



Concord Kannapolis Area Transit Commission

October 26th, 2023 – 8:30AM

Rider Transit Center
45 Transit Court NW, Concord, NC

Agenda

1) Call to Order & Quorum

Chairman Dusch

- Quorum & Introduction of Guests - Changes or Additions to Agenda
- Public Comments from the Floor – 3 minutes per speaker

2) Approval of the 8/2/23 Meeting Minutes

Chairman Dusch

3) Rider Bus Stop Amenity Project Update

Rider Staff

Information: Phase 1 has successfully been awarded. Discussion of Phase 1 construction and installation projected timeline.

Recommendation/Action: Informational update

4) Rider Transit Planning Projects Update

Rider Staff

Information: Review of the status of the Rider/CCTS Customer Service Satisfaction Program and Consolidation Implementation planning efforts.

Recommendation/Action: Informational Update.

5) CCX Service Expansion Options

Rider Staff

Information: Discussion of potential CCX service expansion options to address the request to improve access to the Dream Center and Atrium Mobile Clinic in Concord made at the 8/2/23 CKTC meeting, as well as additional service benefits along the Rte. 29 corridor.

Recommendation/Action: Review and discuss.

6) Rider Transit Operations Staffing Challenges

Rider Staff

Information: Review of the status of the Rider/CCTS Customer Service Satisfaction Program and Consolidation Implementation planning efforts.

Recommendation/Action: Informational Update.

7) Reports / Other Business

Rider Staff

- Other Business
- Microtransit Pilot Update
- Cabarrus Reentry Update – Pilot and Simulation
- Two replacement hybrid buses have been ordered – still awaiting on a preliminary delivery date
- Next Meeting – Thursday, 12/21/23, 8:30am Rider Transit Center