



Concord Kannapolis Area Transit Commission

December 21st, 2023 – 8:30AM

Rider Transit Center
45 Transit Court NW, Concord, NC

Agenda

1) Call to Order & Quorum **Chair Dusch**

- Quorum & Introduction of Guests - Changes or Additions to Agenda
- Public Comments from the Floor – 3 minutes per speaker

2) Approval of the 10/26/23 Meeting Minutes **Chair Dusch**

3) Cabarrus Reentry Program and Transportation **Dennis Brown, RCCC**

Information: Cabarrus Reentry Program update regarding the pilot program and how Rider Transit may be able to continue to assist, as well as an update on the first Reentry Transportation simulation and discussion regarding a second Transportation simulation in the spring.

Recommendation/Action: Receive information, discuss Cabarrus Reentry Program request for transportation assistance.

4) Rider Bus Stop Amenity Project Update **Rider Staff**

Information: Update of Phase 1 construction contract status and installation projected timeline.

Recommendation/Action: Informational update

5) Rider Transit Operations Staffing Challenges **Rider/Transdev Staff**

Information: Update on the changes in Operating personnel and the effects on service since the last Transit Commission meeting, along with current plans to address the issue and stabilize the Operations workforce.

Recommendation/Action: Informational Update.

6) Rider Transit Microtransit Update and Discussion **Rider Staff**

Information: Review of the current Orange Route Microtransit pilot, the status of the CCTS/Rider NCDOT Microtransit study, and a look at some potential ways Microtransit could be used more widely as part of Rider Transit's service offerings.

Recommendation/Action: Informational Update.

5) CCX Service Expansion Options **Rider Staff**

Information: Follow up discussion of potential CCX service expansion options to address the request to improve access to the Dream Center and Atrium Mobile Clinic in Concord made at the 8/2/23 CKTC meeting, as well as additional service benefits along the Rte. 29 corridor.

Recommendation/Action: Review and discuss.

7) Reports / Other Business **Rider Staff**

- Other Business
- Two replacement hybrid buses – July 2024 delivery
- Next Meeting – February – time and day to be determined