_\_\_\_\_
3. Typically, how often do you ride the bus/van?  
This is my first time/A few times a month or less/1-4 trips per week/5 or more trips per week
4. How long have you been using CCTS service?  
This is my first day/0 to 6 months/7 months to less than 1 year/1 to 2 years/2 to 5 years/more than 5 years
5. If bus/van service had not been available today, how would you have made this trip?  
Drive own vehicle/Ride with someone/Taxi/Uber/Lyft/Walk/Bike/Other public transit service/Would not have made this trip
6. How would you rate your overall bus/van service experience over the past year?  
Very Good/Good/Average/Poor  
*If very good or good:*  
What is your reason for any level of satisfaction?  
Convenience/Cost savings/I don't drive/No parking hassle/I don't have a license/I don't have access to a reliable vehicle/I want to let someone else do the driving/I'm making a green choice/Connections to other transportation services/Other \_\_\_\_\_  
*If average or poor:*  
What is your reason for any level of dissatisfaction?  
I had to wait too long/The trip took too long/Cleanliness/It doesn't go where I need it to go/It doesn't operate when I need it to operate/Safety/I think it's too expensive/Other \_\_\_\_\_
7. Are there places that you'd like to go on the bus/van where it doesn't go now?  
Yes/No      If yes, where? \_\_\_\_\_
8. Are there times that you'd like to ride the bus/van but it doesn't operate now?  
Yes/No      If yes, when? (multiple choice based on when service is not operated now)
9. Which of the following service improvements would most improve CCTS service for you to use?  
Later evening service/Less wait time /Sunday service/ More trip purposes/ Other \_\_\_\_\_
10. Are you familiar with Rider fixed route services in Concord and Kannapolis?  
Yes/No
11. Do you think that combining CCTS and Rider would improve transportation services in Cabarrus County?  
Yes/No/Don't Know      Why? \_\_\_\_\_
12. What would you like public transportation to look like in Cabarrus County in the future?

In order to be entered into a drawing for X, please provide:

13. What is your current employment status?  
Employed full-time/employed part-time/retired/full-time student/part-time student/not currently employed
14. What is your age?  
Under 18/18-24/25-34/35-54/55-64/65-74/74-84/85+
15. How many vehicles are available in your household?  
0/1/2/3+
16. Do you speak a language other than English at home?  
Yes/No      If yes, which language? \_\_\_\_\_
17. What is your annual household income?

Under \$10,000/\$10,000-\$19,999/\$20,000-\$29,999/\$30,000-\$39,999/\$40,000-\$49,999/\$50,000+

18. Name: \_\_\_\_\_

Email address: \_\_\_\_\_

Phone number: \_\_\_\_\_

Home zip code: \_\_\_\_\_

19. Would you like to be kept informed about the study as it progresses?

Yes/No

**Thank you for completing the survey and helping us improve transportation services in the region – now and into the future!**



Rider On-Board Survey Questions:

**Concord Kannapolis Area Transit (Rider) is partnering with Cabarrus County to develop a long-range transportation plan for the region. In order to develop transit services that meet the needs of the community and region now and in the future, we need your help!**

20. Where did your trip start?

Address, nearest intersection, or landmark: \_\_\_\_\_

21. How did you get to the bus stop?

Walk/wheelchair/ride a bike/drive/get dropped off/carpool/ carpool/Uber/Lyft/other

22. Where will your trip end?

Address, nearest intersection, or landmark: \_\_\_\_\_

23. How will you get from the bus stop to your destination?

Walk/wheelchair/ride a bike/drive/get dropped off/carpool/ carpool/Uber/Lyft/other

24. Did you need to transfer between bus routes to get to your destination?

Yes/No

25. Did you use a wheelchair, scooter, or walker during your trip?

Yes/No

26. Did you use the bike racks on your trip?

Yes/No

27. What is the purpose of your trip today?

Work/School/College/Medical/Social/Fun/Entertainment/Shopping/Errands/Other

28. Will you use other public transportation services today?

Yes/No If yes, which one? \_\_\_\_\_

29. Typically, how often do you ride the bus?

This is my first time/A few times a month or less/1-4 trips per week/5 or more trips per week

30. How long have you been using Rider service?

This is my first day/0 to 6 months/7 months to less than 1 year/1 to 2 years/2 to 5 years/more than 5 years

31. If bus service had not been available today, how would you have made this trip?

Drive own vehicle/Ride with someone/Taxi/Uber/Lyft/Walk/Bike/Other public transit service/Would not have made this trip

32. How would you rate your overall bus service experience over the past year?

Very Good/Good/Average/Poor

*If very good or good:*

What is your reason for any level of satisfaction?

Convenience/Cost savings/No parking hassle/I don't have a license/I don't have access to a reliable vehicle/I want to let someone else do the driving/I'm making a green choice/Connections to other transportation services/Other \_\_\_\_\_

*If average or poor:*

What is your reason for any level of dissatisfaction?

