



Concord Kannapolis Area Transit Commission

June 20th, 2023 – 8:30AM

Rider Transit Center

45 Transit Court NW, Concord, NC

Agenda

1) Call to Order & Quorum

Chairman Dusch

- Quorum & Introduction of Guests - Changes or Additions to Agenda
- Public Comments from the Floor – 3 minutes per speaker

2) Approval of the March 23rd and May 9th, 2023 Meeting Minutes

Chairman Dusch

3) Rider/CCTS Customer Satisfaction Program Plan

Rider Staff

Information: Discussion of proposed Public Transit Customer Satisfaction Program Plan project from staff and the recommended planning partner, Benesch.

Recommendation/Action: Review and consider approval of staff's recommendation of award.

4) Dream Center & Mobile Clinic Access

Jessica Castrodale, Atrium Cabarrus

Information: Discussion of potential to improve access to the Dream Center and Atrium Mobile Clinic in Concord.

Recommendation/Action: Review and discuss.

5) Rider Bus Stop Amenity Project Update

Rider Staff

Information: Discussion of status of Phases 1 and 2 of the Transit Bus Stop Amenity Project, including the upcoming RFP/IFB release for Phase 1 construction and installation, and potential rescheduling of the August CKTC meeting.

Recommendation/Action: Information update; consider staff request to select an alternate August meeting date to help expedite Phase 1 project delivery.

6) Public Transportation Agency Safety Plan (PTASP)

Rider Staff

Information: Annual review of the Rider Transit Public Transportation Agency Safety Plan, required by the Federal Transit Administration for all public transit agencies.

Recommendation/Action: Review and approval of Rider Transit PTASP update.

7) Reports / Other Business

Rider Staff

- Operational Staffing Challenges
- Bus Replacement Plan
- New Buses and Vans Update
- RideCo Software Rollout update
- Cabarrus Reentry & SUN Program updates
- CCTS/Rider Consolidation
- Other Bus Stop updates (W. 22nd Street, Pitts School Road, Signage)
- NCPTA Conference & Expo Wrap Up – NCPTA Safety Award
- CONNECT – TDM Steering Committee
- Other Business
- Next Meeting - TBD