



Concord Kannapolis Area Transit Commission

February 29th, 2024 – 8:30AM

Rider Transit Center
45 Transit Court NW, Concord, NC

Agenda

1) Call to Order & Quorum

Chair Hinnant

- Quorum & Introduction of Guests - Changes or Additions to Agenda
- Public Comments from the Floor – 3 minutes per speaker

2) Approval of the 12/21/23 Meeting Minutes

Chair Hinnant

3) Rider Transit Microtransit Update and Discussion

Rider Staff

Information: Review of what Microtransit is and how it works, a discussion of the recently announced Gastonia Microtransit project, updates on the current Rider Orange Route Microtransit pilot and the upcoming CCTS/Rider NCDOT Microtransit study, and a look at some potential ways Microtransit could be used more widely as part of Rider Transit's service offerings.

Recommendation/Action: Informational Update.

4) Concord Salisbury VA Express (CSVAX)

Rider Staff

Information: Discussion of a proposed service that would reconnect access to the VA Hospital in Salisbury for Cabarrus County residents that was lost with the dissolution of the Rowan Express.

Recommendation/Action: Informational update

5) Rider Bus Stop Amenity Project Update

Rider Staff

Information: Update of Phase 1 construction installation progress.

Recommendation/Action: Informational update

6) Reports / Other Business

Rider Staff

- Other Business
- Rider Transit Operations Staffing Challenges
- Customer Service Satisfaction Survey Update
- 2024 Triennial Review Update
- Busway Concrete
- Transportation Simulation 2.0
- 2024 NCPTA conference in April
- Next Meetings – 4/25, 6/27, 8/22, 10/24, 12/19