I had to wait too long/The trip took too long/Cleanliness/It doesn't go where I need it to go/It doesn't operate when I need it to operate/Safety/I think it's too expensive/Other \_\_\_\_\_

33. Would you recommend Rider to your family and friends?

Yes/No Why \_\_\_\_\_

34. Are there places that you'd like to go on the bus where it doesn't go now?

Yes/No If yes, where? \_\_\_\_\_

35. Are there times that you'd like to ride the bus but it doesn't operate now?

Yes/No If yes, when? (multiple choice based on when service is not operated now)

36. Which three of the following service improvements would make Rider service better for you to use?

More frequent service on existing routes/More benches and shelters at bus stops/More bike racks at bus stops/Improved security at stops and on buses/Later service \_\_\_\_\_/Improved on-time performance on existing routes/More routes/services \_\_\_\_\_/More places to purchase farecards \_\_\_\_\_/Other \_\_\_\_\_

37. Do you use the Rider Trip Planner app?

Yes/No

38. What would you like public transportation to look like in Cabarrus County in the future?

In order to be entered into a drawing for X, please provide:

39. What is your current employment status?

Employed full-time/employed part-time/retired/full-time student/part-time student/not currently employed

40. What is your age?

Under 18/18-24/25-34/35-54/55-64/65-74/74-84/85+

41. How many vehicles are available in your household?

0/1/2/3+

42. Do you speak a language other than English at home?

Yes/No If yes, which language? \_\_\_\_\_

43. What is your annual household income?

Under \$10,000/\$10,000-\$19,999/\$20,000-\$29,999/\$30,000-\$39,999/\$40,000-\$49,999/\$50,000+

44. Name: \_\_\_\_\_

Email address: \_\_\_\_\_

Phone number: \_\_\_\_\_

Home zip code: \_\_\_\_\_

45. Would you like to be kept informed about the study as it progresses?

Yes/No

**Thank you for completing the survey and helping us improve transportation services in the region – now and into the future!**



Community online and in person Survey Questions:

**Concord Kannapolis Area Transit (Rider) is partnering with Cabarrus County to develop a long-range transportation plan for the region. In order to develop transit services that meet the needs of the community and region now and in the future, we need your help!**

46. Which community do you live in? \_\_\_\_\_ (drop down menu of communities in Cabarrus County)

47. Place an X in the box where you travel frequently for the reasons listed across the top of the table.

	Work	School	Shopping	Recreation/ entertainment	Medical Appointments	Social/ Family Visits	Other
Downtown Concord							
Downtown Kannapolis							
Speedway							
Carolinas Healthcare							
Rowan- Cabarrus Community College							
Other							

48. When you travel to you most frequent destination, how long is your one-way trip?

10 minutes or less/10-30 minutes/30-60 minutes/more than 60 minutes

49. Do you use a wheelchair, walker or scooter?

Yes/No

50. How do you most frequently travel to the places you need to go?

Personal vehicle/Carpool/Public transportation/Ride a bike/Walk/Get a ride with family/friends/Taxi/Uber/Lyft/Get a ride with a volunteer driver/Other \_\_\_\_\_

51. Do you know which type of transportation services Cabarrus County Transportation provides how, when, and where it is possible to ride?

Yes/Somewhat/No

52. Do you know which type of transportation services Rider provides and how, when and where it is possible to ride?

Yes/Somewhat/No

53. Have you ever used any of these public transportation services?

Rider/CCTS/Blue Line, etc. – (then route to next question based on answer)

54. When was the last time you used public transportation service?

This week/Last week/Last month/Last year/Two years ago or more (if select this week or least week, route to the next question)

55. Have you completed the onboard survey? (link to the onboard survey)

Yes/No

56. Why haven't you used public transportation in the past?

The bus doesn't fit my schedule/The bus doesn't go where I need it to go/I have mobility issues/I didn't know the service was available/I have access to a car so I don't need to ride a bus/I don't want to ride a bus/I'm nervous to ride a bus because I've never ridden one before/I think it is too expensive/Other \_\_\_\_\_

57. Are there places that you'd like to go on the bus where it doesn't go now?

Yes/No If yes, where? \_\_\_\_\_

58. Are there times that you'd like to ride the bus but it doesn't operate now?

Yes/No If yes, when? (multiple choice based on when service is not operated now)

59. What are the primary reasons you would use a bus in the future?

Convenience/Cost savings/No parking hassle/Connect to other transit services/I don't have a license/I don't have access to a reliable vehicle/I want to do something other than drive while traveling/Other\_\_\_\_\_

60. I would not use a bus no matter what improvements/expansions are made because:

Need car for work/The bus won't go where I need it to go/Bus service won't fit my schedule/I make other stops during my trip/I have access to a car so I don't need public transportation/Other\_\_\_\_\_

61. What would you like public transportation to look like in Cabarrus County in the future?

In order to be entered into a drawing for X, please provide:

62. What is your current employment status?

Employed full-time/employed part-time/retired/full-time student/part-time student/not currently employed

