



Rider Transit Title VI Complaint Form

Rider Transit is committed to ensuring that no person is excluded from participation in or denied the benefits of its transit services on the basis of race, color or national origin, as protected by Title VI of the Civil Rights Act of 1964. If you believe you have been subjected to discrimination under Title VI, you may use this form to file a complaint. (Note: Use of this form is not required.) **The complaint must be submitted no later than 180 days after the date of the alleged discrimination and must be signed and dated.** Please submit this completed form and any other information that you think is relevant in person or by mail to Rider Transit Center, 3600 South Ridge Avenue, Concord, NC 28025. For assistance, please call Rider Transit at 704-920-7433. TDD 1.800.735.2962.

- **Name:** _____
- **Address:** _____
- **Telephone Number:** _____
- **Email Address:** _____
- **The discrimination I experienced was based on:** ___ Race ___ Color ___ National Origin
- **Date the discrimination occurred:** _____
- Please use the space below to describe how, why, when and where you believe you were discriminated against. Include the location and names and contact information of any witnesses. If the alleged incident occurred on the bus, give date, time of day and bus number.

- If you are submitting this complaint on behalf of someone other than yourself, please use the space below to explain why and for whom you are submitting this complaint.

Signature: _____

Date: _____

This form and all material printed by Rider Transit will be provided in an alternative format upon request. To request a modification, please call Rider Transit at 704.920.7433. TDD 1.800.735.2962.