63. What is your age?

Under 18/18-24/25-34/35-54/55-64/65-74/74-84/85+

64. How many vehicles are available in our household?

0/1/2/3+

65. Do you speak a language other than English at home?

Yes/No If yes, which language?\_\_\_\_\_

66. What is your annual household income?

Under \$10,000/\$10,000-\$19,999/\$20,000-\$29,999/\$30,000-\$39,999/\$40,000-\$49,999/\$50,000+

67. Name:\_\_\_\_\_

Email address:\_\_\_\_\_

Phone number: \_\_\_\_\_

Home zip code: \_\_\_\_\_

68. Would you like to be kept informed about the study as it progresses?

Yes/No

**Thank you for completing the survey and helping us improve transportation services in the region – now and into the future!**









Phase	Personnel	
	Quantity	Position
Phase 1	1	Marketing & Communications Coordinator
	1	Development Reviewer /Data Analyst
	1	TDM Coordinator
	1	Senior Transit Planner
	1	Customer Service - bilingual
	1	Senior Mobility Manager
	1	Mobility Coordinator
Phase 2	1	Deputy Director
	1	Grants Program Manager
	1	Administrative Assistant
	1	Procurement Specialist
	1	IT & Technology Coordinator
	1	Transit Planner
	2	Call Center Representative
	1	Customer Service Manager
	1	Facilities Manager
Phase 3	1	Marketing & Communications Specialist
Phase 4	1	HCT Program Manager

# Phase 1

Route Name	Corridors Served	Span of Service	Frequency/Headway (minutes)	Required Vehicles
Route 201	Rider Transit Center, Cannon Blvd., Main St., Kannapolis City Hall, Kannapolis Train Station	5:30 am to 12:30 am	60-75	1
Route 202	Rider Transit Center, Copperfield Blvd., Dale Earnhardt Blvd., Little Texas Road, Concord Lake Rd	5:30 am to 12:30 am	60-75	1
Route 203	Rider Transit Center, Cabarrus Ave., Church St., Lincoln St., Wilshire Ave, Old Charlotte Rd.	5:30 am to 12:30 am	60-75	1
Route 204	Rider Transit Center, Hwy 29, McGill Ave, Kerr Street, Cabarrus Ave	5:30 am to 12:30 am	60-75	1
Route 205	Rider Transit Center, Hwy 29, NC 73 West, Kannapolis Parkway, Afton Ridge, International Drive	5:30 am to 12:30 am	60-75	1
Route 206	Rider Transit Center, RCCC South Campus, Bruton Smith Blvd, Concord Mills Mall	5:30 am to 12:30 am	60-75	1
Route 207	Rider Transit Center, Main St., Kannapolis Train Station, Oakwood Ave.	5:30 am to 12:30 am	60-75	1
CCX	Rider Transit Center, US 29/I85, JW Clay Light Rail Station	5:30 am to 12:30 am	60-75	1



# Phase 2

## Fixed routes operating in the Phase 2 Weekday

Route Name	Corridors Served	Span of Service	Frequency/Headway (minutes)	Required Vehicles
Route 201	Rider Transit Center, Cannon Blvd., Main St., Kannapolis City Hall, Kannapolis Train Station	5:30 am to 12:30 am	30	2
Route 202	Rider Transit Center, Copperfield Blvd., Dale Earnhardt Blvd., Little Texas Road, Concord Lake Rd	5:30 am to 12:30 am	30	2
Route 203	Rider Transit Center, Cabarrus Ave., Church St., Lincoln St., Wilshire Ave, Old Charlotte Rd.	5:30 am to 12:30 am.	30	2
Route 204	Rider Transit Center, Hwy 29, McGill Ave, Kerr Street, Cabarrus Ave	5:30 am to 12:30 am	30	2
Route 205	Rider Transit Center, Hwy 29, NC 73 West, Kannapolis Parkway, Afton Ridge, International Drive	5:30 am to 12:30 am	30	2
Route 206	Rider Transit Center, RCCC South Campus, Bruton Smith Blvd, Concord Mills Mall	5:30 am to 12:30 am	30	2
Route 207	Rider Transit Center, Main St., Kannapolis Train Station, Oakwood Ave.	5:30 am to 12:30 am	30	2
CCX	Rider Transit Center, US 29/I85, JW Clay Light Rail Station	5:30 am to 12:30 am	30	2

## Fixed routes operating in the Phase 2 Weekend

Route Name	Corridors Served	Span of Service	Frequency/Headway (minutes)	Required Vehicles
Route 201	Rider Transit Center, Cannon Blvd., Main St., Kannapolis City Hall, Kannapolis Train Station	5:30 am to 12:30 am	60	1
Route 202	Rider Transit Center, Copperfield Blvd., Dale Earnhardt Blvd., Little Texas Road, Concord Lake Rd	5:30 am to 12:30 am	60	1
Route 203	Rider Transit Center, Cabarrus Ave., Church St., Lincoln St., Wilshire Ave, Old Charlotte Rd.	5:30 am to 12:30 am	60	1
Route 204	Rider Transit Center, Hwy 29, McGill Ave, Kerr Street, Cabarrus Ave	5:30 am to 12:30 am	60	1
Route 205	Rider Transit Center, Hwy 29, NC 73 West, Kannapolis Parkway, Afton Ridge, International Drive	5:30 am to 12:30 am	60	1
Route 206	Rider Transit Center, RCCC South Campus, Bruton Smith Blvd, Concord Mills Mall	5:30 am to 12:30 am	60	1
Route 207	Rider Transit Center, Main St., Kannapolis Train Station, Oakwood Ave.	5:30 am to 12:30 am	60	1
CCX	Rider Transit Center, US 29/I85, JW Clay Light Rail Station	5:30 am to 12:30 am	60	1

# Phase 3

## Fixed routes operating in Phase 3 Weekday

Route Name	Corridors Served	Span of Service	Frequency/Headway (minutes)	Required Vehicles
Route 100	Kannapolis Train Station hub, Hwy 29, Downtown Concord hub (Downtown Kannapolis-Concord Connector)	5:30 am to 12:30 am	30	2
Route 101	Kannapolis Train Station hub, Main St., Loop Rd, W C St (Downtown Kannapolis Circulator)	5:30 am to 12:30 am	30	1
Route 102	Afton Ridge, Kannapolis Pkwy., NC 3, Kannapolis Train Station hub	5:30 am to 12:30 am	30	2
Route 103	Kannapolis Train Station hub, Main St. Brantley Rd., Loop Rd., W. A St.	5:30 am to 12:30 am	30	2
Route 201	Cannon Blvd., Main St., Rider Transit Center	5:30 am to 12:30 am	30	2
Route 202	Rider Transit Center, Copperfield Blvd., Dale Earnhardt Blvd., Main St., and Kannapolis Train Station	5:30 am to 12:30 am	30	2
Route 203	Rider Transit Center, Church St., Lincoln St., Wilshire Ave.	5:30 am to 12:30 am	30	2
Route 204	Rider Transit Center, Cabarrus Ave., McGill Ave, Kerr St, Cabarrus Ave, Downtown Concord hub	5:30 am to 12:30 am	30	2
Route 205	Rider Transit Center, Hwy 29, NC 73 West, Kannapolis Parkway, Afton Ridge, International Drive	5:30 am to 12:30 am	30	2
Route 206	Rider Transit Center, Derita Rd., Concord-Padgett Regional Airport	5:30 am to 12:30 am	30	2
Route 207	Rider Transit Center, Main St., Bell Street, Kannapolis Train Station hub	5:30 am to 12:30 am	30	2
Route 208	Rider Transit Center, US 29 , JW Clay Light Rail Station (CCX Local)	5:30 am to 12:30 am	30	4
Route 301	Rider Transit Center, Branchview Dr., Downtown Concord hub	5:30 am to 12:30 am	30	2
Route 302	Downtown Concord hub, Hwy 29, George Liles Pkwy., Afton Ridge	5:30 am to 12:30 am	30	2
Concord Mills Circulator	Bruton Smith Blvd. and Concord Mills Blvd. (Concord Mills Circulator)	5:30 am to 12:30 am	15	6
CCX	Rider Transit Center, I-85, JW Clay Light Rail Station	5:30 am to 12:30 am	30	2



Fixed routes operating in Phase 3 Weekend

Route Name	Corridors Served	Span of Service	Frequency/Headway (minutes)	Required Vehicles
Route 100	Kannapolis Train Station hub, Hwy 29, Downtown Concord hub (Downtown Kannapolis-Concord Connector)	5:30 am to 12:30 am	60	1
Route 101	Kannapolis Train Station hub, Main St., Loop Rd, W C St (Downtown Kannapolis Circulator)	5:30 am to 12:30 am	30	1
Route 102	Afton Ridge, Kannapolis Pkwy., NC 3, Kannapolis Train Station hub	5:30 am to 12:30 am	60	1
Route 103	Kannapolis Train Station hub, Main St. Brantley Rd., Loop Rd., W. A St.	5:30 am to 12:30 am	60	1
Route 201	Cannon Blvd., Main St., Rider Transit Center	5:30 am to 12:30 am	60	1
Route 202	Rider Transit Center, Copperfield Blvd., Dale Earnhardt Blvd., Main St., and Kannapolis Train Station	5:30 am to 12:30 am	60	1
Route 203	Rider Transit Center, Church St., Lincoln St., Wilshire Ave.	5:30 am to 12:30 am	60	1
Route 204	Rider Transit Center, Cabarrus Ave., McGill Ave, Kerr St, Cabarrus Ave, Downtown Concord hub	5:30 am to 12:30 am	60	1
Route 205	Rider Transit Center, Hwy 29, NC 73 West, Kannapolis Parkway, Afton Ridge, International Drive	5:30 am to 12:30 am	60	1
Route 206	Rider Transit Center, Derita Rd., Concord-Padgett Regional Airport	5:30 am to 12:30 am	60	1
Route 207	Rider Transit Center, Main St., Bell Street, Kannapolis Train Station hub	5:30 am to 12:30 am	60	1
Route 208	Rider Transit Center, US 29 , JW Clay Light Rail Station (CCX Local)	5:30 am to 12:30 am	60	1
Route 301	Rider Transit Center, Branchview Dr., Downtown Concord hub	5:30 am to 12:30 am	60	1
Route 302	Downtown Concord hub, Hwy 29, George Liles Pkwy., Afton Ridge	5:30 am to 12:30 am	60	1
Concord Mills Circulator	Bruton Smith Blvd. and Concord Mills Blvd. (Concord Mills Circulator)	5:30 am to 12:30 am	15	6
CCX	Rider Transit Center, I-85, JW Clay Light Rail Station	5:30 am to 12:30 am	60	2

# Phase 4

## Fixed routes operating in Phase 4 Weekday

Route Name	Corridors Served	Span of Service	Frequency/Headway (minutes)	Required Vehicles
Route 100	Kannapolis Train Station hub, Hwy 29, Downtown Concord hub (Downtown Kannapolis-Concord Connector)	5:30 am to 12:30 am	15	4
Route 101	Kannapolis Train Station hub, Main St., Loop Rd, W C St (Downtown Kannapolis Circulator)	5:30 am to 12:30 am	15	2
Route 102	Afton Ridge, Kannapolis Pkwy., NC 3, Kannapolis Train Station hub	5:30 am to 12:30 am	15	4
Route 103	Kannapolis Train Station hub, Main St. Brantley Rd., Loop Rd., W. A St.	5:30 am to 12:30 am	15	4
Route 201	Cannon Blvd., Main St., Rider Transit Center	5:30 am to 12:30 am	15	4
Route 202	Rider Transit Center, Copperfield Blvd., Dale Earnhardt Blvd., Main St., and Kannapolis Train Station	5:30 am to 12:30 am	15	4
Route 203	Rider Transit Center, Church St., Lincoln St., Wilshire Ave.	5:30 am to 12:30 am	15	4
Route 204	Rider Transit Center, Cabarrus Ave., McGill Ave, Kerr St, Cabarrus Ave, Downtown Concord hub	5:30 am to 12:30 am	15	4
Route 205	Rider Transit Center, Hwy 29, NC 73 West, Kannapolis Parkway, Afton Ridge, International Drive	5:30 am to 12:30 am	15	4
Route 206	Rider Transit Center, Derita Rd., Concord-Padgett Regional Airport	5:30 am to 12:30 am	15	4
Route 207	Rider Transit Center, Main St., Bell Street, Kannapolis Train Station hub	5:30 am to 12:30 am	15	4
Route 208	Rider Transit Center, US 29 , JW Clay Light Rail Station (CCX Local)	5:30 am to 12:30 am	15	6
Route 301	Rider Transit Center, Branchview Dr., Downtown Concord hub	5:30 am to 12:30 am	15	4
Route 302	Downtown Concord hub, Hwy 29, George Liles Pkwy., Afton Ridge	5:30 am to 12:30 am	15	4
Concord Mills Circulator	Bruton Smith Blvd. and Concord Mills Blvd. (Concord Mills Circulator)	5:30 am to 12:30 am	15	6
CCX	Rider Transit Center, I-85, JW Clay Light Rail Station	4:30 am to 2:30 am	15	6



Fixed routes operating in Phase 4 Weekend

Route Name	Corridors Served	Span of Service	Frequency/Headway (minutes)	Required Vehicles
Route 100	Kannapolis Train Station hub, Hwy 29, Downtown Concord hub (Downtown Kannapolis-Concord Connector)	5:30 am to 12:30 am	60	1
Route 101	Kannapolis Train Station hub, Main St., Loop Rd, W C St (Downtown Kannapolis Circulator)	5:30 am to 12:30 am	30	1
Route 102	Afton Ridge, Kannapolis Pkwy., NC 3, Kannapolis Train Station hub	5:30 am to 12:30 am	60	1
Route 103	Kannapolis Train Station hub, Main St. Brantley Rd., Loop Rd., W. A St.	5:30 am to 12:30 am	60	1
Route 201	Cannon Blvd., Main St., Rider Transit Center	5:30 am to 12:30 am	60	1
Route 202	Rider Transit Center, Copperfield Blvd., Dale Earnhardt Blvd., Main St., and Kannapolis Train Station	5:30 am to 12:30 am	60	1
Route 203	Rider Transit Center, Church St., Lincoln St., Wilshire Ave.	5:30 am to 12:30 am	60	1
Route 204	Rider Transit Center, Cabarrus Ave., McGill Ave, Kerr St, Cabarrus Ave, Downtown Concord hub	5:30 am to 12:30 am	60	1
Route 205	Rider Transit Center, Hwy 29, NC 73 West, Kannapolis Parkway, Afton Ridge, International Drive	5:30 am to 12:30 am	60	1
Route 206	Rider Transit Center, Derita Rd., Concord-Padgett Regional Airport	5:30 am to 12:30 am	60	1
Route 207	Rider Transit Center, Main St., Bell Street, Kannapolis Train Station hub	5:30 am to 12:30 am	60	1
Route 208	Rider Transit Center, US 29 , JW Clay Light Rail Station (CCX Local)	5:30 am to 12:30 am	60	2
Route 301	Rider Transit Center, Branchview Dr., Downtown Concord hub	5:30 am to 12:30 am	60	1
Route 302	Downtown Concord hub, Hwy 29, George Liles Pkwy., Afton Ridge	5:30 am to 12:30 am	60	1
Concord Mills Circulator	Bruton Smith Blvd. and Concord Mills Blvd. (Concord Mills Circulator)	5:30 am to 12:30 am	15	6
CCX	Rider Transit Center, I-85, JW Clay Light Rail Station	4:30 am to 2:30 am	60	1

# Phase 5

## Fixed routes operating in Phase 5 Weekday

Route Name	Corridors Served	Span of Service	Frequency/Headway (minutes)	Required Vehicles
Route 100	Kannapolis Train Station hub, Hwy 29, Downtown Concord hub (Downtown Kannapolis-Concord Connector)	5:30 am to 12:30 am	15	4
Route 101	Kannapolis Train Station hub, Main St., Loop Rd, W C St (Downtown Kannapolis Circulator)	5:30 am to 12:30 am	15	2
Route 102	Afton Ridge, Kannapolis Pkwy., NC 3, Kannapolis Train Station hub	5:30 am to 12:30 am	15	4
Route 103	Kannapolis Train Station hub, Main St. Brantley Rd., Loop Rd., W. A St.	5:30 am to 12:30 am	15	4
Route 201	Cannon Blvd., Main St., Rider Transit Center	5:30 am to 12:30 am	15	4
Route 202	Rider Transit Center, Copperfield Blvd., Dale Earnhardt Blvd., Main St., and Kannapolis Train Station hub	5:30 am to 12:30 am	15	4
Route 203	Rider Transit Center, Church St., Lincoln St., Wilshire Ave.	5:30 am to 12:30 am	15	4
Route 204	Rider Transit Center, Cabarrus Ave., McGill Ave, Kerr St, Cabarrus Ave, Downtown Concord hub	5:30 am to 12:30 am	15	4
Route 205	Rider Transit Center, Hwy 29, NC 73 West, Kannapolis Parkway, Afton Ridge, International Drive	5:30 am to 12:30 am	15	4
Route 206	Rider Transit Center, Derita Rd., Concord-Padgett Regional Airport	5:30 am to 12:30 am	15	4
Route 207	Rider Transit Center, Main St., Bell Street, Kannapolis Train Station.	5:30 am to 12:30 am	15	4
Route 208	Rider Transit Center, US 29 , JW Clay Light Rail Station (CCX Local)	5:30 am to 12:30 am	15	8
Route 301	Rider Transit Center, Branchview Dr., Downtown Concord hub	5:30 am to 12:30 am	15	4
Route 302	Downtown Concord hub, Hwy 29, George Liles Pkwy., Afton Ridge	5:30 am to 12:30 am	15	4
Route 303	Downtown Concord hub, Poplar Tent Road, I85, Concord Mills Mall	5:30 am to 12:30 am	15	4
Route 304	Downtown Concord hub, S. Union Street, Hwy 49, Harrisburg Town Center Hub, University City Light Rail Station	5:30 am to 12:30 am	15	8
Concord Mills Circulator	Bruton Smith Blvd. and Concord Mills Blvd. Concord Mills Circulator)	5:30 am to 12:30 am	15	6
CCX	Rider Transit Center, I-85, JW Clay Light Rail Station	4:30 am to 2:30 am	15	4
CHX	Rider Transit Center, NC 73 West, Birkdale Village	5:30 am to 12:30 am	45	2
KCX	Kannapolis Train Station hub, Hwy 3, Kannapolis Pkwy, I85, JW Clay Light Rail Station	5:30 am to 12:30 am	15	6



## Fixed routes operating in Phase 5 Weekend

Route Name	Corridors Served	Span of Service	Frequency/Headway (minutes)	Required Vehicles
Route 100	Kannapolis Train Station hub, Hwy 29, Downtown Concord hub (Downtown Kannapolis-Concord Connector)	5:30 am to 12:30 am	30	2
Route 101	Kannapolis Train Station hub, Main St., Loop Rd, W C St (Downtown Kannapolis Circulator)	5:30 am to 12:30 am	15	1
Route 102	Afton Ridge, Kannapolis Pkwy., NC 3, Kannapolis Train Station hub	5:30 am to 12:30 am	30	2
Route 103	Kannapolis Train Station hub, Main St. Brantley Rd., Loop Rd., W. A St.	5:30 am to 12:30 am	30	2
Route 201	Cannon Blvd., Main St., Rider Transit Center	5:30 am to 12:30 am	30	2
Route 202	Rider Transit Center, Copperfield Blvd., Dale Earnhardt Blvd., Main St., and Kannapolis Train Station hub	5:30 am to 12:30 am	30	2
Route 203	Rider Transit Center, Church St., Lincoln St., Wilshire Ave.	5:30 am to 12:30 am	30	2
Route 204	Rider Transit Center, Cabarrus Ave., McGill Ave, Kerr St, Cabarrus Ave, Downtown Concord hub	5:30 am to 12:30 am	30	2
Route 205	Rider Transit Center, Hwy 29, NC 73 West, Kannapolis Parkway, Afton Ridge, International Drive	5:30 am to 12:30 am	30	2
Route 206	Rider Transit Center, Derita Rd., Concord-Padgett Regional Airport	5:30 am to 12:30 am	30	2
Route 207	Rider Transit Center, Main St., Bell Street, Kannapolis Train Station.	5:30 am to 12:30 am	30	2
Route 208	Rider Transit Center, US 29 , JW Clay Light Rail Station (CCX Local)	5:30 am to 12:30 am	30	3
Route 301	Rider Transit Center, Branchview Dr., Downtown Concord hub	5:30 am to 12:30 am	30	2
Route 302	Downtown Concord hub, Hwy 29, George Liles Pkwy., Afton Ridge	5:30 am to 12:30 am	30	2
Route 303	Downtown Concord hub, Poplar Tent Road, I85, Concord Mills Mall	5:30 am to 12:30 am	30	2
Route 304	Downtown Concord hub, S. Union Street, Hwy 49, Harrisburg Town Center Hub, University City Light Rail Station	5:30 am to 12:30 am	30	4
Concord Mills Circulator	Bruton Smith Blvd. and Concord Mills Blvd. Concord Mills Circulator)	5:30 am to 12:30 am	15	6
CCX	Rider Transit Center, I-85, JW Clay Light Rail Station	4:30 am to 2:30 am	30	2
CHX	Rider Transit Center, NC 73 West, Birkdale Village	5:30 am to 12:30 am	90	1
KCX	Kannapolis Train Station hub, Hwy 3, Kannapolis Pkwy, I85, JW Clay Light Rail Station	5:30 am to 12:30 am	30	3

# Phase 6

## Fixed routes operating in Phase 6 Weekday

Route Name	Corridors Served	Span of Service	Frequency/Headway (minutes)	Required Vehicles
Route 100	Kannapolis Train Station hub, Hwy 29, Downtown Concord hub (Downtown Kannapolis-Concord Connector)	5:30 a.m. to 12:30 a.m.	15	4
Route 101	Kannapolis Train Station hub, Main St., Loop Rd, W C St (Downtown Kannapolis Circulator)	5:30 am to 12:30 am	15	2
Route 102	Afton Ridge, Kannapolis Pkwy., NC 3, Kannapolis Train Station hub	5:30 am to 12:30 am	15	4
Route 103	Kannapolis Train Station hub, Main St. Brantley Rd., Loop Rd., W. A St.	5:30 am to 12:30 am	15	4
Route 201	Cannon Blvd., Main St., Rider Transit Center	5:30 am to 12:30 am	15	4
Route 202	Rider Transit Center, Copperfield Blvd., Dale Earnhardt Blvd., Main St., and Kannapolis Train Station hub	5:30 am to 12:30 am	15	4
Route 203	Rider Transit Center, Church St., Lincoln St., Wilshire Ave.	5:30 am to 12:30 am	15	4
Route 204	Rider Transit Center, Cabarrus Ave., McGill Ave, Kerr St, Cabarrus Ave, Downtown Concord hub	5:30 am to 12:30 am	15	4
Route 205	Rider Transit Center, Hwy 29, NC 73 West, Kannapolis Parkway, Afton Ridge, International Drive	5:30 am to 12:30 am	15	4
Route 206	Rider Transit Center, Derita Rd., Concord-Padgett Regional Airport	5:30 am to 12:30 am	15	4
Route 207	Rider Transit Center, Main St., Bell Street, Kannapolis Train Station	5:30 am to 12:30 am	15	4
Route 208	Rider Transit Center, US 29 , JW Clay Light Rail Station (CCX Local)	5:30 am to 12:30 am	15	8
Route 301	Rider Transit Center, Branchview Dr., Downtown Concord hub	5:30 am to 12:30 am	15	4
Route 302	Downtown Concord hub, Hwy 29, George Liles Pkwy., Afton Ridge	5:30 am to 12:30 am	15	4
Route 303	Downtown Concord hub, Poplar Tent Road, I85, Concord Mills Mall	5:30 am to 12:30 am	15	4
Route 304	Downtown Concord hub, S. Union Street, Hwy 49, Harrisburg Town Center Hub, University City Light Rail Station	5:30 am to 12:30 am	15	8
Route 401	Harrisburg Town Center hub, Hwy 49, Morehead Road, Hwy 29, Pitts School Road, Roberta Rd	5:30 am to 12:30 am	15	2
Concord Mills Circulator	Bruton Smith Blvd. and Concord Mills Blvd. Concord Mills Circulator)	5:30 am to 12:30 am	15	6
CCX	Rider Transit Center, I-85, JW Clay Light Rail Station	4:30 am to 2:30 am	15	4
CHX	Rider Transit Center, NC 73 West, Birkdale Village	5:30 am to 12:30 am	60	2
KCX	Kannapolis Train Station hub, Hwy 3, Kannapolis Pkwy, I85, JW Clay Light Rail Station	5:30 am to 12:30 am	15	6
HCT-1	JW Clay Light Rail Station, Hwy 29 to future development near the Grounds at Concord	4:30 am to 2:30 am	15	N/A*
HCT-2	JW Clay Light Rail Station, Hwy 29 to exit 49 corridor serving Concord Mills and Concord-Padgett Regional Airport	4:30 am to 2:30 am	15	N/A*
Commuter Rail	North Carolina Railroad Corridor	6:00 am to 7:00 pm	30	N/A*

\*Vehicle type/requirements for HCT are to be determined based on future feasibility studies.

## Fixed routes operating in Phase 6 Weekend

Route Name	Corridors Served	Span of Service	Frequency/Headway (minutes)	Required Vehicles
Route 100	Kannapolis Train Station hub, Hwy 29, Downtown Concord hub (Downtown Kannapolis-Concord Connector)	5:30 a.m. to 12:30 a.m.	30	2
Route 101	Kannapolis Train Station hub, Main St., Loop Rd, W C St (Downtown Kannapolis Circulator)	5:30 a.m. to 12:30 a.m.	30	1
Route 102	Afton Ridge, Kannapolis Pkwy., NC 3, Kannapolis Train Station hub	5:30 a.m. to 12:30 a.m.	30	2
Route 103	Kannapolis Train Station hub, Main St. Brantley Rd., Loop Rd., W. A St.	5:30 a.m. to 12:30 a.m.	30	2
Route 201	Cannon Blvd., Main St., Rider Transit Center	5:30 a.m. to 12:30 a.m.	30	2
Route 202	Rider Transit Center, Copperfield Blvd., Dale Earnhardt Blvd., Main St., and Kannapolis Train Station hub	5:30 a.m. to 12:30 a.m.	30	2
Route 203	Rider Transit Center, Church St., Lincoln St., Wilshire Ave.	5:30 a.m. to 12:30 a.m.	30	2
Route 204	Rider Transit Center, Cabarrus Ave., McGill Ave, Kerr St, Cabarrus Ave, Downtown Concord hub	5:30 a.m. to 12:30 a.m.	30	2
Route 205	Rider Transit Center, Hwy 29, NC 73 West, Kannapolis Parkway, Afton Ridge, International Drive	5:30 a.m. to 12:30 a.m.	30	2
Route 206	Rider Transit Center, Derita Rd., Concord-Padgett Regional Airport	5:30 a.m. to 12:30 a.m.	30	2
Route 207	Rider Transit Center, Main St., Bell Street, Kannapolis Train Station.	5:30 a.m. to 12:30 a.m.	30	2
Route 208	Rider Transit Center, US 29 , JW Clay Light Rail Station (CCX Local)	5:30 a.m. to 12:30 a.m.	30	3
Route 301	Rider Transit Center, Branchview Dr., Downtown Concord hub	5:30 a.m. to 12:30 a.m.	30	2
Route 302	Downtown Concord hub, Hwy 29, George Liles Pkwy., Afton Ridge	5:30 a.m. to 12:30 a.m.	30	2
Route 303	Downtown Concord hub, Poplar Tent Road, I85, Concord Mills Mall	5:30 a.m. to 12:30 a.m.	30	2
Route 304	Downtown Concord hub, S. Union Street, Hwy 49, Harrisburg Town Center Hub, University City Light Rail Station	5:30 a.m. to 12:30 a.m.	30	4
Route 401	Harrisburg Town Center hub, Hwy 49, Morehead Road, Hwy 29, Pitts School Road, Roberta Rd	5:30 a.m. to 12:30 a.m.	30	1
Concord Mills Circulator	Bruton Smith Blvd. and Concord Mills Blvd. Concord Mills Circulator)	5:30 a.m. to 12:30 a.m.	15	6
CCX	Rider Transit Center, I-85, JW Clay Light Rail Station	4:30 a.m. to 2:30 a.m.	30	2
CHX	Rider Transit Center, NC 73 West, Birkdale Village	5:30 a.m. to 12:30 a.m.	90	1
KCX	Kannapolis Train Station hub, Hwy 3, Kannapolis Pkwy, I85, JW Clay Light Rail Station	5:30 a.m. to 12:30 a.m.	30	3
HCT-1	JW Clay Light Rail Station, Hwy 29 to future development near the Grounds at Concord	4:30 a.m. to 2:30 a.m.	15	N/A*
HCT-2	JW Clay Light Rail Station, Hwy 29 to exit 49 corridor serving Concord Mills and Concord-Padgett Regional Airport	4:30 a.m. to 2:30 a.m.	15	N/A*
Commuter Rail	North Carolina Railroad Corridor	6:00 a.m. to 7:00 p.m.	30	N/A*

\*Vehicle type/requirements for HCT are to be determined based on future feasibility studies.





